



NOTES ON REPORT 報告編制說明

This is the 16th Environmental, Social and Governance (ESG) Report of China Foods Limited. It discloses to investors and other stakeholders the Company's ESG-related philosophy, management methods, work, and achievements.

本報告是中國食品有限公司第 16 份《環境、社會及管治 (ESG) 報告》，向投資者等利益相關方披露了公司在經營中對於 ESG 議題所秉持的理念、建立的管理方法、推行的工作與達到的成效。

Scope of the Report 報告範圍

The scope of the Report covers China Foods Limited and its subsidiaries (hereinafter referred to as "China Foods" or "the Company", with the stock code 00506.HK). China Foods is the holding company of COFCO Coca-Cola Beverages Limited (hereinafter referred to as "COFCO Coca-Cola"). Unless otherwise stated, the scope of this Report is consistent with the consolidated financial statements of China Foods for the same period.

本報告範圍涵蓋中國食品有限公司及其附屬公司（簡稱「中國食品」、「公司」，股票代碼：00506.HK）。公司控股經營中糧可口可樂飲料有限公司（簡稱「中糧可口可樂」）。除非特別說明，本報告範圍與中國食品同期合併財務報表範圍一致。

Reporting Period 報告期間

The Report covers the period from January 1, 2023 to December 31, 2023, unless otherwise stated.

本報告期間為 2023 年 01 月 01 日至 2023 年 12 月 31 日。本報告中的數據如無特別說明，均為此期間內數據。

Basis of Preparation 編制依據

The Report is prepared pursuant to the *Environmental, Social and Governance Reporting Guide* in Appendix C2 to the *Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited* (effective from December 31, 2023), with reference to the *GRI Standards for Sustainability Reporting* ("GRI Standards", 2021), and the *Indicator System for ESG Reports of Listed Companies Controlled by Central Enterprises* promulgated by the General Office of the State-owned Assets Supervision and Administration Commission of the State Council.

本報告依據香港聯合交易所《香港聯合交易所有限公司證券上市規則》附錄 C2《環境、社會及管治報告指引》（2023 年 12 月 31 日起生效版），並參照全球報告倡議組織《可持續發展報告標準》（GRI Standards）（2021）、國務院國資委辦公廳《央企控股上市公司 ESG 專項報告參考指標體系》編制。

Data Description 數據說明

The data and cases in the Report are sourced from official records of the Company's actual operations.

報告中數據和案例來自公司實際運行的正式記錄。

The financial data in the Report are all in RMB (yuan). Should there be any inconsistency between the financial data and the Company's annual financial report, the annual financial report shall prevail.

報告中的財務數據均以人民幣為單位。財務數據與公司年度財務報告不符的，以年度財務報告為準。

Principle for Preparation 報告編制原則

• Materiality 重要性

The materiality of the Environmental, Social and Governance (hereinafter referred to as the "ESG") matters of the Company shall be determined by the Board, and the communication with stakeholders, the process of identifying material issues and the matrix of material issues are disclosed in the Report.

本公司環境、社會及管治（簡稱「ESG」）事宜重要性由董事會釐定，利益相關方溝通及實質性議題識別的过程及實質性議題矩陣均在本報告中進行披露。

• Quantification 量化

The statistical standards, methods, assumptions and/or calculation tools for qualitative key performance indicators (KPIs) in the Report, as well as the sources of conversion factors are explained in the definition of the Report.

本報告中定量關鍵績效指標的統計標準、方法、假設及／或計算工具，以及轉換因素的來源，均在報告釋義中進行說明。

• Balance 平衡

The Report presents the Company's performance during the Reporting Period impartially, without selections, omissions or presentation formats that might inappropriately influence on the decisions or judgement of the readers of the Report.

本報告不偏不倚地呈報本公司報告期內的表現，避免可能會不恰當地影響報告讀者決策或判斷的選擇、遺漏或呈報格式。

• Consistency 一致性

The statistical methods and coverage of the information disclosure in the Report are consistent with those in previous reports, unless otherwise specified.

本報告披露數據所使用的統計方法及口径，如无特殊說明，均與往年保持一致。

Form of Publication 報告獲取方式

The Report is published in electronic form, available on the website of the Company (www.chinafoodsltd.com) and the website of HKEX News (www.hkexnews.hk).

本報告通過電子版形式發佈，發佈平臺包括公司官方網站（www.chinafoodsltd.com）和香港聯合交易所披露易（www.hkexnews.hk）。

Contact Us 聯繫我們

Please send your feedback on the Report by e-mail to cbl@hq.cofcoco.com

如對報告有建議，可通過以下方式與我們聯繫：

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ABOUT CHINA FOODS 關於中國食品

COMPANY PROFILE 公司簡介

China Foods is a branded consumer goods company listed on the main board of the Stock Exchange of Hong Kong Limited (Stock Code: 00506.HK). It is the only specialized beverage platform of COFCO Corporation ("COFCO") and is the holding company of COFCO Coca-Cola Beverages Limited—the only Chinese-controlled Coca-Cola bottling group in China.

As a directly-controlled subsidiary of China Foods, COFCO Coca-Cola has soared to rank among the world's top ten Coca-Cola bottling groups in 10 years after its inception, emerging as one of the fastest-growing Coca-Cola bottling groups across the globe. COFCO Coca-Cola employs nearly 20,000 people and owns 20 bottling plants in 19 provincial markets (including Hebei, Shanxi, Liaoning, Jilin, Heilongjiang, Shandong, Hunan, Sichuan, Guizhou, Shaanxi, Gansu, Qinghai, Inner Mongolia, Ningxia, Tibet, Xinjiang, Beijing, Tianjin and Chongqing), covering 81% graphical area of China and 46.8% mainland population. COFCO Coca-Cola produces, delivers, promotes and sells Coca-Cola series products, offering 24 brands of products in 10 categories, namely sparkling, juice, water, milky drink, energy drink, tea, coffee, sports drink, vegetable protein and alcoholic drinks.

With the vision of growing into a world-class food and beverage group, China Foods has adhered to the main strategy of promoting market-oriented, international, risk-proof, and quality development of COFCO, while continuously advancing the digital transformation. In this way, the Company has kept scaling up, improved its market position, and maintained stable and sound profits, creating good return on investment for shareholders.

中國食品是在香港聯合交易所主板上市的品牌消費品公司（股票代碼：00506.HK），是中糧集團有限公司（簡稱「中糧集團」）唯一的專業化飲料業務平臺，控股經營中國區唯一一家中方控股的可口可樂裝瓶集團——中糧可口可樂飲料有限公司。

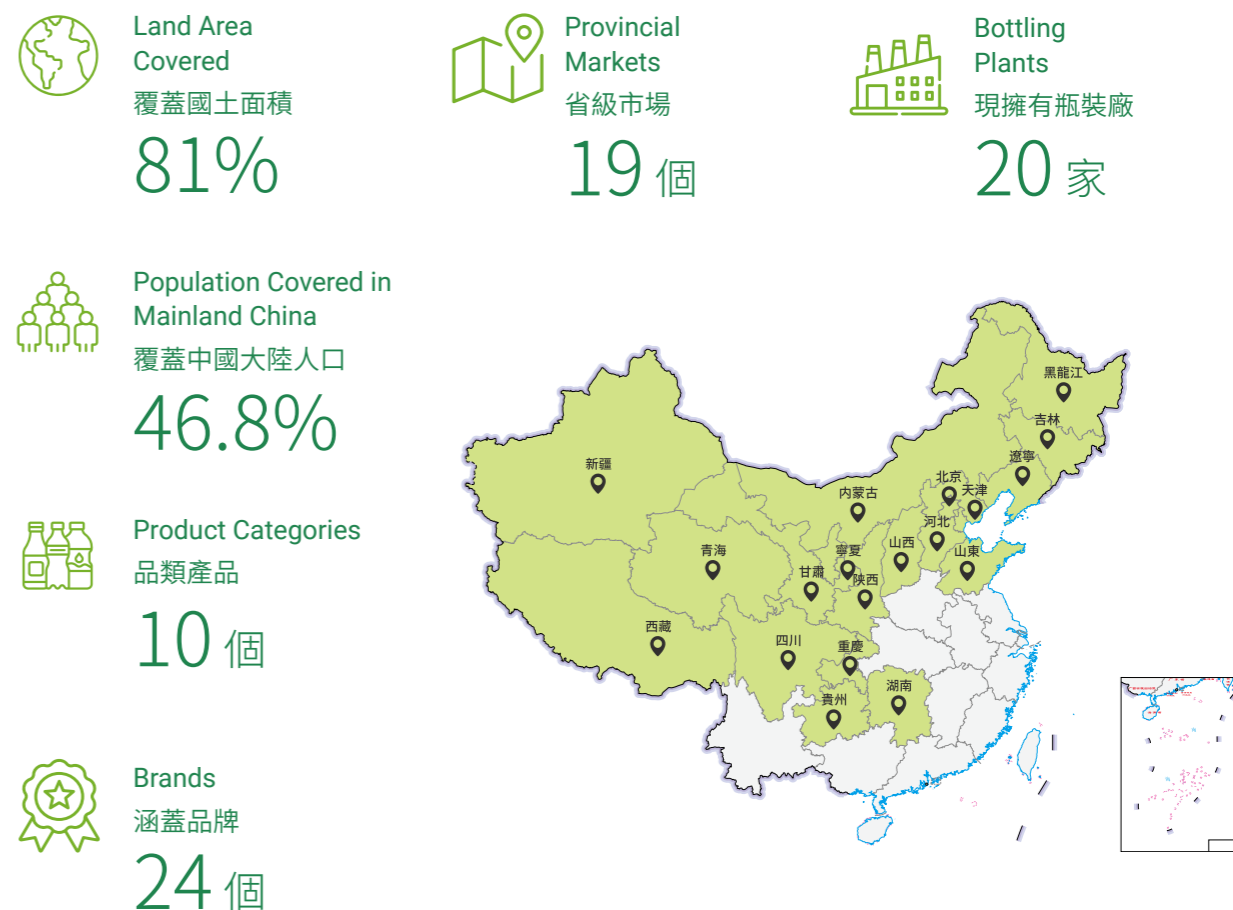
中糧可口可樂作為中國食品直接控股的子公司，成立十年便成功躍入並始終保持在可口可樂全球十大裝瓶集團之列，成為全球發展最迅速的可口可樂裝瓶集團之一。中糧可口可樂現擁有 20 家裝瓶廠，企業員工共計近 20,000 人，經營 19 個省區市級市場（河北省、山西省、遼寧省、吉林省、黑龍江省、山東省、湖南省、四川省、貴州省、陝西省、甘肅省、青海省、內蒙古自治區、寧夏回族自治區、新疆維吾爾自治區、西藏自治區、北京市、天津市、重慶市），覆蓋了 81% 的國土面積和 46.8% 的中國大陸人口。中糧可口可樂在區域內生產、配送、推廣和銷售可口可樂系列產品，向消費者提供包括汽水、果汁、水、乳飲料、能量飲料、茶飲料、咖啡飲料、運動飲料、植物基飲料、酒精飲料共 10 大品類產品，涵蓋 24 個品牌。

中國食品始終以成為世界一流的食品飲料集團為願景，堅持中糧集團市場化、國際化、防風險、高質量的發展主線，持續推動數字化轉型，在規模不斷擴大、市場地位不斷提升的同時，公司保持穩定健康的盈利，為股東創造良好的投資回報。

Meanwhile, the Company bears in mind its responsibility to give utmost priority to product quality. Over the years, the Company has continued to upgrade its quality system and improve the product quality. Through such programs as energy conservation and emission reduction and water resource protection in plants, the resources consumed have been returned to nature. The Company has helped communities prosper and develop through long-term investment in education, sports, women's aid programs, and rural revitalization. In addition, the Company has promoted positive and healthy lifestyles and philosophies to benefit hundreds of millions of consumers.

同時，公司從未忘記肩負的責任——視產品質量為第一生命，多年來質量體系不斷完善，質量水平不斷提升；通過工廠節能減排、水資源保護項目將所用資源返還自然；在教育、體育、婦女支持、鄉村振興等領域長期投入，助力社區繁榮發展；推廣積極健康的生活方式與觀念，讓上億消費者從中受益。

Organizational Chart of China Foods 中國食品組織架構圖



BOARD STATEMENT ON ESG CORPORATE GOVERNANCE

關於公司 ESG 治理的董事會聲明

As one of professional platforms directly under COFCO Corporation (hereinafter referred to as "COFCO"), China Foods adheres to the sustainable development philosophy of quality and efficiency improvement, innovation, system, openness and green. The Company regards green concepts as an important pillar of business philosophy, pursue sustainable development of the Company and the society, economy, environment and stakeholders, explore technologies and methods of energy conservation and emission reduction to achieve a model of "low energy consumption, pollution and emissions" in routine operations, promote the low-carbon economy, and integrate economic benefits with social benefits.

The Board is the top decision-making body of the Company in terms of ESG, and is ultimately responsible for the ESG work of the Company. During the year, the Board reviewed ESG-related matters twice, including guidance and decision-making on determination of material issues and ESG information disclosure to promote sustainable development in a standard way.

