



易生活控股有限公司 Elife Holdings Limited

Incorporated in the Cayman Islands with limited liability
於開曼群島註冊成立之有限公司

STOCK CODE 股份代號:223

Environmental, Social and Governance Report 2020 環境、社會及管治報告



易生活 • 惠民生



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About This Report

關於本報告

Elife Holdings Limited (the “Company”), together with its subsidiaries (collectively, the “Group”), is pleased to present this Environmental, Social and Governance Report (the “Report”) to provide an overview of the Group’s management on significant issues affecting the operation, and the performance of the Group in terms of environmental and social aspects. This Report is prepared by the Group with the professional assistance of APAC Compliance Consultancy and Internal Control Services Limited.

PREPARATION BASIS AND SCOPE

This Report is prepared in accordance with Appendix 27 to the Rules Governing the Listing of Securities (the “Listing Rules”) on The Stock Exchange of Hong Kong Limited (the “Stock Exchange”) – “Environmental, Social and Governance Reporting Guide” and has complied with “comply or explain” provision in the Listing Rules.

This Report summarises the performance of the Group in respect of corporate social responsibility, covering its operating activities which are considered as material by the Group – namely (i) trading of commodities business in the People’s Republic of China (the “PRC”) and the Hong Kong Special Administrative Region of the PRC (“Hong Kong”) (the “commodities trading business”); (ii) and provision of esmart digital services in the PRC (the “Esmart digital services”). With the aim to optimise and improve the disclosure requirements in the Report, the Group has taken initiative to formulate policies, record relevant data, implement and monitor measures. This Report shall be published on the website of The Stock Exchange of Hong Kong Limited (the “Stock Exchange”) in both Chinese and English. Should there be any discrepancy between the Chinese and the English versions, the English version shall prevail.

REPORTING PERIOD

This Report demonstrates our sustainability initiatives during the reporting period from 1 April 2019 to 31 March 2020.

CONTACT INFORMATION

The Group welcomes your feedback on this Report for our sustainability initiatives. Please contact us by info@elifelife.com.hk.

易生活控股有限公司（「本公司」），連同其附屬公司，統稱「本集團」欣然提呈本環境、社會及管治報告（「本報告」），以概述那些影響本集團營運的重大管理事宜以及本集團在環境及社會方面的表現。本報告乃由本集團在亞太合規顧問及內控服務有限公司提供專業協助下編製。

編製基準及範圍

本報告按照香港聯合交易所有限公司（「聯交所」）證券上市規則（「上市規則」）附錄二十七《環境、社會及管治報告指引》編製，並已遵守上市規則所載之「不遵守就解釋」條文。

本報告總結本集團之企業社會責任表現，其涵蓋被本集團視為重大之營運活動，即(i)於中華人民共和國（「中國」）及中國香港特別行政區（「香港」）經營之商品貿易業務（「商品貿易業務」）；及(ii)於中國提供智能數據服務（「智能數據服務」）。為完善及加強本報告所需的披露，本集團主動制定相關政策、記錄相關數據、執行及監察相關措施。本報告在香港聯合交易所有限公司（「聯交所」）網站上以中、英文版本刊發。中、英文版本如有任何歧義，概以英文版本為準。

報告期間

本報告闡述我們於二零一九年四月一日起至二零二零年三月三十一日止報告期間內在可持續發展方面之措施。

聯絡方式

作為我們可持續發展計劃之一部分，本集團歡迎閣下對本報告提出反饋意見。敬請以電郵聯絡我們，電郵地址為info@elifelife.com.hk。



Introduction

緒言

The Group is principally engaged in trading businesses across Asia as well as the provision of esmart digital services. It has also been expanding its businesses into the consumer products market conforming to the Group's business principle of "making life easier and benefiting people's livelihood" (易生活，惠民生).

Sustainable development is an integral part of the Group's business strategy in order to achieve business excellence and enhance capabilities for long-term competitiveness. The Group is committed to operating in a manner which is economically, environmentally and socially sustainable while balancing the interests of its stakeholders and fostering a positive impact on the society. To demonstrate its commitment, the Group has established and implemented various policies to manage the risks related to the environment, employment, operating practices and community. Details of the management approaches to sustainable development of different areas are illustrated in this Report.

本集團主要於亞洲各地從事貿易業務，以及一間智能數據服務提供商。其亦正在拓展其業務至消費品市場，以配合本集團「易生活，惠民生」之經營原則。

可持續發展是本集團發展策略之重要部分，有助本集團成為優秀企業及提高長遠競爭力。本集團致力以經濟、環境及社會可持續發展之方式進行經營，並同時平衡其持份者之利益及對社會締造正面影響。為顯示其決心，本集團已制定並實施多項政策，以管理與環境、僱傭、營運慣例及社區等相關之風險。管理層針對不同領域的可持續發展方針之詳情於本報告中說明。



Stakeholder Engagement

持份者參與

The Group understands the success of the Group's business depends on the support from its key stakeholders, who (a) have invested or will invest in the Group; (b) have the ability to influence the outcomes within the Group; and (c) are interested in or affected by or have the potential to be affected by the impact of the Group's activities, products, services and relationships. This allows the Group to understand risks and opportunities. The Group will continue to ensure effective communication and maintain good relationship with each of its key stakeholders.

Stakeholders are prioritised from time to time in view of the Group's roles and duties, strategic plan and business initiatives. The Group engages with its stakeholders to develop mutually beneficial relationships and to seek their views on its business proposals and initiatives as well as to promote sustainability in the marketplace, workplace, community and environment.

The Group acknowledges the importance of intelligence gained from the stakeholders' insights, inquiries and continuous interest in the Group's business activities. The Group has identified key stakeholders that are important to our business and established various channels for communication. The following table provides an overview of the Group's key stakeholders, and various platforms and methods of communication are used to reach, listen and respond.

本集團深知，本集團業務之成功取決於其主要持份者之支持，該等主要持份者(a)已對或將對本集團進行投資；(b)有能力於本集團內部產生影響；及(c)於本集團之活動、產品、服務及關係中擁有權益，或受或可能受上述各項影響。此有助本集團明白風險及機會。本集團將繼續確保與各主要持份者之有效溝通並與彼等維持良好關係。

本集團不時因應其角色及職責、策略計劃及業務舉措而按優先次序回應持份者。本集團與其持份者接觸，從而建立互惠關係、徵求持份者對本集團業務方案及舉措之意見，以及促進市場、工作場所、社區及環境之可持續發展。

本集團深信，收集各持份者對本集團業務活動之見解、查詢及持續權益等方面之資訊，對本集團而言至關重要。本集團已識別出對我們業務而言屬重要之主要持份者，並建立了多個溝通渠道。下表概述本集團之主要持份者以及為接觸、聆聽及回應該等持份者而使用之各個溝通平台及方式。



Stakeholder Engagement

持份者參與

Stakeholders

持份者

Expectations

期望

Engagement channels

參與渠道

Government and Market Regulators 政府及市場規管機構

- Compliance
合規情況
- Proper tax payment
正當繳納稅項
- Promotion of regional economic
development and employment
推動地區經濟發展及就業

- On-site inspections and checks
實地視察及檢查
- Work reports preparation and submission for approval
編製並提交工作報告作審批
- Information disclosure
資料披露
- Annual, interim reports and other published
information
年報、中期報告及其他已刊發資料

Shareholders and Investors 股東及投資者

- Return on the investment
投資回報
- Information disclosure and transparency
資料之披露及透明度
- Protection of interests and fair treatment
of shareholders
股東利益獲得保障及股東獲得公平對待

- Annual general meeting and other shareholder
meetings
股東週年大會及其他股東大會
- Annual, interim reports and other published
information
年報、中期報告及其他已刊發資料
- Website
網站
- Company contact information
本公司聯絡方式

Employees 僱員

- Career development opportunities
事業發展機會
- Health and safety
健康與安全

- Training
培訓
- Regular meetings on safety issues
討論安全問題之定期會議

Customers 客戶

- Safe and high-quality products
安全、高品質之產品
- Stable relationship
穩定關係
- Information transparency
資料透明度
- Business ethics
商業道德

- Email and customer service hotline
電郵及客戶服務熱線
- Visits and meetings
拜訪及會議

Suppliers/Partners 供應商／合作夥伴

- Long-term partnership
長遠夥伴關係
- Honest cooperation
真誠合作
- Fair and open
公平、公開
- Risk reduction
降低風險

- Regular meeting
定期會議
- Tendering process
招標過程
- Strategic cooperation
策略合作

Peers/Industry Associations 同業／行業協會

- Experience sharing and cooperation
經驗分享及合作
- Fair competition
公平競爭

- Industry conference and seminars
行業大型會議、研討會
- Site visit
實地考察

Public and Communities 公眾及社區

- Community involvement
社區參與
- Social responsibilities
社會責任

- Volunteering
志願活動
- Charity and social investment
慈善及社會投資



Stakeholder Engagement

持份者參與

Through general communication with stakeholders, the Group understands the expectations and concerns from stakeholders. The feedbacks obtained allow the Group to make more informed decisions, and to better assess and manage the resulting impact.

The Group have adopted the principle of materiality in the ESG reporting by understanding the key ESG issues that are important to the business of the Group. All the key ESG issues and key performance indicators (KPIs) are reported in the Report according to recommendations of the ESG Reporting Guide (Appendix 27 of the Listing Rules) and the guidelines of Global Reporting Initiative ("GRI").

The Group has evaluated the materiality and importance in ESG aspects through the following steps:

Step 1: Identification – Industry Benchmarking

- Relevant ESG areas were identified through the review of relevant ESG reports of the local and international industry peers.
- The materiality of each ESG area was determined based on the importance of each ESG area to the Group through internal discussion of the management and the recommendation of ESG Reporting Guide (Appendix 27 of the Listing Rules).

Step 2: Prioritization – Stakeholder Engagement

- The Group discussed with key stakeholders on key ESG areas identified above to ensure all the key aspects to be covered.

Step 3: Validation – Determining Material Issues

- Based on the discussion with key stakeholders and internal discussion among the management, the Group's management ensured all the key and material ESG areas, which were important to the business development, were reported and in compliance with ESG Reporting Guide.

As a result of this process carried out in 2020, those important ESG areas to the Group were discussed in this Report.

透過與持份者進行基本溝通，本集團能了解持份者之期望及關注。彼等之回應能讓本集團作出更明智的決定以及更有效地評估及管理由此產生之影響。

本集團通過了解對本集團業務而言屬重要之關鍵環境、社會及管治議題，於環境、社會及管治報告中採用重大性原則。本報告遵照《環境、社會及管治報告指引》(上市規則附錄二十七)及全球報告倡議組織(「全球報告倡議組織」)各項指引之建議，匯報所有關鍵環境、社會及管治議題及關鍵績效指標。

本集團已按照以下步驟評估環境、社會及管治方面之重大性及重要性：

步驟一：識別－行業基準

- 透過審查本地及國際同業之相關環境、社會及管治報告，識別相關之環境、社會及管治範疇。
- 根據各個環境、社會及管治範疇對本集團之重要性，透過管理層內部討論及《環境、社會及管治報告指引》(上市規則附錄二十七)之建議，釐定各個環境、社會及管治範疇之重大性。

步驟二：排序－持份者的參與

- 本集團就上文所識別之關鍵環境、社會及管治範疇與主要持份者進行討論，以確保所有關鍵範疇均有涵蓋。

步驟三：確認－釐定重大議題

- 根據與主要持份者之討論以及管理層之間的內部討論，本集團管理層確保所有對業務發展至關重要之關鍵及重大環境、社會及管治範疇已予收錄並遵守《環境、社會及管治報告指引》。

由於在二零二零年執行了上述程序，故該等對本集團至關重要之環境、社會及管治範疇已於本報告中討論。



A. Environmental Aspects

環境方面

The Group is committed to continuously improving the environmental sustainability of its businesses and ensuring that environmental consideration remains one of the key focuses in fulfilling its obligations to both the environment and community. Hence, the Group has established relevant emission reduction and energy saving initiatives to manage the emission and maintain green operations.

A1. EMISSIONS

The Group is mainly involved in office operations and its business activities do not have significant impact on the environment or natural resources. However, we recognise that we have an obligation to reduce the impact of our operations on the environment and be accountable for the resources and materials that are used in our daily operations. We are committed to continuously improving our environmental sustainability by responsibly managing our operation, reducing our carbon footprint and using resources effectively.

During the reporting period, the Group was not aware of any non-compliance with the laws and regulations that had a significant impact on the Group relating to air and greenhouse gas emission, discharges into water and land, and generation of hazardous and non-hazardous wastes.

Air Pollutants Emission

The Group's air pollutants emission mainly comes from the petrol consumption of vehicles. The Group encourages employees to conduct video and telephone business conference to reduce the air pollutants emission generated by vehicles. The decrease in air pollutants emission in 2020 was mainly attributable to the decrease in petrol consumption for less frequent business meetings by vehicles during the reporting period.