In order to put the sustainable development philosophy of China Foods into practice, the Company's ESG Committee and its ESG Task Force formulated ESG-related policies, strategic planning, annual work plan and annual work budget, assessed and identified the ESG-related risks and opportunities, supervised the construction of the risk management and control system, regularly reviewed the Company's performance in ESG work and progress in achieving ESG-related goals, and assessed the results of ESG work in 2023. It held a total of 2 thematic working meetings, to make relevant arrangements for material ESG-related work on staffing of ESG work group, setting of 2023 environmental, safety and quality goals, measures taken to realize such goals,

中國食品作為中糧集團有限公司（簡稱「中糧集團」）直屬專業化平台之一，始終堅持提質、增效、創新、體系、開放、綠色的可持續發展理念，並將「綠色」作為經營理念之一，堅持企業與社會、經濟、環境、利益相關方之間實現可持續發展的道路，不斷推動節能減排降耗的技術和方法，打造節約、清潔、安全、高效的生產經營模式，在日常商業活動中實現低能耗、低污染、低排放，持續推進低碳經濟，將經濟效益與社會效益融為一體。

董事會是公司 ESG 工作最高決策機構，對公司 ESG 工作承擔最終責任。本年度，董事會審議 ESG 相關事項 2 次，包括重要性議題的判定、對 ESG 信息披露工作進行指導與決策，以規範推進可持續發展工作。

為了貫徹中國食品的可持續發展理念，2023 年度，公司董事會 ESG 委員會及其轄下 ESG 工作小組負責制定 ESG 相關工作方針、戰略規劃、年度工作計劃、年度工作預算，評估、釐定公司 ESG 相關風險及機遇，監督風險管理及監控體系建設，並定期檢查公司 ESG 表現及目標達成進度，對 ESG 工作執行結果進行考核評價，共召開主題工作會議 2 次，圍繞 ESG 工作小組人員配置、2023 年度環境目標、安全目標和質量目標、為實現相關目標而開展的配套措施及年度 ESG 信息披露檢討等公司重大 ESG 相關工作

and annual ESG information disclosure, etc. Besides, it made specific efforts to further improve and make innovations to its ESG management system, actively optimize its ESG management measures, and effectively enhance its ability to uphold its social responsibilities. In 2023, guided by the Board and the ESG Committee, the ESG Task Force formulated and released *China Foods White Paper on Environmental, Social and Governance*, to further standardize the Company's work for sustainable development, ensure the smooth promotion of related work, and showcase the Company's confidence in and determination of achieving sustainable development to internal and external stakeholders.

With the authority of the Board, the Company's ESG Committee and its ESG Task Force collected and made disclosures of ESG information in 2023, and prepared the Report pursuant to *the Environmental, Social and Governance Reporting Guide in Appendix C2 to the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited* (effective from December 31, 2023), and with reference to the *GRI Standards for Sustainability Reporting* (2021), and the *Indicator System for ESG Reports of Listed Companies Controlled by Central Enterprises* promulgated by the General Office of the State-owned Assets Supervision and Administration Commission of the State Council.

The Report is issued after consideration and approval of the Board.

做出部署，並落實具體工作，不斷完善、創新公司 ESG 管理體系，積極優化自身的 ESG 管理措施，有效提升社會責任履行能力。2023 年，ESG 工作小組在董事會及 ESG 委員會的統籌指導下完成了《中國食品有限公司環境、社會及管治白皮書》的編制及發佈，進一步實現公司可持續發展工作的規範性，確保相關工作有效推進，也向內外部利益相關方展現公司在可持續發展方面的信心和決心。

經董事會授權，公司 ESG 委員會及其轄下 ESG 工作小組開展了 2023 年度環境、社會及管治 (ESG) 信息收集和披露工作，依據香港聯合交易所《香港聯合交易所有限公司證券上市規則》附錄 C2《環境、社會及管治報告指引》（2023 年 12 月 31 日起生效版），並參照全球報告倡議組織《可持續發展報告標準》（GRI Standards）（2021）、國務院國資委辦公廳《央企控股上市公司 ESG 專項報告參考指標體系》編寫本報告。

本報告經過董事會審議發佈。

SUSTAINABILITY GOVERNANCE SYSTEM 可持續發展管治體系

ESG Strategy

The sound ESG performance will play a decisive role in the Company's future sustainable development, the fulfillment of long-term goals, and the creation of long-term value for shareholders. China Foods has always adhered to the ESG philosophy of "sustainability for a happy future". As a leading company in China's food and beverage industry, China Foods has benchmarked itself against world-class enterprises and focused on three major areas of low-carbon transformation, product innovation and environmental protection, in an effort to become a world-class food and beverage group.

ESG 戰略

健康的環境、社會及管治表現對公司未來可持續發展、達成長期目標和為股東創造長遠價值將起著決定性的影響，中國食品始終秉持“可持續，樂未來”的 ESG 理念。作為中國食品飲料行業領軍企業，中國食品不斷對標世界一流企業，圍繞 ESG 戰略核心，深耕低碳轉型、產品創新及環境保護三大領域，努力成為世界一流的食品飲料集團。

ESG Philosophy and ESG Purpose of China Foods 中國食品 ESG 理念與 ESG 宗旨



Over the years, China Foods has been engaged in ESG actions in conjunction with the government, industry organizations, value chain partners and corporate peers. Based on the Company's six-pronged efforts in fulfilling climate commitments, creating a win-win ecosystem, contributing

多年來，中國食品始終堅持協同政府、行業組織、價值鏈夥伴及企業同仁等多方共同參與 ESG 行動，通過履行氣候承諾、打造共贏生態、貢獻行業發展、堅守品質保障、加強社區共建、保護地球

to industry development, ensuring quality, engaging in joint community construction, and protecting the Earth, the Company has shown its "CARE" for and emphasis on ESG and constantly improved its ESG governance and practice. Furthermore, China Foods has defined the core of its ESG strategy— "CARE" (C: Climate, A: Alliance, R: Responsibility, E: Environment), in the hope of pulling together multiple forces to "CARE" for the Earth and achieve sustainable development.

家園六大方面的努力，展現公司對環境、社會及管治的“在乎”與重視，不斷完善 ESG 管理與實踐水平。公司制定“CARE”（C：氣候變化 Climate，A：同盟夥伴 Alliance，R：責任 Responsibility，E：環境 Environment）ESG 戰略核心，希望能夠持續連通多方力量，共同“在乎”地球家園，共同實現永續發展。

Core of China Foods' ESG Strategy—"CARE" 中國食品 "CARE" ESG 戰略核心



ESG Strategic Goals of China Foods 中國食品 ESG 戰略目標

2023

ESG Goal
ESG 目標

Build a sound ESG management system, and set clear, quantitative and advanced environmental and social performance goals.

搭建完善的 ESG 管理體系，制定明確的、量化的、具有行業先進性的環境和社會績效目標。

2025

ESG Goal
ESG 目標

Take the lead in creating a series of key projects based on material ESG issues, develop internal best practices, and promote them throughout the Group step by step.

在 ESG 重要議題下率先打造一系列重點項目，梳理內部最佳實踐，由點及面推廣實施。

2030

ESG Goal
ESG 目標

Create the characteristics and advantages of China Foods based on material ESG issues, and become an industry model in terms of ESG practice.

在 ESG 各重要議題下形成中國食品特色內涵，成為行業 ESG 實踐典範。

ESG Governance Structure

The Company attaches great importance to ESG governance. By incorporating sustainable development into the corporate strategy, the Company has set up the "3+1" ESG governance structure under which the Board supervises its decision-making, the ESG Committee coordinates the work, while the ESG Task Force and the ESG Leading Group of each subsidiary are responsible for implementation. They jointly promote the implementation of ESG work to lay a foundation for the Company's sound development.

The Board is the top decision-making body of the Company in terms of ESG, bearing the ultimate responsibility for the ESG work of the Company. The Board is responsible for reviewing and making decisions on major ESG matters, assessing and determining the Company's ESG-related risks and opportunities, setting up a risk management and monitoring system, and regularly reviewing the Company's ESG performance.

The Company has set up the ESG Committee at the Board level to assist the Board in guiding and supervising the implementation of the Company's ESG work, in a bid to ensure compliance with relevant laws and regulations and

ESG 管治架構

公司高度重視 ESG 管治工作，將可持續發展與公司戰略相結合，建立了由董事會監督決策、ESG 委員會協調組織、ESG 工作小組和所屬公司 ESG 管理機構執行落實的“3+1” ESG 管治架構，統籌推進 ESG 工作的落實，為公司健康發展打下基礎。

公司董事會為公司 ESG 工作最高決策機構，對公司 ESG 工作承擔最終責任。董事會負責開展 ESG 重大事項的審議和決策工作，評估、厘定公司 ESG 相關風險及機遇，建立風險管理及監控體系，並定期檢討公司 ESG 工作績效。

公司成立了董事會層級的 ESG 委員會，協助董事會指導和監督本公司的環境、社會及管治工作的實施，以確保遵守相關的法律和法規要求，滿足各利益相關

meet the expectations of stakeholders of the Company. The ESG Committee is led by an ESG chairman and consists of three Directors. In 2023, the ESG Committee convened two meetings to review the *China Foods Environmental, Social and Governance Report in 2022*, submit the Report to the Board for approval, examine the staffing of the ESG Task Force, establish environmental, safety and quality goals for 2023, devise supporting measures to achieve relevant goals, and make arrangements for the work relating to the *China Foods Environmental, Social and Governance Report 2023*.

An ESG Task Force has been established under the ESG Committee as the executive body to fully implement the ESG management and practices of the Company. The ESG Task Force is responsible for setting specific ESG goals and implementing matching work plans; identifying material ESG issues; regularly conducting statistical analysis of ESG-related KPIs; regularly retrieving significant information or policies and materials related to ESG to support the decision-making of the Board and the ESG Committee; assisting in the preparation of the Company's annual ESG report; communicating feedback from major investors and stakeholders to the management. The ESG Task Force comprises the heads of various functional departments of the Company, with specific division of responsibilities for each department. In 2023, the ESG Task Force, under the overall guidance of the Board and the ESG Committee, completed the preparation and publication of the *China Foods White Paper on ESG*, which further standardizes the Company's practices for sustainability and ensures to advance relevant work efficiently, while demonstrating the Company's confidence and determination in sustainable development to internal and external stakeholders.

In addition, the Company's bottling plants are also equipped with ESG management personnel to organize and advance the implementation of ESG-related work and policies in bottling plants in line with the Company's overall requirements and regulations, in a bid to facilitate the fulfillment of Company's ESG strategic goals.

方對本公司的訴求。ESG 委員會由三名董事組成，設 ESG 主席一名。2023 年，公司 ESG 委員會共召開 2 次會議，主要議題為審議《中國食品有限公司 2022 年度環境、社會及管治報告》並提交董事會批准、檢討 ESG 工作小組人員配置、制定 2023 年度環境目標、安全目標和質量目標，以及為實現相關目標而開展的配套措施、安排《中國食品有限公司 2023 年度環境、社會及管治報告》相關工作等。

ESG 委員會下設 ESG 工作小組作為執行機構，全面落實公司 ESG 管理與工作。ESG 工作小組負責制定具體 ESG 目標並執行配套工作計劃；識別 ESG 重大議題；定期統計、分析 ESG 相關 KPI；定期檢索 ESG 重大信息或政策、資料，服務於董事會與 ESG 委員會的決策；協助編制本公司年度 ESG 報告；向管理層傳遞主要投資者及利益相關方的溝通反饋。ESG 工作小組由公司各職能部門相關負責人組成，各自有具體的工作職責分工。2023 年，ESG 工作小組在董事會及 ESG 委員會的統籌指導下完成了《中國食品有限公司環境、社會及管治白皮書》的編制及發佈，進一步實現公司可持續發展工作的規範性，確保相關工作有效推進，也向內外部利益相關方展現公司在可持續發展方面的信心和決心。

此外，公司下轄裝瓶廠亦配備有 ESG 管理人員，根據公司整體要求與管理規範，組織推進裝瓶廠 ESG 工作的具體落實與政策實施，助力公司 ESG 戰略及目標的實現。

ESG Governance Structure of China Foods 中國食品 ESG 管治架構



Communication with Stakeholders and Analysis of Material Issues

The ideas of stakeholders are of great value to the Company's sustainable development and could help the Company calibrate its ESG work in a timely manner. The Company has established diversified communication channels and feedback mechanisms. By disclosing ESG reports, setting up a special column on the official website and other means, the Company actively responds to the concerns of shareholders and investors, governments and regulatory agencies, employees, customers, suppliers and partners, community representatives, and public welfare organizations, and other stakeholders. In the meanwhile, the Company has worked to fully identify ESG risks and opportunities and continuously improve ESG strategies and practices, in a bid to create greater comprehensive value for all parties. continuously improving ESG strategies and practices, and creating greater comprehensive value for all parties.