During the reporting period, the air pollutants emission was as follows:

Air pollutant	空氣污染物	Unit	單位	2020 二零二零年	2019 二零一九年
Nitrogen oxides (NO _x)	氮氧化物(NO _x)	kg	千克	3.70	7.27
Sulphur oxides (SO _x)	硫氧化物(SO _x)	kg	千克	0.73	2.39
Particulate matter (PM)	顆粒性物質(PM)	kg	千克	0.83	1.47

Greenhouse gas ("GHG") Emission

GHG is considered as one of the major contributors to the climate change and global warming. Electricity and petrol consumptions account for the major part of the Group's GHG emission. In order to improve energy efficiency and reduce energy consumption, the Group has adopted various energy saving initiatives which will be further elaborated in the section "Use of Resources" of this Report.

The decrease in GHG emission in 2020 was mainly attributable to the decrease in petrol consumption for less frequent business meetings by vehicles during the reporting period.

本集團致力於不斷改善業務之環境可持續性並確保環境考慮因素仍然是履行其對環境及社區義務關注點之一。因此，本集團已制訂相關減排及節能措施以管理排放及維持綠色營運。

A1. 排放

本集團主要在辦公室營運，其業務活動並無對環境或天然資源造成重大影響。然而，集團深明其有責任減少其營運對環境之影響及對日常營運中使用之資源及材料負責。集團透過負責任地經營其業務、減少碳足跡及有效地運用資源，致力持續改善其環境可持續性。

於報告期內，本集團並不知悉任何不遵守對本集團有重大影響且與廢氣及溫室氣體排放、向水及土地之排污、有害及無害廢棄物之產生等有關之法律及法規的情況。

空氣污染物排放

本集團排放之空氣污染物主要來自汽車產生之汽油消耗。本集團鼓勵僱員進行視像及電話商務會議，以減少汽車所產生之空氣污染物排放。於二零二零年空氣污染物排放減少，主要可歸因於報告期內乘車來往商務會議之次數減少，令汽油消耗減少。

於報告期內，空氣污染物排放如下：

	2020 二零二零年	2019 二零一九年
	3.70	7.27
	0.73	2.39
	0.83	1.47

溫室氣體（「溫室氣體」）排放

溫室氣體被視為是氣候變化及全球變暖主要成因之一。電力消耗及汽油消耗構成本集團溫室氣體排放之主要部分。為提高能源效益及減低能源消耗，本集團已採納多項節能措施，有關措施將於本報告「資源使用」一節中進一步詳述。

於二零二零年溫室氣體排放減少，主要可歸因於報告期內乘車來往商務會議之次數減少，令汽油消耗減少。



A. Environmental Aspects

環境方面

During the reporting period, the GHG emission was as follows:

於報告期內，溫室氣體排放如下：

GHG emission	溫室氣體排放	Unit	單位	2020 二零二零年	2019 二零一九年
Scope 1 ¹	範圍 ¹	tonnes of CO ₂ e	每噸二氧化碳當量	29.52	81.88
Scope 2 ²	範圍 ²	tonnes of CO ₂ e	每噸二氧化碳當量	55.20	60.27 ³
Total GHG emission	溫室氣體排放總量	tonnes of CO₂e	每噸二氧化碳當量	84.72	142.15³
GHG emission intensity	溫室氣體排放密度	tonnes of CO ₂ e/employee ⁴	每噸二氧化碳當量／僱員 ⁴	2.73	1.95 ³

Hazardous and Non-hazardous Wastes

The Group's operations do not generate any hazardous waste. The main non-hazardous waste generated by the Group is office waste and the amount are relatively insignificant to the Group's businesses. In spite of this, the Group strives to reduce the amount of paper waste by working towards a paperless office. The Group encourages the use of e-fax and duplex printing to reduce the paper consumption.

有害及無害廢棄物

本集團之營運並不產生任何有害廢棄物。本集團產生之無害廢棄物主要為辦公室廢棄物，其於本集團各業務所產生之數量相對輕微。儘管如此，本集團致力減少廢紙量，向無紙化辦公室邁進。本集團鼓勵使用電子傳真及雙面列印來減少紙張消耗。

A2. USE OF RESOURCES

The Group places great emphasis on ensuring efficient use of resources. The Group aims to promote resources saving by implementing energy and water efficiency initiatives and motivating its employees to participate in resources conservation activities.

A2. 資源使用

本集團對確保善用資源十分重視。本集團力求透過推行能源及用水效益措施以及鼓勵僱員一同參與節約資源，來推動資源節約。

Energy

The Group's energy consumption mainly comes from the purchased electricity for premises operation and petrol used by vehicles. In view of scarcity of resources, the Group has implemented various energy-saving strategies to reduce its energy consumption.

能源

本集團之能源消耗主要來自辦公場所之外購電力及汽車汽油。鑒於資源匱乏，本集團已實施多項節能策略，以減少其能源消耗。

The Group's "Administrative Management System" reminds employees to switch off lightings and electrical appliances when they are not in use for a long period of time.

本集團透過其「行政管理系統」提醒僱員如長時間不使用照明及電子設備，應將有關設備關掉。

The Group has also implemented energy-saving lighting fixtures to reduce energy consumption. In order to further improve its energy-saving measures, the Group monitors energy consumption regularly and evaluate the efficiency of its energy-saving measures.

本集團亦已安裝節能照明裝置以減少能源消耗。為了進一步完善其節能措施，本集團定期監察能源消耗情況，並評估其節能措施之成效。

The decrease in energy consumption in 2020 were mainly due to the effective energy-saving measures implemented and a decrease in petrol consumption for less frequent business meetings by vehicles during the reporting period.

於二零二零年能源消耗減少，主要由於報告期內實施有效節能措施以及乘車來往商務會議之次數減少令汽油消耗減少。

¹ Scope 1: Direct emissions from operations that are owned or controlled by the Group.

² Scope 2: Indirect emissions from the generation of purchased electricity consumed by the Group.

³ The data of 2019 has been restated for comparative purposes for adoption of the latest emission factors for Mainland China electricity consumption.

⁴ GHG emission intensity refers to tonnes of carbon dioxide equivalent (CO₂e) per the number of employees at the end of the reporting period that contributed to the Group's GHG emission.

¹ 範疇1：自本集團所擁有或控制之業務直接排放。

² 範疇2：自本集團消耗外購電力所產生之間接排放。

³ 為進行比較，二零一九年數據已予重列，並採納中國內地最新電力消耗排放因子。

⁴ 溫室氣體排放密度指在本集團溫室氣體排放中，於報告期末每名僱員人數所排放之每噸二氧化碳當量(CO₂e)。



A. Environmental Aspects

環境方面

During the reporting period, the Group's energy consumption was as follows:

於報告期內，本集團之能源消耗如下：

Energy	能源	Unit	單位	2020 二零二零年	2019 二零一九年
Petrol	汽油	MWh	千瓦時	112.62	322.69
Purchased electricity	外購電力	MWh	千瓦時	77.18	83.19
Total energy consumption	能源消耗總量	MWh	千瓦時	189.80	405.88
Energy consumption intensity	能源消耗密度	MWh/employee ⁵	千瓦時／僱員 ⁵	6.12	5.56

Water

For the Group's water consumption, the water supply service is solely controlled by the building management company. Therefore, it is not feasible for the Group to provide water consumption data as there is no separate sub-meter to record the data. Notwithstanding, the Group encourages and reminds employees to conserve water by emails and other communication channels.