利益相關方溝通與實質性議題分析

利益相關方的觀點對公司可持續發展工作具有重要價值，有助於公司及時校準 ESG 工作重點。公司建立了多元化的溝通渠道與反饋機制，通過披露 ESG 報告、設置官網專欄等，積極回應股東與投資者、政府與監管機構、公司員工、客戶、供應商與合作夥伴、社區代表與公益組織等利益相關方的關注，全面識別 ESG 風險與機遇，持續改進 ESG 策略和實踐，為各方創造更大的綜合價值。

Communication with Stakeholders 利益相關方溝通

	Issues of Concern 關注議題	Communication and Feedback 溝通與回應
Shareholders and Investors 股東與投資者	<ul style="list-style-type: none"> Sustainability governance system Legal compliance and ethical operation Energy consumption management Packaging and recycling Digital transformation and reform Intellectual property protection 	<ul style="list-style-type: none"> Shareholders' meeting Company's annual reports and announcements Customer service hotline and email Communication activities with investors
Government and Regulatory Bodies 政府與監管機構	<ul style="list-style-type: none"> Response to climate change risks Waste management Water resources management Environmental compliance Anti-corruption and anti-money laundering management mechanism 	<ul style="list-style-type: none"> Policy guidance Information disclosure Reports at the special meeting
Employees 公司員工	<ul style="list-style-type: none"> Employees' rights and benefits Occupational health and safety Employment compliance and anti-discrimination Occupational training and development 	<ul style="list-style-type: none"> Employee representative meeting Cultural and sports activities Training and assessment President's reception day Petition Department Office of the Discipline Inspection Commission Email Communication with HR department
Customers 客戶	<ul style="list-style-type: none"> Information safety Customer service and communication Food quality and safety Responsible marketing Development of new low-sugar and healthy products 	<ul style="list-style-type: none"> Customer service hotline Customer satisfaction survey Visiting and investigating Propaganda materials
Suppliers and partners 供應商與合作夥伴	<ul style="list-style-type: none"> Food quality and safety Environmental and social risk management of suppliers 	<ul style="list-style-type: none"> Supplier admission and assessment Communication at special meetings Business cooperation and exchange Regular information disclosure Online platform
Community and Public Welfare Organizations 社區代表與公益組織	<ul style="list-style-type: none"> Engagement in community development and charity Rural revitalization Biodiversity protection 	<ul style="list-style-type: none"> Exchanges and visits Public welfare activities Community volunteer activities Regular information disclosure Public advertising

In 2023, in order to further clarify the Company's priorities for ESG management, the Company conducted an analysis based on the Company's actual situation and industrial characteristics. In line with the information disclosure requirements of the Hong Kong Stock Exchange, policy requirements issued by regulatory agencies and industry self-regulatory organizations, combined with the material issues of industrial concern and experts' opinions, the Company evaluated, screened and updated its library of material ESG issues. Building upon this, the Company invited stakeholders to fill in a survey questionnaire, drew a matrix of material issues based on the survey results, and ranked their materiality to identify the material issues for the Company and stakeholders for disclosure and response in the Report.

2023 年，為進一步明確公司 ESG 管理重點，公司基於自身情況與行業特徵進行分析，根據香港聯交所信息披露要求、監管機構和行業自律組織發佈的政策要求，結合同業關注議題和專家研判，評估、篩選和更新了公司的 ESG 實質性議題庫；在此基礎上，公司通過邀請利益相關方填寫調研問卷，根據調研結果繪製實質性議題矩陣，並進行實質性議題重要性排序，識別了對公司和利益相關方重要的議題，在報告中重點披露和回應。

Material issues serve as the foundation and starting point for ESG management and information disclosure. From the three dimensions of environment, society and governance, this Report merges and rephrases the 32 material issues of China Foods in 2022 to 25 material issues, with a view to facilitating a more focused management, more targeted description and disclosure of management status-quo and progress for each issue, and better responding to the demands and expectations of stakeholders. The detailed changes and reasons are shown in the following table.

實質性議題是 ESG 管理與信息披露的基礎和抓手，本報告按環境、社會及管治三個維度進行劃分，經合併、修改表述等將中國食品 2022 年 32 個實質性議題縮減為 25 個實質性議題，從而有助於公司議題管理更加聚焦，更有針對地描述各項議題管理現狀和管理成果並進行重點披露，以更好地回應利益相關方的訴求與期望。具體議題變動及原因見下圖表。

II Analyzing Process of Material Issues 實質性議題分析流程



Changes in the material issues of China Foods in 2023

中國食品 2023 年實質性議題變動情況

Field 領域	Material Issues in 2023 2023年實質性議題	Changes Compared with 2022 相較於2022年議題變動	Reason for Change 變動原因
Environment (E) 環境(E)	Waste management 廢棄物管理	Merge the material issues of “Hazardous and non-hazardous waste disposal” and “Air pollutant emission management” in 2022 將2022年議題“有害、無害廢棄物處理”和“大氣污染物排放管理”合併	Merge the material issues of the same type. 同類型議題表述合併。
	Biodiversity protection 生物多樣性保護	Addition to material issue in 2023 2023年新增議題	“Biodiversity protection” and “packaging and recycling” have attracted the attention of industrial peers and international and domestic policies in the past two years. The rephrased material issue is more focused. “生物多樣性保護”“包裝物循環利用”近兩年受到同業、國際國內政策的多方關注，新增“生物多樣性議題”，並將“包裝物管理”修改為表述“包裝物循環利用”，使後議題管理內容更聚焦。
	Packaging & recycling 包裝物與循環利用	Rephrase the “Packaging management” in 2022 修改2022年議題“包裝物管理”表述	
Society(S) 社會(S)	Food quality and safety 食品質量與安全	Merge the material issues of “Food raw material management” and “Whole-chain quality control” in 2022 與2022年議題“食品原材料管理”“全產業鏈質量管理”合併為一個議題	“Food quality and safety” covers “Food raw material management” and “Whole-chain quality control”. “食品質量與安全”議題定義中包含“食品原材料管理”“全產業鏈質量管理”。
	Environmental and social risk management of suppliers 供應商環境社會風險管理	Merge with the material issue “Fair procurement” in 2022 與2022年議題“公平採購”合併	“Environmental and social risk management of suppliers” covers “fair procurement”. “供應商環境社會風險管理”議題定義中包含“公平採購”。
	Information security and privacy protection 信息安全與隱私保護	Merge with the material issue “Consumer privacy protection” in 2022 與2022年議題“消費者隱私保護”合併	“Information safety” covers “consumer privacy protection”. “信息安全與隱私保護”議題定義中包含“消費者隱私保護”。
	Rural revitalization 鄉村振興	Merge with the material issue “Entrenching poverty alleviation achievements” in 2022 與2022年議題“扶貧成果鞏固”合併	The government has shifted its focus to promoting the effective integration of poverty alleviation achievements with rural revitalization. The Report contains overlapping contents and focuses on the material issue of rural revitalization. Therefore, only “rural revitalization” is retained. 政府正有序推動脫貧成果與鄉村振興有效銜接，兩個議題呈現的內容有重疊，且對標企業實質性議題均重點提及及鄉村振興，因此僅保留一個表述。
Governance (G) 管治(G)	Sustainability governance system 可持續發展管治體系	Merge the material issues of “Improving the corporate governance system for sustainable development” and “Board engagement in ESG governance” in 2022 將2022年議題“完善企業可持續發展管治體系”“董事會參與ESG治理”合併	Merge the material issues of the same type. 同類型議題表述合併。
	/	Delete the material issue of “Regular pandemic prevention and control” in 2022 將2022年議題“常態化疫情防控”刪除	This material issue is not applicable to the actual situation in 2023 該議題不適用2023年實際情況。

China's Food Material Issues Matrix
中國食品實質性議題矩陣



1. Food quality and safety
食品質量與安全
2. Occupational health and safety
職業健康與安全
3. Employment compliance and anti-discrimination
僱傭合規與反歧視
4. Legal compliance and ethical operation
依法合規與誠信經營
5. Waste management
廢棄物管理
6. Water resources management
水資源管理
7. Employees' rights and benefits
員工權益與福利
8. Packaging and recycling
包裝物與循環利用
9. Environmental compliance
環保合規
10. Environment and natural resource protection
環境與天然資源保護
11. Digital transformation and reform
數字化轉型與變革
12. Information security and privacy protection
信息安全與隱私保護
13. Occupational training and development
職業培訓與發展
14. Sustainability governance system
可持續發展管治體系
15. Environmental and social risk management of suppliers
供應商環境社會風險管理
16. Customer service and communication
客戶服務與溝通
17. Energy consumption management
能源消耗管理
18. Development of new low-sugar and healthy products
低糖、健康新產品開發
19. Anti-corruption and anti-money laundering management mechanism
反貪污、反洗錢管理機制
20. Responsible marketing
負責任營銷
21. Intellectual property protection
知識產權保護
22. Biodiversity protection
生物多樣性保護
23. Response to climate change risks
應對氣候變化風險
24. Participation in community development and public charity
參與社區發展與公益慈善
25. Rural revitalization
鄉村振興

List of Material Issues of China Foods and Corresponding Chapters

中國食品實質性議題列表及對應章節

Fields 領域	Material Issues 實質性議題	Corresponding Chapter 對應章節
Environment (E) 環境(E)	Environmental compliance 環保合規	Environmental Responsibility 環境責任
	Waste management 廢棄物管理	Emissions and Waste Management 排放與廢棄物管理
	Water resources management 水資源管理	Resource and Energy Management 資源與能源管理
	Packaging and recycling 包裝物與循環利用	Resource and Energy Management 資源與能源管理
	Biodiversity protection 生物多樣性保護	Biodiversity Protection 生物多樣性保護
	Energy consumption management 能源消耗管理	Resource and Energy Management 資源與能源管理
	Environment and natural resource protection 環境與天然資源保護	Resource and Energy Management 資源與能源管理
Society (S) 社會(S)	Response to climate change risks 應對氣候變化風險	Response to Climate Change Risks 應對氣候變化風險
	Food quality and safety 食品質量與安全	Customer 客戶
	Occupational health and safety 職業健康與安全	Employee 員工
	Employment compliance and anti-discrimination 僱傭合規與反歧視	Employee 員工
	Employees' rights and benefits 員工權益與福利	Employee 員工
	Environmental and social risk management of suppliers 供應商環境社會風險管理	Supplier 供應商
	Development of new low-sugar and healthy products 低糖、健康新產品開發	Customer 客戶
	Customer service and communication 客戶服務與溝通	Customer 客戶
	Information safety and privacy protection 信息安全與隱私保護	Digital Transformation and Information Safety Protection 數字化轉型與信息安全保護
	Rural revitalization 鄉村振興	Community 社區
	Participation in community development and public charity 參與社區發展與公益慈善	Community 社區
	Occupational training and development 職業培訓與發展	Employee 員工
	Responsible marketing 負責任營銷	Customer 客戶
Governance (G) 管治(G)	Intellectual property protection 知識產權保護	Legal Compliance and Ethical Operation 依法合規與誠信經營
	Digital transformation and reform 數字化轉型與變革	Digital Transformation and Information Safety Protection 數字化轉型與信息安全保護
	Legal compliance and ethical operation 依法合規與誠信經營	Legal Compliance and Ethical Operation 依法合規與誠信經營
	Sustainability governance system 可持續發展管治體系	Sustainability Governance System 可持續發展管治體系
	Anti-corruption and anti-money laundering management mechanism 反貪污、反洗錢管理機制	Anti-corruption and Anti-money Laundering Management Mechanism 反貪污、反洗錢管理機制

Note: Bold items are highly material issues.

注：加粗項為高實質性議題



ENVIRONMENTAL RESPONSIBILITIES 環境責任

China Foods strictly observes the provisions of laws and regulations, including the *Environmental Protection Law of the People's Republic of China* and the *Law of the People's Republic of China on Environmental Impact Assessment*. In the principles of "saving energy resources, reducing pollution and emissions, actively protecting the environment, and fulfilling social responsibilities", coupled with the environmental management policy of "observing laws and regulations, combining prevention with governance, conserving energy and reducing consumption, and making continuous improvement", the Company has vigorously promoted green and low-carbon development, constantly improved the systems and regulations on environmental management, made continuous efforts to promote energy-saving and environmental protection campaigns, and accelerated the development of standardized and scientific environmental management. In 2023, the Company paid all environmental taxes and fees in full, registering no major administrative or criminal penalties or lawsuits caused by environmental violations.

As of the end of the reporting period, 20 COFCO Coca-Cola bottling plants of the Company had gained the ISO 14001 certification for environmental management system and 14 bottling plants had won the title of "Green Factory" at or above the provincial level. Among them, three more bottling plants were awarded the title of National "Green Factory" and one plant located in Guizhou Province received the Provincial "Green Factory" title in 2023. Currently, a total of seven bottling plants have made the list of national green plants.

In 2023, China Foods further tightened the environmental data management. The scope of data statistics covers the offices of Beijing headquarters of China Foods in COFCO Tower and 20 plants (including production lines for sparkling drink and packaged water, aseptic production lines and all other production lines) across China. The aseptic production line is newly included, as compared with the coverage in 2022. Aseptic production line involves high-temperature sterilization in the production process before bottling the product, mainly used to produce juice, fruit milk, coffee and other microbe sensitive products. Since the high-temperature sterilization and more rigorous disinfection procedures are required in the production process of aseptic production line, the energy consumption per unit of product is higher.

中國食品嚴格遵守《中華人民共和國環境保護法》《中華人民共和國環境影響評價法》等法律法規及相關規定，堅持“節約能源資源，減少污染排放，積極保護環境，履行社會責任”的基本原則，遵循“遵紀守法、防治結合、節能降耗、持續改進”的環境管理方針，積極踐行綠色低碳發展理念，不斷完善環境管理體系建設和環境管理制度制定，持續推進節能環保升級改造行動，加快實現環境管理規範化和科學化。2023年，公司足額繳納各項環保稅費，未發生任何因環境違法行為而造成的重大行政或刑事處罰或訴訟事件。

截至報告期末，公司下屬 20 家中糧可口可樂裝瓶廠均已通過 ISO 14001 環境管理體系認證，且已有 14 家裝瓶廠獲得省級以上的綠色工廠稱號。其中，2023 年新增 3 家裝瓶廠獲得國家級綠色工廠稱號，1 家工廠貴州廠獲得省級綠色工廠稱號。目前共有 7 家裝瓶廠為國家級綠色工廠。

2023 年，中國食品進一步加強環境數據管理，數據統計範圍涵蓋中國食品北京總部中糧廣場辦公職場及全國 20 家工廠（含汽水生產線、包裝水生產線、無菌生產線等所有生產線），較 2022 年新納入無菌生產線。無菌生產線指在生產過程中通過高溫殺菌後進行灌裝的生產方式，主要用於生產果汁、果料奶優、咖啡等微生物敏感產品。因其生產過程中需要進行高溫殺菌以及較為嚴格的消毒程序，所以單位能耗較高。

RESOURCES AND ENERGY MANAGEMENT 資源與能源管理

Given the consumption of various packaging materials, water resources and energy in the production process of beverages and drinking water, China Foods has been committed to reducing resources and energy consumption by means of optimizing and recycling packaging materials, reclaimed water recycling, and the use of renewable energy, so as to minimize the potential impact of the Company's production and operation on the environment and better advocate the philosophy of sustainable development.

Water Resources Management

Subsidiaries of the Company strictly abide by laws and regulations such as the *Water Law of the People's Republic of China* and the *Water Pollution Prevention and Control Law of the People's Republic of China*. The Company has launched the *Guide for Water Balance Tests and Specifications for the Management of Water Consumption Quota*. In 2023, the Company formulated the *Standard Operating Procedures for Reporting and Managing Data for Energy Conservation and Environmental Protection*, in a bid to standardize the reporting and management of data relating to water resources, improve the accuracy and timeliness of water consumption data in each link, and facilitate water conservation in the Company. The Company has vigorously implemented the "3R" (reduce, reuse, and recycle) model for the consumption of water resources, set up phased and long-term goals for water resources management, and continued to improve the efficiency of water consumption.

中國食品在飲料及飲用水生產過程中會涉及各類包裝物、水資源和能源的使用，公司通過優化包裝材料、包裝循環利用、採取中水回用系統、加強可再生能源使用等方法減少資源及能源的使用，從而減少生產運營對環境可能造成的影響，貫徹落實可持續發展理念。

水資源管理

中國食品及下屬公司嚴格遵守《中華人民共和國水法》《中華人民共和國水污染防治法》等法律法規，制定《水平衡測試指南》《用水定額管理規範》等制度，在 2023 年編制完成《節能環保數據提報管理標準操作程序》，規範水資源相關數據的提報與管理，提高各個環節用水量數據的準確性和及時性，便於更好地推進公司的節水工作。公司積極落實打造水資源“3R”（減量化原則 reduce、再使用原則 reuse，再循環原則 recycle）模式，訂立水資源階段性和長期目標，持續提高水資源利用效率。

China Foods' Water Resources Management Goals and Progress in 2023 中國食品水資源管理目標及 2023 年進展

Goals of Water Resources Management 水資源管理目標

Phased goal:

Cut the water consumption per ten thousand yuan (output value) by 8% by 2025, compared to the data of 2020.

階段目標:

到 2025 年，萬元產值水耗將較 2020 年下降 8%。

Long-term Goals:

- Cut the water consumption per ten thousand yuan (output value) by 15% compared to the data of 2020 and achieve 100% water return¹ by 2030.

長期目標:

- 到 2030 年，萬元產值水耗較 2020 年下降 15% 並實現水回饋¹ 100%。

Progress in 2023 2023 年進展

- In 2023, the Company's water consumption per ten thousand yuan (output value) was 5.67 tons/10,000 yuan, down by 23.78% compared with 7.44 tons/10,000 yuan in 2020.
- The water return reaches 100%.
- 2020 年，公司萬元產值水耗為 7.44 噸 / 萬元。2023 年，公司萬元產值水耗為 5.67 噸 / 萬元，較 2020 年下降 23.78%。
- 水回饋實現 100%。

In 2023, China Foods has taken actions to save water by increasing RO water production rate, optimizing CIP (Cleaning in Place) procedures to save water, recycling flushing water for process water, and recycling effluents for the cooling water tower. These measures are expected to save 146,800 tons of water.

2023 年，中國食品採取的節水行動包括提升 RO 系統² 產水率、優化 CIP（就地清洗，Cleaning in Place）程序節約用水、回收沖洗水用於工藝用水、回收污水用於冷卻水塔供水等，預計可節水 14.68 萬噸。

Note 1: The "water return" strategy was put forward by Coca-Cola in 2007, pledging to safely return to communities and nature an amount of water equivalent to what is used in its beverages and their production by 2020 through a range of approaches for water resources management. As one of the top ten Coca-Cola bottling groups across the globe, China Foods has followed the suit of Coca-Cola to launch a water return project.

Note 2: RO water treatment system is also known as reverse osmosis water treatment system, or RO system for short. Through the system, raw water passes through the reverse osmosis membrane under the action of high pressure, and the solvent in the water diffuses from high concentration to low concentration to achieve the purposes of separation, purification, and concentration. The RO system can be used to remove bacteria, viruses, colloids, organic matter and more than 98% of soluble salts in the water. This method features low energy consumption, low operating cost and high purification efficiency.

注 1：“水回饋”戰略是可口可樂公司 2007 年推出的水資源戰略，承諾在 2020 年前把公司的生產用水，通過多種水資源管理方式，等量、安全地回饋給自然和社區。中國食品作為可口可樂全球十大裝瓶集團之一，參照可口可樂公司開展水回饋項目。

注 2：RO 水處理系統也稱反滲透水處理系統，簡稱 RO 系統，原理是原水在高壓力的作用下通過反滲透膜，水中的溶劑由高濃度向低濃度擴散從而達到分離、提純、濃縮的目的。反滲透水處理系統可以去除水中的細菌、病毒、膠體、有機物和 98% 以上的溶解性鹽類，該方法具有能耗低、運行成本低、淨化效率高等特點。

China Foods' Measures for Water Resources Management in 2023 中國食品 2023 年水資源管理舉措

Improve management 提升管理

- Require its bottling plants to conduct water balance tests every 3-5 years and make full use of test results to improve the water resources management system, for the purpose of further progress in water conservation.
- 要求所屬裝瓶廠每 3-5 年進行一次水平衡測試，充分利用測試結果完善水資源管理體系，進一步推動節水工作。
- Introduce the *AWS International Water Stewardship Standard* to improve the water management of COFCO Coca-Cola bottling plants and complete the self-assessment of bottling plants within the next three years. In 2023, 10 bottling plants completed self-assessments.
- 引入《可持續水資源管理標準（Alliance for Water Stewardship, AWS）》，提升中糧可口可樂裝瓶廠的用水管理水平，在未來 3 年內完成裝瓶廠自我評估。2023 年，10 家裝瓶廠完成自我評估。
- Establish a database of best water-saving practices and popularize them in 20 COFCO Coca-Cola bottling plants.
- 建立節水最佳實踐方案庫，並在 20 家中糧可口可樂裝瓶廠推廣。
- Carry out the program of integrating regional supply chains, unify production scheduling to maintain the balance of production, sales, and inventory in the comprehensive area, expand the scheduling output of single lines and batches of small SKUs (Stock Keeping Units), and reduce the number of transfers and CIPs, so as to lower water consumption.
- 實施供應鏈區域整合項目，統一排產，保持綜合區域內產、銷、存平衡，擴大小 SKU（庫存量單位，Stock Keeping Unit）單線單批次的排產量，減少轉機和 CIP 的次數，降低水耗。

Optimize process 優化工藝

- Increase the water production rate of RO pure water production system.
- 提升 RO 純水制水系統產水率。
- Optimize the CIP program. Under the premise of maintaining the original effects, upgrade the traditional "five-step flushing" to "three-step hot flushing", thereby saving water consumption by 40%.
- 優化 CIP 程序，在達到原有效果下，將傳統的“五步沖洗”改為“三步熱沖洗”，在該環節可節水 40%。

Reuse reclaimed water 回用中水

- The Company's bottling plants vigorously promote the reuse of reclaimed water to replenish the water for the cooling tower or landscaping of the plant area.
- 公司各裝瓶廠大力推進中水回用項目，將回用的中水用於冷卻塔補水或廠區綠化用水。
- The Company's bottling plants provide 80,000 tons of recycled water to the public every year¹.
- 公司裝瓶廠每年向社會提供 8 萬噸再生水¹。

Scientific assessment 科學評估

- Based on Coca-Cola's big data around the world, conduct benchmark analysis to scientifically study the bottling plants' water consumption for different types of products and product mixes, providing a basis for bottling plants to set goals for water consumption.
- 利用可口可樂全球大數據，通過對標分析，科學研究裝瓶廠在生產不同品種的產品及產品組合情況下的水耗情況，為裝瓶廠制定用水目標提供依據。
- The Company's bottling plants carry out water management projects every five years to assess the supply and vulnerability of water resources, so as to ensure the Company's long-term effective supply, safety of water use for products, and reduce the impact of the Company's operations on surrounding communities and watersheds.
- 公司各裝瓶廠每 5 年開展一次水資源管理項目，對水資源的供應及脆弱性進行評估，保障公司的長期有效供應、產品用水安全，並減小公司運營對周圍社區及流域的影響。

Note 1: Reclaimed water refers to the processed wastewater or rainwater that meets certain water quality standards after proper treatment and qualifies for the beneficial use for certain purposes.

注 1：再生水指廢水或雨水經適當處理後，達到一定的水質指標，滿足某種使用要求、可以進行有益使用的水。

Case 案例

Reuse of Reclaimed Water by COFCO Coca-Cola Sichuan Plant 中糧可口可樂四川廠中水回用

COFCO Coca-Cola Sichuan Plant has adopted the reclaimed water reuse system since 2014. The wastewater treated by aerobic, sedimentation and other methods in the sewage station has been partially used for in-plant sanitation and landscaping project. The treated water is also used for the municipal landscaping projects based on the Company's cooperation with local governments. For instance, part of treated wastewater meets the standards for recycling use of urban sewage and landscape water in terms of suspended solids, turbidity, microorganisms, and other indicators. Such water can be used as reclaimed water.

自 2014 年起，中糧可口可樂四川廠使用中水回用系統，將經過污水站好氧、沉澱等方法處理後的廢水，部分用於廠內衛生及廠區綠化用水，同時也與當地市政部門合作，用於市政綠化用水，例如部分處理後的廢水中懸浮物、濁度、微生物等指標達到城市污水再生利用和景觀用水水質的標準，作為中水使用。



COFCO Coca-Cola Sichuan plant wastewater treatment facility
中糧可口可樂四川廠廢水處理設施

Packaging and Recycling

Packaging materials used by China Foods include PET used to make plastic bottles, plastic packaging films and fibers, metal turnover ton containers used to load plastic caps, PE ton bags for bottle preform polyethylene terephthalate (PET), and rPETG labels. The Company has, in the principles of reducing and recycling the use of packaging materials and minimizing the environmental pollution, continued to promote packaging management, and incorporated the entire life cycle of packaging, including design, use, and recycling, within the scope of management. In addition, on the premise of ensuring the product quality, the Company has always opted for lighter, more flexible, and less permeable packaging materials that are convenient for treatment and recycling.

China Foods has continued to reduce the amount and weight

包裝物與循環利用

中國食品使用的包裝材料包括用於製造塑料瓶、塑料包裝膜和纖維的 PET 切片，用於裝載膠蓋的金屬周轉噸箱、裝載瓶坯切片的 PE 噸包袋、rPETG 標籤等。公司秉承包裝材料減量化、可循環使用、減輕環境污染的原則，持續推進包裝物管理，將包裝物的全生命週期包括設計、使用到回收納入管理範疇，並在保障產品質量的前提下，致力於使用更加輕便、靈活、阻隔性好、易於處理和回收利用的包裝。

中國食品自 2002 年起持續推進包裝減

of packaging materials since 2002. With a focus on the weight reduction of packaging in all of its affiliated companies, the Company has attached importance to avoiding luxurious and excessive packaging, while making continuous efforts to increase the recycling rate of packaging materials and reducing the weight of single packaging raw materials.

量、減重工作，密切關注下屬各企業包裝物減重工作，避免豪華包裝和過度包裝，持續提高包裝材料回收率並降低包裝物單品原材料重量。

China Foods' Key Measures for Packaging and Recycling 中國食品包裝物與循環利用主要措施

Project of PET transportation in sea bags 海包運輸切片項目

In 2023, the Company has continued to promote the reduction and recycling of packaging materials. Three more COFCO Coca-Cola bottling plants carried out project of PET transportation in sea bags to save resources and reduce waste in 2023. As of the end of the reporting period, a total of 6 bottling plants conducted project of PET transportation in sea bags, saving 52 tons of packaging materials annually.