用水

關於本集團之耗水量，供水服務完全由樓宇管理公司控制。因此，本集團無法提供用水數據，原因是並無設置獨立水錶記錄數據。儘管如此，本集團透過電郵及其他溝通渠道，鼓勵並提醒僱員節約用水。

A3. THE ENVIRONMENT AND NATURAL RESOURCES

For the unconventional gas business, the Group has established a "Health, Safety and Environment ("HSE") Management System", covering the environmental protection guidelines for construction sites. The Group has clarified the responsibilities of different positions in achieving its goal of "Zero Pollution". For any possible emergency that will cause pollution to the environment, the Group has implemented a "HSE Emergency Plan Process". In case of any accident of pollution, the emergency plan will be formulated immediately to reduce the environmental impacts to the minimal.

Besides, the contractors of the Group's unconventional gas business have obtained the certificate of ISO14001:2004 Environmental Management System, in order to comply with the national and regional environmental protection regulations.

With the integration of policies and measures as mentioned in the "Emission" and "Use of Resources" sections, the Group endeavours to reduce its impacts on the environment and natural resources.

A3. 環境及天然資源

在非常規天然氣業務方面，本集團已制定「健康、安全及環境（「健康、安全及環境」）管理系統」，其涵蓋建築工地的環保指引。本集團已就其「零污染」目標釐清不同崗位之責任。針對任何可能發生且將會造成環境污染之緊急事故，本集團已實施《健康、安全及環境緊急應變計劃程序》。如有任何污染意外發生，緊急應變計劃將可即時制定，以盡量減低對環境造成之影響。

此外，本集團非常規天然氣業務之分包商已取得 ISO14001:2004 環境管理體系認證，符合國家及地區環保規例。

透過融入「排放」及「資源使用」章節下所述之政策及措施，本集團致力減少其對環境及天然資源之影響。

⁵ Energy consumption intensity refers to MWh per the number of employees at the end of the reporting period that contributed to the Group's energy consumption.

⁵ 能源消耗密度指在本集團能源消耗中，於報告期末每名僱員人數所消耗之千瓦時能源。



B. Social Aspects 社會方面

EMPLOYMENT AND LABOUR PRACTICES

B1. EMPLOYMENT

The Group believes employees are important assets and the keys to maintain its competitiveness. The Group aims to attract and retain talents, maintain a safe and equal working environment and provide development opportunities for its employees. The Group has implemented a set of human resources management policies and procedures and complies with the relevant laws and regulations, including but not limited to the Employment Ordinance (Chapter 57 of the Laws of Hong Kong), the Sex Discrimination Ordinance (Chapter 480 of the Laws of Hong Kong), the Disability Discrimination Ordinance (Chapter 487 of the Laws of Hong Kong), the Labour Law of the PRC, the Labour Contract Law of the PRC and the Fair Labour Standards Act of the United States.

The Group strives to create a comprehensive welfare and benefit system for Employees. The Group offers competitive remuneration and performance incentives, such as discretionary bonus, share options scheme and share award scheme, in order to motivate employees in the continued pursuit of the Group's goals and objectives.

In addition, the Group provides other benefits including comprehensive medical insurance, employment compensation insurance, directors' liability insurance, severance payment and mandatory provident fund to employees. Employees are also entitled to various leaves, including annual leave, marriage leave, maternity leave and paternity leave. The Group has also organised recreational activities, such as festival gatherings, for employees to relax and to enhance the harmonious spirit throughout the Group.

The Group endeavours to build a diverse and inclusive workplace where all its employees are treated with dignity and respect. The Group is dedicated to maintaining a workplace that is free from discrimination or harassment against any individual on the basis of race, religion, gender, age, nationality, colour, disability or marital status.

During the reporting period, the Group was not aware of any non-compliance with laws and regulations relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.

僱傭及勞工常規

B1. 僱傭

本集團視僱員為重要財產及維持競爭力之關鍵。本集團謀求吸引及挽留人才、保持工作環境安全及平等，以及為僱員提供發展機會。本集團已制定一套人力資源管理政策及程序，並遵從相關法律及法規，包括但不限於香港法例第57章《僱傭條例》、香港法例第480章《性別歧視條例》、香港法例第487章《殘疾歧視條例》、中國《勞動法》、中國《勞動合同法》及美國《公平勞動標準法》(Fair Labor Standards Act)。

本集團努力為僱員建立全面的福利及待遇制度。本集團提供具競爭力的薪酬及績效獎勵，如酌情花紅、購股權計劃及股份獎勵計劃，以激勵僱員持續追求實現本集團之目標及宗旨。

此外，本集團向僱員提供其他福利，包括全面醫療保險、僱員賠償保險、董事責任保險、遣散費及強制性公積金。僱員亦享有多項休假福利，包括年假、婚假、產假及待產假。本集團亦舉辦娛樂活動，如節日聚會等，讓僱員放鬆身心及提升本集團內的和諧精神。

本集團致力構建多元共融的工作環境，讓所有僱員均獲得尊嚴及尊重，並竭力維持工作環境免於任何針對個人之歧視或騷擾，不論是基於種族、宗教、性別、年齡、國籍、膚色、殘疾或婚姻狀況。