2023 年，公司繼續推進包裝物減量化、循環化工作，中糧可口可樂新增 3 家裝瓶廠開展海包運輸切片項目，以節省資源利用、減少廢棄物產生。報告期內，共有 6 家工廠使用海包運輸切片，每年節約包裝材料 52 噸。

Project of ton containers for plastic caps 膠蓋噸箱項目

The Company has since 2015 implemented the project of ton containers for plastic caps to replace paper packaging boxes with metal turnover ton containers. By the end of 2023, 54 production lines in 20 plants have adopted large packaging of iron cage for plastic caps, reducing the consumption of cartons by about 2 million, equivalent to the effect of reducing the felling of nearly 4,000 trees.

2015 年起公司推行膠蓋噸箱項目，用周轉金屬噸箱替代紙質包裝箱，截至 2023 年底已有 20 家工廠 54 條生產線使用了鐵籠大包裝的膠蓋，年均減少紙箱耗用約 200 萬個，相當於減少砍伐近 4,000 棵樹。

Project of plastic cap weight reduction 膠蓋減重項目

The project of plastic cap weight reduction is a typical project of the Company to promote lightweight packaging. In 2023, the weight of sparkling drink caps was reduced by 2.5% in some bottling plants, lowering the consumption of HDPE (High Density Polyethylene) materials by nearly 100 tons.

膠蓋減重項目為公司推進包裝物輕量化減重的典型項目，2023 年汽水蓋在一些裝瓶廠減重 2.5%，減少了 HDPE（高密度聚乙烯，High Density Polyethylene）材料近百噸。

Recycled rPETG label project 再生料 rPETG 標籤項目

The Company has since 2021 promoted the use of rPETG¹ labels containing 30% recycled material. In 2023, the Company has used approximately 1.14 billion rPETG labels containing 30% recycled material.

2021 年起公司推行使用含 30% 再生料的 rPETG¹ 標籤。2023 年，使用含有 30% 回收料的 rPETG 標籤數量約 11.4 億張。

Note 1: rPETG is a recycled environment-friendly material derived from recycled plastic bottle flakes. The recycled plastic bottles are sorted, washed, and crushed into flakes, and then made into engineering plastics through chemical synthesis. Compared with traditionally recycled plastic products, rPETG products boast better performance, wider scope of applications, higher added value, and longer service life.

注 1: rPETG 是一種利用回收塑料瓶片衍生的再生環保材料，將回收的塑料瓶分揀、清洗後碾成碎片，再通過化學合成法制成的工程塑料。相比于傳統回收塑料製成品，rPETG 產品性能更優、應用更廣、附加值更高、服役期更長。

Energy Consumption Management

The energy consumption of China Foods involves purchased electricity, natural gas, and steam for production and operation activities, as well as gasoline and diesel for the Company's vehicles. The Company strictly observes the *Energy Conservation Law of the People's Republic of China* and other relevant laws and regulations at both national and local levels. The Company has introduced the *Energy Conservation and Environmental Protection Management System* and the *Specifications for Energy Consumption Quota*. In addition, the Company has formulated the *Energy Conservation Diagnostic Criteria* and the *Standard Operating Procedures for Reporting and Managing Data for Energy Conservation and Environmental Protection*. Apart from improving the accuracy and timeliness of energy consumption data in each link, the Company also sets requirements for data archiving and data use to help COFCO Coca-Cola bottling plants better collect, operate and use data on energy conservation and environmental protection and further promote energy conservation.

China Foods has set phased and long-term goals for energy management. To this end, the Company has taken a series of actions to reduce energy consumption in production and operations, including optimizing assessment methods, improving energy conservation diagnosis, promoting energy conservation technologies, and making energy conservation plans, so as to promote the Company's sustainable development.

能源消耗管理

中國食品使用的能源類型包括生產運營活動中使用的外購電力、天然氣、蒸汽，以及自有車輛使用的汽油、柴油。公司嚴格遵守《中華人民共和國節約能源法》等國家相關法律法規與地方規定，制定《節能環保管理制度》《用能定額規範》等制度，並在 2023 年編制完成《節能診斷標準》《節能環保數據提報管理標準操作程序》，在提高各個環節用能數據的準確性和及時性的同時，對數據存檔及數據使用作出要求，幫助各中糧可口可樂裝瓶廠更好地收集、操作和使用節能環保數據，推進節能工作的開展。

中國食品制定能源管理階段及長期目標，並採取一系列行動來減少生產運營中的能耗，包括採取優化考核方法、完善節能診斷、推進技術節能、規劃節能方案等，推動公司的可持續發展。

China Foods' Energy Management Goals and Progress in 2023 中國食品能源管理目標及 2023 年進展

Goals 目標	Progress in 2023 2023 年進展
<p>Phased goals:</p> <ul style="list-style-type: none"> Cut the energy consumption per ten thousand yuan (output value) by 10% by 2025, compared to the data of 2020. Install PV devices on all roofs suitable for the installation of PV devices by 2025. Install solar PV devices on all roofs of new bottling plants by 2025. Achieve a coverage rate of 100% for sewage biogas recycling projects. <p>階段目標:</p> <ul style="list-style-type: none"> 到 2025 年，萬元產值能耗較 2020 年下降 10%； 到 2025 年，適合安裝光伏發電設備的屋面，100% 完成安裝光伏發電設備； 到 2025 年，新建裝瓶廠屋面 100% 設計安裝太陽能光伏發電設備； 到 2025 年，污水沼氣利用項目覆蓋率 100%。 <p>Long-term Goals:</p> <ul style="list-style-type: none"> Cut the energy consumption per ten thousand yuan (output value) by 16% by 2030, compared to the data of 2020. <p>長期目標:</p> <ul style="list-style-type: none"> 到 2030 年，萬元產值能耗較 2020 年下降 16%。 	<ul style="list-style-type: none"> In 2023, the Company's energy consumption per ten thousand yuan (output value) was 0.0393 tons of standard coal/10,000 yuan, down by 5.65% compared with 0.0417 tons of standard coal/10,000 yuan in 2020. 2020 年，中國食品萬元產值能耗為 0.0417 噸標煤 / 萬元。2023 年，中國食品萬元產值能耗為 0.0393 噸標煤 / 萬元，較 2020 年下降 5.65%； In 2023, the Company's newly installed capacity of solar PV devices was 4.8MW, with the cumulative installed capacity of solar PV devices amounting to 21.8MW at the end of 2023. By 2025, the Company will install PV devices on all suitable roofs. 2023 年完成太陽能光伏設備裝機容量 4.8MW，截至 2023 年底已累計完成太陽能光伏設備裝機容量 21.8MW，經評估適合安裝光伏發電設備的屋面已 100% 完成安裝光伏發電設備； No new bottling plant was built in 2023; 2023 年暫無新建裝瓶廠； The coverage rate of sewage biogas recycling projects reached 25%. 污水沼氣利用項目覆蓋率 25%。

China Foods' Measures for Energy Management in 2023 中國食品 2023 年能源管理舉措

Categories of Measures 舉措類別	Contents 具體內容
<p>Optimize assessment approach 優化考核方法</p>	<ul style="list-style-type: none"> The original approach of calculating energy consumption solely based on output was modified. Different assessment standards were set for different products, mainly involving sparkling drinking, drinking water, and preforms, for the purpose of more scientific assessment. 將原來僅根據產量計算能耗的方法，改為對於不同的產品制定不同的考核標準，涉及產品目前主要為汽水、水、瓶坯三種產品，提升考核的科學性。
<p>Improve energy conservation diagnosis 完善節能診斷</p>	<ul style="list-style-type: none"> Complete energy conservation diagnosis of three COFCO Coca-Cola bottling plants; A database of low-carbon and energy-saving solutions has been set up, containing 15 cases that have been replicated 72 times in plants. 完成三家中糧可口可樂裝瓶廠的節能診斷； 編制完成低碳節能方案庫，已收集 15 個案例，並在 72 廠次複製使用。
<p>Promote energy conservation technologies 推進技術節能</p>	<ul style="list-style-type: none"> Waste heat recovery: Improve the aerobic treatment capacity of sewage, increase the biogas output, and increase the biogas use in heating treatment of sewage, so as to fulfill the goals for energy conservation. Photovoltaic power generation: In 2023, COFCO Coca-Cola Bottling Plant will adopt the mode of self-consumption and surplus electricity grid, and the installed capacity of new solar photovoltaic power generation equipment will be 4.8MW. Based on the study and discussions about the energy conservation technical plan to recycle the air energy and waste heat at COFCO Coca-Cola bottling plants, the Company initially formulated a plan to use the air from the air compressor and waste heat generated by the refrigerator as the energy which, through recycling or grade improvement, could be used for the heating of CAN warmer, heating of carbon dioxide gasification, and anaerobic heating of sewage. The cooling capacity generated in the process of improving the grade of waste heat can be used to cool down the workshop or distribution room. In this way, the energy could be used for dual purposes. 餘熱回收：提升污水好氧處理能力，提高沼氣的產出量，增加沼氣在汙水處理加熱的使用量，促進節能目標的實現。 光伏發電：2023 年中糧可口可樂裝瓶廠採用自用為主、餘電上網的模式新增太陽能光伏發電設備的裝機容量為 4.8MW。 研究探討中糧可口可樂裝瓶廠的空氣能及餘熱回收節能技術方案，初步形成了以空氣壓縮機壓縮的空氣、製冷機產生的餘熱為能源，通過回收或者品位提升，最終用於 CAN（易拉罐）暖罐機加熱、二氧化碳氣化加熱，以及污水厭氧加熱。餘熱品位提升過程中產生的冷量，可用於車間或配電室降溫，起到“一能二用”的作用。

EMISSIONS AND WASTE MANAGEMENT 排放物及廢棄物管理

Waste Management

The non-hazardous waste generated during the production and operation of China Foods includes domestic waste and kitchen waste from employees' work and life, waste packaging materials from the production process (including plastic waste like waste plastic bottles and waste wrapping film, metal waste represented by waste cans, and paper waste like scrapped cartons). The hazardous waste mainly includes waste reagents in laboratories, waste lubricants generated during overhauls of production lines, and waste ink containers generated from inject printing during production.

The Company complies with the *Law of the People's Republic of China on Prevention and Control of Environmental Pollution by Solid Waste*, the *Regulations on the Management of Hazardous Chemicals* and other relevant laws and regulations. The Company has formulated the *Regulations on Waste Management*, the *Visual Guide for Hazardous Waste Management*, and the *COFCO Coca-Cola Regulations on Solid Waste*. In addition, the Company supervises all subordinate bottling plants to formulate corresponding management systems, tighten waste management and measures, and ensure the standardized disposal of all types of waste.

廢棄物管理

中國食品生產及運營過程中產生的無害廢棄物包括員工工作生活產生的生活垃圾和廚餘垃圾、生產過程中產生的廢棄包裝物（包括廢塑料瓶、廢纏繞膜等塑料廢棄物、廢易拉罐為主的金屬廢棄物，以及報廢的紙箱等的紙質廢棄物）；有害廢棄物主要包括實驗室產生的廢試劑、生產線大修時產生的廢潤滑油以及生產噴碼產生的廢油墨容器等。

公司遵守《中華人民共和國固體廢物污染環境防治法》《危險化學品管理條例》等相關法律法規並按要求執行，制定《廢棄物料管理制度》《危險廢物管理可視化指導手冊》《中糧可口可樂飲料有限公司固體廢物管理規範》，督導各下屬裝瓶廠制定相應的管理制度，制定廢棄物管理目標，加強廢棄物管理，確保各類廢棄物規範處置。

China Foods' Waste Management Goals and Progress in 2023 中國食品廢棄物管理目標及 2023 年進展

Goals 目標	Progress in 2023 2023 年進展
<p>Phased goals:</p> <ul style="list-style-type: none"> Reduce the emissions of general industrial waste per ten thousand yuan (output value) by 3% by 2025, compared to the data of 2022; Reduce the output of hazardous waste per ten thousand yuan (output value) by 10% by 2025, compared to the data of 2022. <p>階段目標:</p> <ul style="list-style-type: none"> 到 2025 年，萬元產值一般工業廢棄物排放量較 2022 年度下降 3%； 到 2025 年，萬元產值有害廢棄物產生量較 2022 年下降 10% 以上。 	<ul style="list-style-type: none"> The Company's emission of general industrial waste¹ per ten thousand yuan (output value) was 0.004851 tons/10,000 yuan in 2023, down by 1.74% compared with 0.004936 tons/10,000 yuan in 2022. 2022 年，中國食品萬元產值一般工業廢棄物排放量¹ 為 0.004936 噸 / 萬元。2023 年，萬元產值一般工業廢棄物排放量為 0.004851 噸 / 萬元，較 2022 年度下降 1.74%。
<p>Long-term Goals:</p> <ul style="list-style-type: none"> Ensure that all recyclable waste in the bottling plants will be recycled as social resources by 2030. Reduce the output of hazardous waste per ten thousand yuan (output value) by 30% and achieve 100% compliant disposal of hazardous waste by 2030. Achieve 100% harmless disposal of kitchen waste pursuant to local requirements by 2030. <p>長期目標:</p> <ul style="list-style-type: none"> 到 2030 年，持續保持裝瓶廠內可回收垃圾 100% 實現社會化資源再利用； 到 2030 年，萬元產值的有害廢棄物產生量下降 30%，有害廢棄物持續保持 100% 合規處置； 到 2030 年，持續保持廚餘垃圾按照當地要求實現 100% 無害化處置。 	<ul style="list-style-type: none"> The Company's emission of hazardous waste per ten thousand yuan (output value) was 0.00007162 tons/10,000 yuan in 2023, down by 32.41% compared with 0.00010596 tons/10,000 yuan in 2022. In 2023, the Company registered 100% compliant disposal of hazardous waste. 2022 年，中國食品萬元產值有害廢棄物排放量為 0.00010596 噸 / 萬元。2023 年，萬元產值有害廢棄物排放量為 0.00007162 噸 / 萬元，較 2022 年度下降 32.41%，有害廢棄物持續保持 100% 合規處置。 In 2023, 76.81% of recyclable waste in the bottling plants were recycled as social resources. 2023 年，實現裝瓶廠內可回收垃圾的社會化資源再利用率 76.81%。 In 2023, the Company achieved 100% harmless disposal of kitchen waste pursuant to local requirements. 2023 年，廚餘垃圾按照當地要求實現 100% 無害化處置。

Note 1: The emission of general industrial waste refers to the total amount of non-hazardous waste generated by the Company.
注 1: 一般工業廢棄物排放量為公司所產生的無害廢棄物總量

The Company has kept exploring techniques and methods to reduce waste generation during production and operation through technological transformation, introduction of new technologies, higher equipment operating efficiency, and tightened packaging management. In addition, the Company increased the proportion of refined sugar used in the production process to reduce waste generation during sugar processing, while making continuous efforts to reduce various types of waste during production and operations.