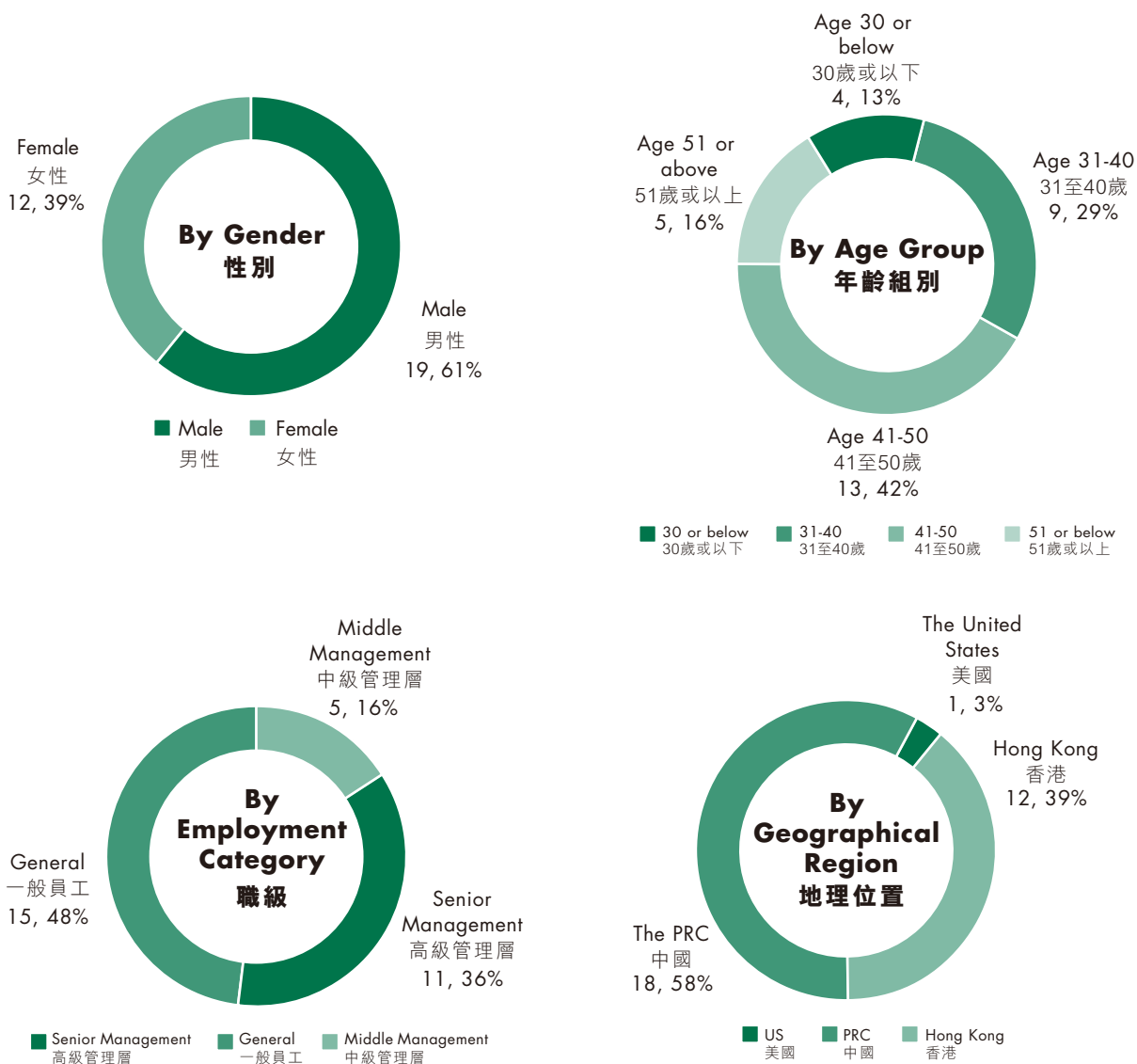
於報告期內，本集團並不知悉任何不遵守與薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利等有關之法律及法規的情況。



B. Social Aspects 社會方面

As at the end of the reporting period, the employee compositions⁶ (in numbers of employees) by gender, age group, employment category and geographical region were as follows:

於報告期末，僱員組成⁶（以僱員人數計）按性別、年齡組別、職級及地理位置劃分如下：



⁶ The employee compositions only include the employees within the ESG reporting scope (i.e. the commodities trading business and the Esmart digital services).

⁶ 僱員組成僅包括環境、社會及管治報告範圍（即商品貿易業務及智能數據服務）內之僱員。



B. Social Aspects 社會方面

During the reporting period, the employee turnover rate⁷ by gender, age group and geographical location were as follows:

於報告期末，按性別、年齡組別及地理位置劃分之僱員流失率⁷如下：

Employee turnover rate	僱員流失率	2020 二零二零年	2019 二零一九年
By gender	性別		
Male	男性	221%	75%
Female	女性	200%	43%
By age group	年齡組別		
Age 30 or below	30歲或以下	900%	70%
Age 31-40	31至40歲	244%	85%
Age 41-50	41至50歲	39%	32%
Age 51 or above	51歲或以上	60%	30%
By geographical location	地理位置		
Hong Kong	香港	8%	7%
The PRC	中國	356%	74%
The United States	美國	100%	50%
Overall	整體	213%	64%

B2. HEALTH AND SAFETY

The Group places the highest priority on securing the health and safety of all its employees. The Group is in strict compliance with the relevant laws and regulations, including the Occupational Safety and Health Ordinance (Chapter 509 of the Laws of Hong Kong), the Law of the PRC on Prevention and Control of Occupational Diseases and the Occupational Safety and Health Act of the United States.

For the unconventional gas business, the Group has established a "HSE Management System" covering guidelines related to safety issues, including safe production management, safety education and safety inspection. The Group has also established a Safety Production Committee, which consists of general managers, deputy general managers, department heads and project managers, to monitor and manage related safety issues.

Safety Meetings

The safety meetings are convened by the Safety Production Committee on a regular basis. The meetings include conveying safety instructions to relevant departments, analysing the safety production work status and proposing safety objectives and requirements.

B2. 健康與安全

本集團把保障其所有僱員之健康及安全列為最優先事項。本集團嚴格遵守相關法律及法規，包括香港法例第509章《職業安全及健康條例》、《中國職業病防治法》及美國《職業安全及健康法案》(Occupational Safety and Health Act)。

在非常規天然氣業務方面，本集團已設立「健康、安全及環境管理系統」涵蓋安全相關指引，包括安全生產管理、安全教育及安全檢查。本集團亦已成立由總經理、副總經理、部門主管及項目經理組成之安全生產委員會，以監察及管理安全相關事宜。

安全會議

安全生產委員會定期召開安全會議，會議旨在(其中包括)向有關部門傳達安全相關指示、分析安全生產之工作情況以及提出安全目標及要求。

⁷ The employee turnover rate only includes the employees within the ESG reporting scope (i.e. the commodities trading business and the Esmart digital services).

⁷ 僱員流失率僅包括環境、社會及管治報告範圍(即商品貿易業務及智能數據服務)內之僱員。



B. Social Aspects 社會方面

Safety Education

Safety education is crucial to raise the safety awareness of employees so as to minimise the risk of work-related injury. The Group provides safety trainings for newly recruited employees and existing employees. The training covers various safety related issues, including safety operation methods, safety operation technical knowledge and use of protective equipment. They are delivered by courses, lectures, seminars, competitions, exhibitions etc.

Safety Inspection

The Group conducts safety inspection regularly. The inspection is conducted by the Safety Supervision Department, department heads and team leaders to understand the safety management situation and provide a basis for safety management work plan.

In addition, the Group strives to provide and maintain a safe and healthy workplace in office operation. The Group has established the "Guidelines on Occupational Health and Safety", covering potential hazards in the office and guidelines to minimise the potential health and safety risks. Below are some of the examples:

Lighting

Sufficient lightings in the workplace enable employees to recognise visual hazards and reduce visual strain. Fluorescent lights are fitted with louver or diffuser to control glare and distribution of light. In order to reduce screen reflection and glare, daylight may be shielded by blinds or curtains and anti-glare filters can be used if necessary.

Indoor Air Quality and Ventilation

Efficient ventilation and proper maintenance of ventilation systems help provide a comfortable working environment and avoid invisible health hazards. The Group prohibits smoking in all indoor area of the office. Air outlets are cleaned on a regular basis to improve the indoor air quality and increase efficiency of the ventilation system.

Working Posture

The Group provides adjustable chairs for employees to adjust a suitable and comfortable seat height. Employees shall maintain a good working posture to reduce stress and strain on the body.

During the reporting period, the Group did not discover any work-related fatalities or injury and was not aware of any non-compliance with laws and regulations relating to providing a safe working environment and protecting employees from occupational hazards.

安全教育

安全教育對提升僱員安全意識，從而減低工傷風險相當重要。本集團為新聘僱員及現職僱員提供安全培訓。培訓涵蓋不同安全相關議題，包括安全運作方法、安全運作之技術知識及防護裝備之使用。培訓乃透過課程、講座、研討會、比賽、展覽會等進行。

安全檢查

本集團定期進行安全檢查。有關檢查由安全監督委員會、部門主管及小組組長進行，以了解安全管理情況及為安全管理工作計劃奠定基礎。

此外，本集團致力為辦公室營運提供及維持一個安全及健康的工作場所。本集團已制定《職業健康及安全指引》，當中列明辦公室之潛在危害及提供指引，以將潛在健康及安全風險減至最少。下文列舉部分例子：

照明

工作間充足的光線能使僱員意識到視覺危害及減少視覺勞損。為控制眩光及光線之分佈，熒光燈配有遮光板或透光罩。為減低屏幕反射及眩光，工作間內將使用百葉簾或窗簾來遮擋陽光，如有需要亦可使用防眩光濾鏡。

室內空氣質素及通風

有效的通風及適當維護通風系統有助提供舒適的工作環境及防止對健康之無形危害。本集團嚴格禁止員工於所有辦公室範圍內吸煙。辦公室之出風口均作定期清潔，以改善室內空氣質素及提升通風系統效益。

工作姿勢

本集團為僱員提供可調式座椅，讓僱員可調校座椅至適當及舒適的高度。僱員應保持正確工作姿勢，以減少肌肉壓力及勞損。

於報告期內，本集團並無發現任何工作相關傷亡事故，亦不知悉任何不遵守與提供安全工作環境及保障僱員避免職業性危害等有關之法律及法規的情況。



B. Social Aspects 社會方面

B3. DEVELOPMENT AND TRAINING

The Group considers the skills and knowledge of our employees as the key elements of sustainable development of the Group. According to the staff handbook, the Group provides orientation training for new employees and internal training for existing employees. The internal training covers work procedures, management knowledge, company development direction etc. The Group also encourages employees to participate in external training courses by providing training incentives.

The Group provides professional trainings for directors and senior management. The trainings cover various topics, including leadership development, regulatory requirements and corporate governance practices, with the aim to keep them abreast of the latest information and refresh their knowledge and skills.

At the end of the reporting period, the percentage of employees received training and the average training hours by gender and employment category⁸ were as follows:

Training	培訓	2020 二零二零年	2019 二零一九年
Percentage of employees received training	接受培訓百分比		
By gender	性別		
Male	男性	53%	80%
Female	女性	17%	57%
By employment category	職級		
Senior management	高級管理層	100%	68%
Middle management	中級管理層	20%	86%
General staff	一般員工	-	71%
Average training hours received per employee	每名僱員平均接受培訓時數		
By gender	性別		
Male	男性	9.9	17.1
Female	女性	2.9	12.6
By employment category	職級		
Senior management	高級管理層	18.4	15.0
Middle management	中級管理層	4.0	10.9
General staff	一般員工	-	16.9

B3. 發展及培訓

本集團視我們的僱員之技能及知識為本集團可持續發展之關鍵元素。根據員工手冊，本集團為新僱員提供入職培訓及現職僱員提供內部培訓。內部培訓涵蓋工作程序、管理知識、公司發展方針等。本集團亦透過給予培訓獎勵，鼓勵僱員參加外部培訓課程。

本集團為董事及高級管理層提供專業培訓。培訓涵蓋多個主題，包括領導能力發展、監管規定及企業管治實踐，旨在協助彼等掌握最新資訊以及更新彼等之知識及技能。

於報告期末，按性別及職級劃分之僱員接受培訓百分比及平均培訓時數⁸如下：

⁸ The percentage of employees received training and average training hours received per employee only include the employees within the ESG reporting scope (i.e. the commodities trading business, the unconventional gas business and the Esmart digital services).

⁸ 僱員接受培訓百分比及每名僱員平均接受培訓時數僅包括環境、社會及管治報告範圍（即商品貿易業務、非常規天然氣業務及智能數據服務）內之僱員。



B. Social Aspects 社會方面

B4. LABOUR STANDARDS

The Group is committed to supporting the effective abolition of child labour and upholding the elimination of forced labour. The Group adheres to the Employment Ordinance (Chapter 57 of the Laws of Hong Kong), the Labour Contract Law of the PRC and the Fair Labour Standards Act of the United States. As stipulated in the staff handbook, during the recruitment process, applicants are required to present their identity documents to Human Resources Department for age verification as prevention of engaging child labour. Besides, the Group provides remuneration, overtime payments and other related benefits in accordance with the relevant laws and regulations.

During the reporting period, the Group was not aware of any non-compliance with the relevant laws and regulations relating to child labour and forced labour.

OPERATING PRACTICES

B5. SUPPLY CHAIN MANAGEMENT

The Group mainly works with third-party services providers such as information technology service, property management service, advertising service, legal and consulting service, office equipment, printing and stationery suppliers. The Group also works with suppliers that supply office equipment, printing and stationery.

The Group has implemented a "Supply Chain Policy" to ensure that its suppliers meet the Group's standards and comply with the relevant legislations. In selecting suppliers, the Group takes into consideration their product quality and price, reputation and creditability, energy-saving and environmental measures and occupational safety. The Group also gives priority to work with suppliers who actively fulfil its social responsibility. During the reporting period, the Group had three suppliers from the PRC and one supplier from Hong Kong.