公司不斷探索生產運營過程中的減少廢棄物工藝及方法，通過技術改造、引入新技術、提升設備的運轉效率、加強包裝物管理等方式，減少廢棄物產生。除此之外，公司通過提升生產環節精製糖的使用比例，降低糖處理過程中廢棄物的產生，並持續推進生產運營過程中各類廢棄物的減量工作。

China Foods' Waste Management Measures 中國食品廢棄物管理措施

Waste Category: Non-hazardous waste 廢棄物類別：無害廢棄物

Measures

- Categorize the non-hazardous waste into non-recyclable, recyclable and kitchen waste for recycling or temporary storage.
- Conduct compliant disposal of non-recyclable waste, while actively promoting the reduction and recycling of non-recyclable waste.
- Use recycled materials in sleeve labels and use unlabeled bottles for some products.
- Encourage can suppliers to change disposable wooden pallets of empty cans to reusable plastic pallets.
- Reduce the weight of products' packaging films and bottle preforms. Some bottling plants reduced the weight of 300ml bottle preforms from 22.28g to 20g.
- Promote the project of sea-bag PET transportation of bottle preforms and the project of ton containers for plastic caps. The use of reusable ton containers reduced the consumption of packaging materials for bottle preforms and plastic caps, thereby reducing the generation of non-hazardous waste.
- In 2023, three more COFCO Coca-Cola bottling plants replaced traditional sugar with refined sugar. By omitting the filtration link in the sugar dissolution process, the consumption of filter materials such as activated carbon and silica bath soil was reduced, thereby lowering the waste generation.

採取的措施

- 按照不可回收、可回收、廚餘垃圾，對無害廢棄物進行分類回收和暫存管理。
- 不可回收垃圾實現合規處置，積極推動不可回收垃圾減量化及資源再利用項目。
- 在套標標籤中使用再生產材料，部分產品使用無標籤瓶。
- 推動易拉罐供應商將空罐一次性木託盤改為可重複利用塑料託盤。
- 對產品包裝膜、瓶坯進行減重，部分裝瓶廠的 300ml 的瓶坯由 22.28g 減為 20g。
- 推行瓶坯切片的海包運輸項目和膠蓋的噸箱項目，通過使用可重複利用的集裝箱及噸箱，減少瓶坯切片和膠蓋的包裝，從而減少無害廢棄物的產生量。
- 2023 年，新增 3 家中糧可口可樂裝瓶廠採用精製糖代替傳統糖，通過省略溶糖過程中的過濾環節，減少活性炭和硅藻土等過濾材料的使用，減少廢棄物的產生。

Waste Category: Hazardous waste 廢棄物類別：有害廢棄物

Measures

- Carry out classified recycling and temporary storage of hazardous wastes.
- Organize training on hazardous waste management to enhance the awareness of hazardous waste management among all employees.
- Review the hazardous waste management systems and processes of all bottling plants, with a focus on management responsibility systems, hazardous waste management plans, pollution discharge permits, hazardous waste ledgers, and the qualifications of hazardous waste disposal units, in a bid to ensure that the Company's disposal of hazardous waste complies with regulatory requirements.
- Enhance the replacement of lead-acid batteries with lithium batteries.

採取的措施

- 對危險廢棄物進行分類回收和暫存管理。
- 進行危險廢棄物管理培訓，提升全員危險廢棄物管理意識。
- 對下轄全部裝瓶廠的危險廢棄物的管理制度及流程進行審核，重點包括管理責任制、危廢管理計劃、排汙許可證、危廢台賬以及危廢處置單位的資質等，確保公司危險廢棄物的處置符合規範要求。
- 加大使用鋰電池替代鉛酸電池的力度。

Wastewater Management

The wastewater generated and discharged from China Foods' operations mainly includes wastewater from production of bottling plants and domestic sewage from employees' work and life, producing the main pollutants like chemical oxygen demand (COD). The Company strictly abides by the *Water Pollution Prevention and Control Law of the People's Republic of China*, the *Regulations on Urban Drainage and Sewage Treatment*, and other laws and regulations. The Company has formulated the *Standard Operating Procedures for Sewage Treatment*, the *Standard Operating Procedures for Supervision on Sewage Treatment*, and *Regulations on the Maintenance of Sewage Treatment Equipment*. The Company has continuously improve the management of wastewater discharge and set targets for wastewater discharge.

In 2023, the Company's wastewater discharge met all the relevant standards. In addition, the discharge of various wastewater pollutants from each COFCO Coca-Cola bottling plant is far below the local standard.

廢水管理

中國食品運營產生和排放的廢水主要為裝瓶廠生產廢水、員工工作和生活產生的生活污水，主要污染物包括化學需氧量（COD）等。公司嚴格遵守《中華人民共和國水污染防治法》《城鎮排水與汙水處理條例》等法律法規及條例，制定《汙水處理標準操作程序》《汙水處理設施維護保養管理辦法》，不斷完善廢水排放管理，並設定廢水排放目標。

2023 年，公司的廢水均達標排放，且各中糧可口可樂裝瓶廠的各類廢水污染物的排放量均遠低於當地標準限值。

China Foods' Wastewater Management Goals and Progress in 2023 中國食品廢水管理目標及 2023 年進展

Goal 目標	Progress in 2023 2023 年進展
<ul style="list-style-type: none"> Continue to maintain 100% compliance of all self-owned bottling plants and foundries with wastewater discharge standards by 2025. 到 2025 年，持續保持所有自有裝瓶廠與代工廠廢水排放 100% 達標。 	<ul style="list-style-type: none"> The Company achieved 100% compliance of all self-owned bottling plants and foundries with wastewater discharge standards. 所有自有裝瓶廠與代工廠廢水排放 100% 達標。

Waste Gas Management

The waste gas emitted by China Foods primarily comprises non-methane hydrocarbons (VOCs) generated in the processes of performs making and bottle blowing, nitrogen oxides produced during boiler operation, odor produced by sewage treatment, smoke produced in employee canteens, and exhausts from self-owned vehicles. The Company strictly observes the *Air Pollution Prevention and Control Law of the People's Republic of China* and other relevant laws and regulations, as well as the environmental emission standards at the national level and in the regions where it operates. The Company formulated *Regulations on the Operation and Maintenance of Facilities for Air Pollution Prevention and Control* and adopted effective countermeasures to ensure the normal operation of environmental protection facilities and compliant treatment and discharge of exhaust pollutants up to standards.

In accordance with relevant national and local standards, each COFCO Coca-Cola bottling plant has formulated an environmental self-monitoring plan for waste gas and others, and regularly conducts self-monitoring in accordance with the plan. The monitoring results showed that all plants have met the standards.

廢氣管理

中國食品的廢氣主要是製坯和吹瓶環節產生的非甲烷總烴 (VOCs)、鍋爐運行過程中產生的氮氧化物、汙水處理產生的臭氣、員工食堂產生的油煙、自有汽車產生的汽車尾氣。公司嚴格遵守《中華人民共和國大氣污染防治法》等國家相關法律法規，以及國家和運營所在地大氣排放標準，制定《大氣污染防治設施運行維護管理辦法》，採取有效防治措施，確保環保設施正常運行，合規處置並達標排放廢氣污染物。

根據國家及地區相關標準要求，各中糧可口可樂裝瓶廠均制定涵蓋廢氣等項目的環境自行監測方案，並定期按照方案開展自行監測，各廠監測結果均達標。

RESPONSE TO CLIMATE CHANGE RISKS 應對氣候變化風險

After China released the *Action Plan for Carbon Dioxide Peaking Before 2030*, the *National Climate Change Adaptation Strategy 2035*, and other action plans and strategies to address climate change, China Foods has enthusiastically embraced the low-carbon development path recognized by all sectors of society, carried out carbon accounting, climate risk and opportunity identification, and other programs for GHG management. Under the core "CARE" strategy, the Company set long-term and phased goals for addressing climate change, while making active efforts to address climate change.

With reference to the *IFRS Sustainability Disclosure Standard S2—Climate-related Disclosures* ("IFRS S2"), the Company has focused on governance, strategy, risk management, metrics and targets to explore low-carbon development plans, mitigate, adapt to and resist climate change risks, and enhance its ability to cope with climate change.

在我國發佈《2030 年前碳達峰行動方案》《國家適應氣候變化戰略 2035》等應對氣候變化行動戰略的背景下，中國食品積極響應社會各界認可的低碳發展路徑，開展碳核算、氣候風險與機遇識別等溫室氣體管理，在“CARE”戰略核心下，設定應對氣候變化長期目標和階段性目標，積極開展應對氣候變化相關行動。

中國食品參考《國際財務報告可持續披露準則第 2 號——氣候相關披露》（簡稱 IFRS S2）的建議披露框架，從治理、戰略、風險管理、指標與目標，探索低碳發展方案，減緩、適應和抵禦氣候變化風險，增強中國食品應對氣候變化的能力。

China Foods' Climate Change Risk Management System 中國食品氣候變化風險管理體系

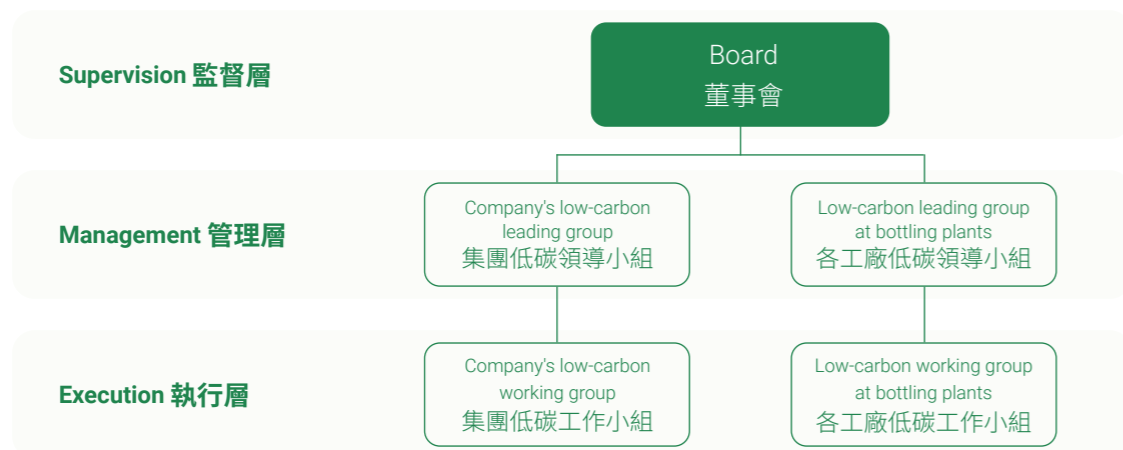
Governance 治理

To advance progress in the work to address climate change, the Company has made it clear that the Board is responsible for the supervision and management of the issues and work related to climate change, while the Safety, Quality and Environmental Protection Department is responsible for leading and coordinating the issues related to climate change. The Company has set up low-carbon leading group and low-carbon working group at levels of both the Company and the bottling plants. Relevant departments and subsidiaries are responsible for implementation.

為了推進應對氣候變化工作，公司明確董事會對氣候變化的相關議題及工作負有監督管理職責，氣候變化相關議題由安全質量環保部負責牽頭和協調，分別成立了集團公司和裝瓶廠兩個層級的低碳領導小組和低碳工作小組，由相關部門、子公司進行落實。

Governance 治理

China Foods' Governance Structure for Addressing Climate Change
中國食品應對氣候變化治理架構



Supervision
監督層

The Board is responsible for the supervision and management of the issues and work related to climate change, the review of the climate change risk identification, and the management of progress.

董事會對氣候變化的相關議題及工作負有監督管理職責，審議公司氣候變化風險識別與管理進展。

Management
管理層

The Company's low-carbon leading group is composed of the Company's president and management personnel, mainly responsible for formulating the Company's low-carbon development strategies. To improve its leadership and decision-making capacity in response to climate change, the Company's leading group has organized quarterly study sessions on President Xi Jinping's vision of green development in the new era and the central government's relevant policies. The low-carbon leading groups at bottling plants are responsible for leading and guiding the low-carbon work of the bottling plants.

集團低碳領導小組由集團總裁和管理層人員組成，主要職責為制定集團層面的低碳發展戰略。為提高領導應對氣候變化相關決策能力，集團領導小組每季度學習習近平新時代綠色發展理論及中央的各項政策；各裝瓶廠低碳領導小組職責為對裝瓶廠的低碳工作領導及指導。

Execution
執行層

The Company's low-carbon working group is composed of the executives and staff of the specialized functional teams, responsible for pushing ahead with the Company's low-carbon work. The low-carbon working group of each bottling plant is responsible for relevant work at the bottling plants.

集團低碳工作小組由集團專業功能組的主管領導及工作人員組成，職責為推進集團層面的低碳工作的開展；各裝瓶廠低碳工作小組負責具體的推進工作。

Strategy 戰略

- The Company has drawn out action plans based on the comprehensive analysis, investigation and accounting of the Company's carbon emission sources throughout the process of production, transportation, and office work. The Company has stepped up efforts in energy conservation, emission reduction and optimized operations, and vigorously promoted the use of clean energy to ensure the fulfillment of the Company's goals concerning climate change. The Company has worked with supply chain partners to jointly advance emission reduction within the industry.
 - In 2023, the Company formulated the *China Food White Paper on ESG*, specifying to implement the strategies of climate change response and providing a clear top-level design for the practice of climate change response.
 - Following the COFCO's overall arrangements, the Company conducts a carbon inventory on a yearly basis in line with relevant accounting guidelines, and has introduced a unified carbon inventory format, emission factors and calculation formulas.
- 公司圍繞目標全面分析、調查、核算公司在生產、運輸、辦公等全流程的碳排放來源，並形成相關的行動計劃；持續加強節能減排與優化運營，大力推進清潔能源使用，保障公司氣候變化目標完成；攜手供應鏈合作夥伴，共同推動行業減排。
 - 2023年，公司制定《中國食品ESG白皮書》，明確實施應對氣候變化戰略，為推進氣候變化實踐提供清晰的頂層設計。
 - 按照中糧集團的統一安排，公司每年依據相關核算指南進行一次的碳排查，並制定了統一的碳排查格式及排放因子以及計算公式。

Risk Management 風險管理

- Identify climate change risks and opportunities related to the Company based on TCFD recommendations through policy and standard benchmark analysis, market research, and literature research, as detailed below.
 - Develop targeted mitigation and adaptation measures based on the identification results, and push ahead with the formulation of energy conservation systems & plans and the implementation of energy conservation measures, as detailed below.
- 通過開展政策標準對標分析、市場調研、文獻研究，識別與公司相關的氣候變化風險和機遇，詳見下文。
 - 基於識別結果制定針對性的減緩與適應措施，並推進節能制度、方案制定和節能措施的實施，詳見下文。

Metrics and Targets 指標與目標

- The Company conducts a carbon inventory on a yearly basis and works with Coca-Cola China to carry out carbon footprint surveys on "Chun Yue" products, so as to assess the climate change management and devise improvement plans based on the survey results to promote energy conservation and emission reduction. In addition, the Company has set phased and long-term goals by taking 2020 as the base year and tracks annual progress.
- 公司每年開展碳排查，並配合可口可樂中國開展有關純悅產品的碳足跡調查工作，以評估氣候變化管理水平，並依據排查結果制定改進方案，推進節能減排工作。此外，公司以2020年為基準年設定階段和長期目標，每年跟蹤進度情況。

Metrics and Goals 指標與目標

China Foods' GHG Emission Goals
中國食品溫室氣體排放目標

Goals 目標	Progress in 2023 2023 年進展
<ul style="list-style-type: none"> Cut the carbon emissions per ten thousand yuan (output value) by 18% by 2025, compared to the data of 2020. 到 2025 年，萬元產值碳排放較 2020 年下降 18%； Cut the carbon emissions per ten thousand yuan (output value) by 30% by 2030, compared to the data of 2020. 到 2030 年，萬元產值碳排放較 2020 年下降 30%。 	<ul style="list-style-type: none"> The Company's carbon emissions per ten thousand yuan (output value) in 2023 was 0.1785 tons/10,000 yuan, down by 24.55% from 0.2365 tons/10,000 yuan in 2020. 2020 年，中國食品萬元產值碳排放為 0.2365 噸 / 萬元。2023 年，萬元產值碳排放為 0.1785 噸 / 萬元，較 2020 年下降 24.55%。

The food and beverage industry is an important industry related to people's livelihood. The industry's sustainable development and measures to address climate change have become a priority for the future development of companies in the industry. With reference to the climate-related risks and opportunities revealed by IFRS S2, beverage industry standards, and national and local macro policies, coupled with the Company's actual situation, the Company has screened out the potential climate-related risks and opportunities facing the Company. After taking into account the Company's production and operations, supply chain, consumers, and all other links of value chains, the Company assessed the potential impact of climate-related risks and opportunities on the Company and carried out targeted countermeasures.

The Company has worked to identify climate-related opportunities, involving the resource efficiency and energy transition in the production and operation process, products and services, and the Company's adaptability to climate change. Then, based on the list of identified opportunities, the Company puts forward targeted measures to improvement management of packaging, water resources, energy, and green products.

食品和飲料行業是事關民生的重要行業，該行業的可持續發展和應對氣候變化的舉措正在成為行業內企業未來發展的關注重點。公司參考 IFRS S2 的氣候相關風險和機遇、飲料製造行業標準及國家、地方宏觀政策，結合公司業務運營情況，篩選出可能面臨的氣候相關風險與機遇，考慮範圍涵蓋自身生產運營、供應鏈、消費者等價值鏈各個環節，評估氣候相關風險與機遇可能對公司造成的影響，並有針對性地開展應對舉措。

公司開展氣候變化機遇識別，包括生產運營過程中的資源效率、能源轉型和產品及服務和公司面對氣候變化的適應力，並針對各類機遇提出包括推進包裝物、水資源、能源及綠色產品管理的措施。

Climate-related Opportunities Identification and Response at China Foods
中國食品氣候變化相關機遇識別及應對措施

Type of opportunity 機遇類型	Opportunity description 機遇描述	Countermeasures 管理措施
Resource efficiency 資源效率	<p>The Company strengthens the management of packaging and water resources in the process of production and operation and improves the efficiency of various resources, thereby directly reducing the Company's operating costs and the GHG emissions.</p> <p>公司加強生產運營中的包裝物、水資源管理，提高各類資源的使用效率，可直接降低公司運營成本，並降低溫室氣體排放</p>	<p>Continue to reduce the amount and weight of packaging materials.</p> <p>持續推進包裝物的減量、減重工作</p> <p>Carry out water-saving actions strictly in line with the phased and long-term goals of water resources management.</p> <p>嚴格按照水資源階段和長期目標開展節水行動</p>
Energy transition 能源轉型	<p>The Company increases the use of clean energies in production and operation, which will help achieve the carbon emission targets and lower the costs for the Company in the medium to long term.</p> <p>公司加大生產運營中清潔能源的使用，有利於促進碳排放目標實現，並在中長期降低公司成本</p>	<p>Gradually increase the proportion of solar energy and other renewable energies in production and operation.</p> <p>逐步提升生產運營過程中太陽能等可再生能源的使用占比</p>
Products & Services 產品及服務	<p>The Company actively develops and explores new low-carbon products, which can expand the space for revenue increase.</p> <p>公司積極開發、尋找低碳新產品，可為公司帶來收入增長空間</p>	<p>Develop innovative, low-sugar, and healthy new products, search for green alternative raw materials, and promote the development of green products.</p> <p>開發創新低糖、健康新產品，尋找綠色代替原材料，推動綠色產品業務發展</p>
Adaptability 適應力	<p>The Company actively engages in activities for the conservation of water resources, develops its adaptability to climate change, and improves its ability to tackle risks and seize opportunities.</p> <p>公司積極參與保護水資源相關活動，培養氣候變化的適應能力，提高公司應對風險、抓住機遇的能力</p>	<p>Participate in the "Water Return" program of Coca-Cola China.</p> <p>參加可口可樂中國水回饋活動</p>

Climate-related Risks Identification and Response of China Foods

中國食品氣候變化相關風險識別及應對措施

Type of risk 風險類型	Risk description 風險描述	Impact on Strategy, Business and Finance 對戰略、業務及財務的影響	Time Dimension 影響的時間維度	Affected Links of Value Chain 影響的價值鏈環節	Countermeasures 應對措施
Physical Risk 實體風險	Acute risk: Extreme weather and natural disasters 急性風險：極端天氣和自然災害	<ul style="list-style-type: none"> Extremely cold weather increases energy consumption in production and operation, as well as damages and maintenance costs for pipelines and equipment. 極冷天氣造成生產運營能源消耗增加；造成管道、設備損耗及維修成本增加 Extremely hot weather affects water use in production and operation, increases operational energy consumption, raises the possibility of food contamination, and increases occupational health risks for employees. 極熱天氣造成生產運營用水影響；運營能耗增加；食品污染可能性增加；員工職業健康風險增加 Typhoon adversely affects the Company's coastal business. 颱風對公司沿海區域業務造成不利影響 	Short-term and medium-term 短期、中期	Supply chain, the Company's production and operation, customers 供應鏈、自身生產運營、客戶	<ul style="list-style-type: none"> Improve the timely access to information, analyze and predict extreme events, adjust production or operation strategies in time, and formulate the Contingency Plan for Extreme Weather. 提高信息獲取的時效性，對極端事件進行分析、預判，及時調整生產或運營策略，制定極端天氣環境應急預案 Regularly maintain and repair equipment and pipelines, increase inspection frequency, strengthen food safety prevention and inspection management, and reinforce flood control materials and facilities to improve resistance to natural disasters. 定期維護、維修設備及管道，增加檢查頻率，加強食品安全預防及檢驗管理；加強防洪防汛物資、設施，提高抵禦自然災害的能力 Consider the impact of sea level rise in the process of site selection, planning and design for new projects. 在新項目的選址、規劃和設計時，考慮海平面上升影響
	Chronic risk: Climate warming and sea level rise 慢性風險：氣候變暖和海平面上升	<ul style="list-style-type: none"> Rising temperature increases the eutrophication of water bodies, thereby impairing the quality of water resources. The maintaining of appropriate temperature increases energy consumption of production equipment. It also poses more strict environmental requirements for food preservation and increases food safety risks. Energy consumption for heating and constant temperature equipment increases in winter. 受氣溫上升影響，水體富營養化程度提高，影響水資源質量；為保持適宜溫度，生產設備能耗增加；食品保存環境要求提高，食品安全風險可能加大；冬季供暖、恆溫設備能耗增加 The rising sea level affects the Company's assets, production and operation, and sales in coastal area, potentially leading to higher costs and lower revenue. 海平面上升對公司沿海區域資產、生產運營及銷售業務造成影響，成本可能提高，營收可能減少 	Long-term 長期	Supply chain, the Company's production and operation, customers 供應鏈、自身生產運營、客戶	
Transition risk 轉型風險	Policy and legal risk 政策和法律風險	<ul style="list-style-type: none"> Following the introduction of national and regional strategies and related action plans for low-carbon transition, the energy structure will gradually shift to the dominance of non-fossil energy. 隨著國家及地區低碳轉型戰略及相關行動方案的出臺，能源結構會逐漸向非化石能源為主調整 Policies relating to carbon quota and carbon pricing will prompt changes in the Company's related activities. 碳配額、碳定價相關政策會促使公司相關活動發生改變 Requirements for carbon-related disclosure in environmental information may be tightened, prompting the Company to reinforce carbon emission management. 環境信息中碳相關信息的披露要求可能提升，促使公司加強碳排放管理碳配額、碳定價相關政策會促使公司相關活動發生改變 	Medium and long-term 中期、長期	The Company's production and operation, supply chain 自身生產運營、供應鏈	<ul style="list-style-type: none"> Improve the management system of energy conservation and emission reduction. The low-carbon working group has formulated the <i>Standard Operating Procedures for Reporting and Managing Data for Energy Conservation and Environmental Protection</i> and the <i>Energy Conservation Diagnostic Criteria</i>. In 2023, the energy conservation diagnosis was conducted in two bottling plants. The database of low-carbon and energy-conservation solutions has been established. 完善節能減排管理體系，低碳工作小組制定《節能環保數據提報及管理標準操作程序》、編制《節能診斷標準》等程序文件，2023年完成兩家裝瓶廠的節能診斷，編制完成低碳節能方案庫 Refine assessment indicators for energy conservation, including energy consumption per unit product of sparkling products, water products, and preform products. 細化節能考核指標，包括汽水產品、水產品、瓶坯產品單位產品能耗指標 Increase the proportion of PV power in the Company's electricity consumption. 增加公司使用的光伏發電的占比 Actively participate in carbon emissions trading, conduct carbon inventory every year, and work with Coca-Cola China to carry out carbon footprint investigations on "Chun Yue" products. 積極參與碳排放權交易，每年進行一次碳排查，配合可口可樂中國開展有關純悅產品的碳足跡調查工作 Pay close attention to the rules and guidelines of relevant national departments or regulatory agencies. Publicly disclose data of energy consumption and carbon emission in accordance with the HKEX requirements on a yearly basis. 實時關注國家有關部門或監管機構的規則及指引，每年按照香港聯合交易所信息要求，公開披露能耗及碳排放數據