B4. 勞工準則

本集團堅決支持切實廢除童工及消除強制勞工。本集團恪守香港法例第57章《僱傭條例》、中國《勞動合同法》及美國《公平勞動標準法》(Fair Labor Standards Act)。員工手冊訂明於招聘過程中，應徵者須向人力資源部門出示身分證明文件作核證年齡之用，以避免聘請童工。此外，本集團按照相關法律及法規提供薪酬、超時工資及其他相關福利。

於報告期內，本集團並不知悉任何不遵守與童工及強制勞工有關之相關法律及法規的情況。

營運慣例

B5. 供應鏈管理

本集團主要與第三方服務供應商合作，如資訊科技服務、物業管理服務、廣告服務、法律及諮詢服務等供應商。本集團亦與供應辦公室設備、印刷及文儀用品之供應商合作。

本集團已制定《供應鏈政策》，以確保其供應商符合本集團之標準及遵守相關法例。在揀選供應商時，本集團考慮有關供應商之產品品質及價格、聲譽及信譽、節能及環保措施以及職業安全等。本集團亦優先揀選積極履行社會責任之供應商。於報告期內，本集團於中國有三間供應商及於香港有一間供應商。



B. Social Aspects 社會方面

B6. PRODUCT RESPONSIBILITY

The Group regards service quality as a key advantage of its businesses. The Group continues to provide efficient and high-quality services in order to enhance client satisfaction. The Group is in strict compliance with the relevant laws and regulations, including but not limited to the Consumer Product Safety Act and the Federal Trade Commission Act.

Quality Management

The Group regards service quality as one of the key competitive advantages of its businesses. With the implementation of the "Quality Management Policy", the Group strives to ensure the continual delivery of high quality services to its customers.

In order to ensure and maintain high quality services, the Group provides trainings for employees to familiarise them with the standard operational procedures. The Group also improves the administrative ability of its senior management and the functional capability of operation employees. Besides, the Group believes the opinions from customers can drive its continuous improvements and are essential to its pursuit of excellence. Hence, the Group welcomes feedbacks of customers on the services provided.

Customer Data Protection and Privacy

The Group places great importance on the data protection of customers. As stipulated in the staff handbook and the "Administrative Management System", employees are required to abide by the guidance on prohibiting any unauthorised disclosure of confidential information. Employee who breaches the regulation may be subject to disciplinary or legal action.

During the reporting period, the Group was not aware of any non-compliance with laws and regulation or complaints relating to health and safety, advertising, labelling and privacy matters of products and services provided.

B6. 產品責任

本集團視服務質素為其業務之重要優勢。本集團持續提供高效、優質之服務，以提高顧客滿意度。本集團嚴格遵守相關法律及法規，包括但不限於《消費品安全法案》(Consumer Product Safety Act)及《聯邦貿易委員會法案》(Federal Trade Commission Act)。

品質管理

本集團視服務質素為其業務之重要競爭優勢之一。通過實施《品質管理政策》，本集團矢志確保其客戶持續獲得優質服務。

為確保及維持優質服務，本集團為僱員提供培訓，以使僱員熟習標準營運程序。本集團亦改善其高級管理層之行政能力及營運員工之職務能力。此外，本集團相信顧客之意見可促進其持續改善，並對其向優質卓越之追求相當重要。因此，本集團歡迎客戶就所獲提供之服務表達意見。

保障客戶數據安全及私隱

本集團十分重視客戶數據安全。誠如員工手冊及「行政管理系統」所訂明，僱員須遵循有關嚴禁任何未經授權機密資料披露之指引。僱員如違反有關規條或須接受紀律制裁或被訴諸法律行動。

於報告期內，本集團並不知悉任何不遵守與所提供產品及服務之健康與安全、廣告、標籤及私隱有關之法律及法規的情況。



B. Social Aspects 社會方面

B7. ANTI-CORRUPTION

The Group believes that integrity is a valuable asset to its business and society. To uphold and promote the highest standards of integrity, the Group has incorporated the Code of Conduct in the staff handbook. It stipulates that employees are prohibited to request, receive or accept any forms of benefits from customers or business partners of the Group.

The Group is in strict compliance with the relevant laws and regulations relating to bribery, extortion, fraud and money laundering, including but not limited to the Prevention of Bribery Ordinance (Chapter 201 of the Laws of Hong Kong) and the Foreign Corrupt Practices Act of the United States. During the reporting period, no legal case regarding corrupt practices was brought against the Group. Besides, the Group was not aware of any non-compliance with the relevant laws and regulations relating to bribery, extortion, fraud and money laundering during the reporting period.

The Company provides training regarding corruption to directors at least once per year. During the reporting period, ten directors have received training for anti-corruption, with a total training of 10 hours.

COMMUNITY

B8. COMMUNITY INVESTMENT

The Group is constantly aware of the community needs and strives to bring a positive impact on community development. The Group focuses on the living standard of the community, culture, education and development and labour cooperation. Employees are encouraged to dedicate their time and skills to supporting local community.

Fostering Program for Mainland Children

Since year 2013, the Group has sponsored 4 underprivileged children in Mainland China who dropped out of school to continue their education. They discontinued their studies as their families have financial difficulties and are not able to pay for the school fees. By launching the fostering program, the Group sponsors their education and living expenses until they graduate from university.

B7. 反貪污

本集團相信誠信是其業務及社會之寶貴資產。為持守及促進最高誠信標準，本集團已將行為守則納入員工手冊中。行為守則禁止僱員向本集團客戶或業務夥伴要求、收取或接納任何形式之利益。

本集團嚴格遵守有關賄賂、勒索、欺詐及洗黑錢活動之相關法律及法規，包括但不限於香港法例第201章《防止賄賂條例》及美國《海外反腐敗法》(U.S. Foreign Corrupt Practices Act)。於報告期內，本集團並無面對有關貪污行為之法律訴訟。此外，本集團並不知悉任何不遵守與賄賂、勒索、欺詐及洗黑錢活動有關之相關法律及法規的情況。

本公司每年向董事提供至少一次與反貪污有關之培訓。於報告期內，十名董事接受了反貪污培訓，培訓時間共10小時。

社區

B8. 社區投資

本集團一直關注社區需要並致力為社區發展作出正面貢獻。本集團專注對社區生活水平、文化、教育發展及勞務合作作出貢獻。

內地兒童助養計劃

自二零一三年起，本集團已資助4名於中國內地被迫退學之弱勢兒童繼續學業。彼等家庭皆因財政理由無法支付學費而被迫放棄彼等學業。透過推行助養計劃，本集團資助彼等之教育及生活費，直至彼等大學畢業為止。



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環境

A1: Emissions

排放物

General Disclosure 一般披露		“Emissions” 「排放」	6
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KPI A1.2 關鍵績效指標A1.2	Greenhouse gas emissions in total and, where appropriate, intensity 溫室氣體總排放量及（如適用）密度	“Emissions – Greenhouse Gas Emission” 「排放 – 溫室氣體排放」	6
KPI A1.3 關鍵績效指標A1.3	Total hazardous waste produced and, where appropriate, intensity 所產生有害廢棄物總量及（如適用）密度	Not applicable to the Group’s businesses. 不適用於本集團業務	–
KPI A1.4 關鍵績效指標A1.4	Total non-hazardous waste produced and, where appropriate, intensity 所產生無害廢棄物總量及（如適用）密度	Not significant to the Group’s businesses. 對本集團業務而言不重大	–
KPI A1.5 關鍵績效指標A1.5	Description of measures to mitigate emissions and results achieved 描述減低排放量的措施及所得成果	“Emissions – Air Pollutants Emission” 「排放 – 空氣污染物排放」 “Emissions – Greenhouse Gas Emission” 「排放 – 溫室氣體排放」	6
KPI A1.6 關鍵績效指標A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved 描述處理有害及無害廢棄物的方法、減低產生量的措施及所得成果	“Emissions – Hazardous and Non-hazardous Wastes” 「排放 – 有害及無害廢棄物」	7



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KPI A2.2 關鍵績效指標A2.2	Water consumption in total and intensity 總耗水量及密度	Not feasible for the Group to obtain water consumption data. 本集團無可行方法取得耗水數據	N/A 不適用
KPI A2.3 關鍵績效指標A2.3	Description of energy use efficiency initiatives and results achieved 描述能源使用效益計劃及所得成果	"Use of Resources – Energy" 「資源使用－能源」	7
KPI A2.4 關鍵績效指標A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved 描述求取適用水源上可有任何問題 以及提升用水效益計劃及所得成果	"Use of Resources – Water" 「資源使用－用水」	8
KPI A2.5 關鍵績效指標A2.5	Total packaging material used for finished products and, if applicable, with reference to per unit produced 製成品所用包裝材料的總量及（如適用）每生產單位佔量	Not applicable to the Group's businesses. 不適用於本集團業務	N/A 不適用

A3: The Environment and Natural Resources

環境及天然資源

General Disclosure 一般披露		"The Environment and Natural Resources" 「環境及天然資源」	8
KPI A3.1 關鍵績效指標A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動	"The Environment and Natural Resources" 「環境及天然資源」	8



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B. Social

社會

Employment and Labour Practices

僱傭及勞工常規

B1: Employment

僱傭

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KPI B1.2 關鍵績效指標B1.2	Employee turnover rate by gender, age group and geographical region 按性別、僱傭類型、年齡組別及地區劃分的僱員總數	“Employment” 「僱傭」	11

B2: Health and safety

健康與安全

General Disclosure 一般披露		“Health and Safety” 「健康與安全」	11
KPI B2.1 關鍵績效指標B2.1	Number and rate of work-related fatalities 因工作關係而死亡的人數及比率	No work-related fatality was noted. 並無發現工作相關死亡事故	N/A 不適用
KPI B2.2 關鍵績效指標B2.2	Lost days due to work injury 因工傷損失工作日數	No work injury was noted. 並無發現工傷事故	N/A 不適用
KPI B2.3 關鍵績效指標B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored 描述所採納的職業健康與安全措施，以及相關執行及監察方法	“Health and Safety” 「健康與安全」	11-12



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B3: Development and Training

發展及培訓

General Disclosure 一般披露		“Development and Training” 「發展及培訓」	13
KPI B3.1 關鍵績效指標B3.1	The percentage of employee trained and employee category 按性別及僱員類別劃分的受訓僱員百分比	“Development and Training” 「發展及培訓」	13
KPI B3.2 關鍵績效指標B3.2	The average training hours completed per employee by gender and employee category 按性別及僱員類別劃分，每名僱員完成受訓的平均時數	“Development and Training” 「發展及培訓」	13

B4: Labour Standards

勞工準則

General Disclosure 一般披露		“Labour Standards” 「勞工準則」	14
KPI B4.1 關鍵績效指標B4.1	Description of measures to review employment practices to avoid child and forced labour 描述檢討招聘慣例的措施以避免童工及強制勞工	“Labour Standards” 「勞工準則」	14
KPI B4.2 關鍵績效指標B4.2	Description of steps taken to eliminate such practices when discovered 描述在發現違規情況時消除有關情況所採取的步驟	The Group currently does not report on this indicator. 本集團目前並無就此指標進行報告	N/A 不適用

Operating Practices

營運慣例

B5: Supply Chain Management

供應鏈管理

General Disclosure 一般披露		“Supply Chain Management” 「供應鏈管理」	14
KPI B5.1 關鍵績效指標B5.1	Number of suppliers by geographical region 按地區劃分的供應商數目	“Supply Chain Management” 「供應鏈管理」	14
KPI B5.2 關鍵績效指標B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored 描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目、以及有關慣例的執行及監察方法	“Supply Chain Management” 「供應鏈管理」	14



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B6: Product Responsibility

產品責任

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KPI B6.1 關鍵績效指標B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons 已售或已運送產品總數中因安全與健康理由而須回收的百分比	Not applicable to the Group’s businesses. 不適用於本集團業務	N/A 不適用
KPI B6.2 關鍵績效指標B6.2	Number of products and service related complaints received and how they are dealt with 接獲關於產品及服務的投訴數目以及應對方法	The Group currently does not report on this indicator. 本集團目前並無就此指標進行報告	N/A 不適用
KPI B6.3 關鍵績效指標B6.3	Description and practices relating to observing and protecting intellectual property rights 描述與維護及保障知識產權有關的慣例	The Group currently does not report on this indicator. 本集團目前並無就此指標進行報告	N/A 不適用
KPI B6.4 關鍵績效指標B6.4	Description of quality assurance process and recall procedures 描述質量檢定過程及產品回收程序	“Product Responsibility – Quality Management” 「產品責任－品質管理」	15
KPI B6.5 關鍵績效指標B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored 描述消費者資料保障及私隱政策，以及相關執行及監察方法	“Product Responsibility –Customer Data Protection and Privacy” 「產品責任－保障客戶數據安全及私隱」	15

B7: Anti-corruption

反貪污

General Disclosure 一般披露		“Anti-corruption” 「反貪污」	16
KPI B7.1 關鍵績效指標B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the case 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果	“Anti-corruption” 「反貪污」	16
KPI B7.2 關鍵績效指標B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored 描述防範措施及舉報程序 以及相關執行及監察方法	The Group currently does not report on this indicator. 本集團目前並無就此指標進行報告	N/A 不適用



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B8: Community Investment

社區投資

General Disclosure 一般披露		“Community Investment” 「社區投資」	16
KPI B8.1 關鍵績效指標B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport) 專注貢獻範疇（如教育、環境事宜、勞工需求、健康、文化、體育）	“Community Investment” 「社區投資」	16
KPI B8.2 關鍵績效指標B8.2	Resources contributed (e.g. money or time) to the focus area 在專注範疇所動用資源（如金錢或時間）	“Community Investment” 「社區投資」	16