Type of risk 風險類型	Risk description 風險描述	Impact on Strategy, Business and Finance 對戰略、業務及財務的影響	Time Dimension 影響的時間維度	Affected Links of Value Chain 影響的價值鏈環節	Countermeasures 應對措施
Transition risk 轉型風險	Technical risk 技術風險	<ul style="list-style-type: none"> Climate change propels industrial technological innovation, calling for energy-efficient and low-carbon technologies to mitigate climate change. 氣候變化促使行業技術創新，向高能效、低碳的技術改進，以減緩氣候變化 	Medium and long-term 中期、長期	The Company's production and operation 自身生產運營	<ul style="list-style-type: none"> Reduce the carbon footprint of products and adopt low-carbon materials, including the pilot program of replacing carbon dioxide with nitrogen in the canning production lines in some bottling plants. Make full use of new energy-efficient technologies, including the recycled use of the waste heat generated during production and the biogas generated in the sewage treatment process. 降低產品碳足跡，利用低碳材料，包括在部分裝瓶廠試點推進氮氣代替二氧化碳用於拉罐產線；積極採用低能耗新技術，包括重複利用生產過程中的餘熱、再利用汙水處理過程中產生的沼氣等 Improve the utilization of vehicles and optimize the route through the intelligent logistics system to reduce the carbon emissions of vehicles. 利用智能物流系統，優化路線，提升車輛利用率，減少碳排放
	Market risk 市場風險	<ul style="list-style-type: none"> Consumers have become increasingly aware of the environmental impact of food production and consumption. Companies with better performance in sustainable development are more likely to be recognized by consumers and increase market share. 消費者對於食品生產和消費對環境影響的認知逐漸增加，可持續發展形象更好的企業將更有希望獲得消費者認可，並提升市場份額 	Medium and long-term 中期、長期	The Company's production and operation, customers 自身生產運營、客戶	<ul style="list-style-type: none"> Strengthen the research and development of green and low-carbon drinks. 加大綠色低碳飲品研發力度 Take the initiative to provide low-carbon products and increase green labels. 主動提供低碳產品，並增加綠色標籤
	Reputation risk 聲譽風險	<ul style="list-style-type: none"> Low-carbon economy and climate-related issues have attracted growing public attention. If the Company fails to take appropriate measures in time, the Company's reputation may be affected. 低碳經濟、氣候相關議題愈發受到大眾關注，若公司未能及時採取適當的措施應對，可能會造成公司聲譽受到影響 	Long-term 長期	The Company's production and operation 自身生產運營	<ul style="list-style-type: none"> The Board and senior management attach great importance to climate change-related management, closely watch the climate-related policy trends, and establish governance and organizational structure related to climate change. 公司董事會及高級管理層重視氣候變化相關管理，關注氣候相關政策趨勢，搭建氣候變化相關治理組織架構 Disclose climate-related information with reference to the TCFD framework. 參照TCFD框架披露氣候相關信息 Increase communication with stakeholders. 增加與利益相關者的溝通 Organize public service activities with the characteristics of China Foods to enhance the Company's green and healthy corporate image. 策劃有中國食品特色的公益行動，提升公司綠色健康企業形象

BIODIVERSITY PROTECTION 生物多樣性保護

Biodiversity, as the material foundation for sustainable socio-economic development, has created enormous value for the socio-economic development of human society. The United Nations *Convention on Biological Diversity* proposes the goal of realizing sustainable use and benefit sharing of biodiversity and the vision for humanity to “live in harmony with nature” by 2050. However, the biodiversity loss has been listed by the United Nations as one of the triple planetary crisis.

Water resources are crucial to beverage production and raw material supply. China boasts aquatic biodiversity, featuring a high degree of endemism and numerous relic species, playing an important role in the world’s biodiversity. China Foods has actively engaged in “water return program”, “beach cleaning campaign”, and other projects to reduce harm to aquatic life.

The operation process of China Foods abides by the *Environmental Protection Law, Forest Law, Grassland Law, Law on the Protection of Maritime Environment, Regulations on Natural Reserve*, and other biodiversity-related laws and regulations. In 2023, the Company was not punished for violating laws and regulations related to biological protection.

The Company has adopted a variety of measures to protect biodiversity, like conducting analysis of water resource vulnerability, analyzing the impact of operation of bottling plants on biodiversity, actively engaging in the “water return program” initiated by Coca-Cola China to improve its ability to respond to risks and strengthen protection of aquatic life, organizing the “beach cleaning campaign” to protect water resources by cleaning up waste in rivers, and organizing afforestation activities to protect forest resources.

生物多樣性是經濟社會可持續發展的物質基礎，為人類經濟社會發展創造了巨大價值。聯合國《生物多樣性公約》提出到 2050 年實現生物多樣性可持續利用和惠益分享，以及實現“人與自然和諧共生”的美好願景。然而目前生物多樣性喪失已被聯合國列為三大全球性危機之一。

水資源對飲料生產、原料供應都至關重要。我國水生生物多樣性極為豐富，具有特有程度高、子遺物種多等特點，在世界生物多樣性中佔據重要地位。中國食品積極參與水回饋項目、“淨灘行動”等項目，減少對水生生物造成的危害。

中國食品運營過程遵循《環境保護法》《森林法》《草原法》《海洋環境保護法》《自然保護區條例》等生物多樣性相關法律法規。2023 年，公司未發生因違反生物保護相關法律法規及條例規定而受到處罰的事件。

公司採取多種措施保護生物多樣性，包括開展水資源脆弱性分析，分析裝瓶廠的運作過程中對於生物多樣性的影響；積極參與可口可樂中國組織的水回饋項目，提高應對風險的能力，加強水生生物保護；組織開展“淨灘行動”，通過清理河道廢棄物，保護水資源；積極組織植樹造林活動，保護森林資源。

Case 案例

Chongqing plant carried out island cleaning activities on Guangyang Island, while plants in Shandong and Heilongjiang carried out beach cleaning activities.

重慶廠開展廣陽島淨島活動，山東廠、黑龍江廠開展海灘淨灘活動



China Foods will comply with the *China National Biodiversity Conservation Strategy and Action Plan (2023-2030)* released by the Ministry of Ecology and Environment in early 2024, implement the decisions and arrangements of the CPC Central Committee and the State Council for biodiversity protection, continue to promote biodiversity protection, and contribute to global biodiversity governance and the fulfillment of the goals set in the Kunming-Montreal Global Biodiversity Framework.

中國食品將遵照 2024 年初生態環境部發佈的《中國生物多樣性保護戰略與行動計劃（2023-2030 年）》，貫徹落實黨中央、國務院對生物多樣性保護工作決策部署，持續推進生物多樣性保護，為全球生物多樣性治理、推進“昆蒙框架”目標實現作出貢獻。

SOCIAL RESPONSIBILITY 社會責任

EMPLOYEE 員工

Employment Compliance and Anti-Discrimination

China Foods strictly observes the *Labor Law of the People's Republic of China*, the *Labor Contract Law of the People's Republic of China*, the *Provisions on the Prohibition of Using Child Labor*, and other related laws and regulations. The Company has formulated the *Staff Handbook* and *Employment Management Regulations*, and set eligibility requirements pursuant to relevant regulations and based on position needs to recruit talents. The Company is committed to providing fair and open employment opportunities for those who meet its recruitment conditions, while respecting the candidates' right to choose their positions based on their own will. The Company do not set discriminative or restrictive requirements on age, gender, ethnicity or native place during recruitment. The Company treats employees from different backgrounds equally. The Company is committed to creating a workplace atmosphere featuring diversity, thus ensuring recruitment information transparency, fair recruitment process, and excellence-based recruitment. During the reporting period, the Company did not have any confirmed violations of laws or regulations or any lawsuits concerning employment compliance and anti-discrimination.

The Company resolutely prohibits the employment and use of child labor, and combats any form of forced labor. The Company has established a standardized process for the collection and review of recruitment information, carefully examined the age of candidates, and eradicated child labor and forced labor. As stipulated in the first paragraph of the Article 4 "Principle of Prohibited Employment" in Chapter 1 of the *Staff Handbook*, "It is strictly prohibited to hire persons under the age of 18 for any job." During the reporting period,

合規僱傭與反歧視

中國食品嚴格遵守《中華人民共和國勞動法》《中華人民共和國勞動合同法》《禁止使用童工規定》等法律、準則，制定了《員工手冊》《人員僱傭管理規定》等制度，並按照相關規定及崗位需要設置招聘條件，開展人才招聘工作。公司承諾為社會各界滿足招聘條件的人士提供公平、公開的就業機會，並尊重應聘者自願選擇崗位權利。公司在招聘中不設置年齡、性別、民族、籍貫等帶有歧視性、限制性的錄用條件，平等對待不同背景的員工，致力營造多元化的職場氛圍，確保招聘信息公開、招聘流程公正及招聘人員擇優錄用。報告期內，公司在僱傭合規與反歧視方面未發生已確認的違法違規事件或任何訴訟。

公司堅決禁止僱傭和使用童工，反對任何形式的強制勞動。公司已建立規範的人員招聘信息收集及審批流程，認真審查應聘者年齡，不招收童工、不強制用工。公司《員工手冊》“第一章 第四條 禁止聘用原則 第一項明確規定：嚴禁僱傭未滿 18 周歲的人員從事任何工作。”報告期內，公司未發生僱傭童工或強迫勞動的事件。

the Company had no incident of employing child labor or forced labor.

The Company has long been committed to the "contributor-oriented" talent development philosophy, giving top priority to the development of talent resources. In terms of employment, employees' rights and benefits, and employee care, the Company strictly observes relevant laws and regulations and has made active response to the national call to effectively protect employees' basic rights and interests and promote the common development of the Company and employees.

公司堅持“以貢獻者為本”的人才發展理念，把人才資源開發放在最優先位置，在員工招聘、員工權利、員工福利、員工關懷方面嚴格遵守相關法律法規，積極響應國家號召，切實保障員工基本權益，促進企業與員工的共同發展。

中國食品員工招聘與權益保障措施

China Foods' Measures for Employee Recruitment and Rights Protection

Employee recruitment 員工招聘

- The Company adheres to the principles of equality and diversity in employment, strives to build a diversified talent team, and ensures fair job opportunities for all employees.
- 公司堅持平等僱傭、多元融合的用人原則，努力建設多元化的人才隊伍，確保所有員工享有公平的工作機會。
- In 2023, the Company actively responded to the national call in terms of campus recruitment and social recruitment, enhanced the diversity of employees by recruiting people of ethnic minorities, and developed a more inclusive and open working atmosphere. The Company actively participated in the annual special recruitment fair for college graduates from Tibet, Qinghai, and Xinjiang organized by the Ministry of Human Resources and Social Security, the State-owned Assets Supervision and Administration Commission of the State Council, and the Ministry of Education. In terms of social recruitment, it also recruits people of ethnic minorities. As of the end of December 2023, the Company had 1,161 employees of ethnic minorities, accounting for approximately 6% of the total staff.
- 2023 年，公司在校園招聘和社會招聘方面積極響應國家號召，通過招聘少數民族員工提升公司員工多元化背景，營造更加包容和開放的工作氛圍。公司積極響應人力資源和社會保障部、國務院國資委、教育部每年組織的面向西藏、青海、新疆高校畢業生的專場招聘活動，社會招聘方面也常年招收少數民族員工。截至 2023 年 12 月末，公司在職少數民族員工 1,161 人，占總雇員人數約 6%。

Protection of employees' democratic rights
員工民主權利保障

- The Company takes the initiative to set up an open, transparent and democratic communication mechanism, respect the rights of employees, and build diverse and democratic communication channels for employees to express their demands and complaints, including workers' congress, workers' representative conference, president reception day, petition department, disciplinary inspection office, and email.
- 公司積極構建開放、透明、民主的溝通機制，尊重員工權利，通過職工大會、職工代表大會、總裁接待日、信訪部門、紀委辦公室、線上郵件等員工利益訴求及投訴渠道，為員工搭建多元化的民主溝通平臺。

Employees' benefits
員工福利

- The Company has established a standardized, market-oriented and humanized welfare guarantee system to provide all employees with a complete package of welfare and benefits, including pension insurance, medical insurance, maternity insurance, work-related injury insurance, unemployment insurance, housing provident fund, commercial medical insurance, among others, in a bid to relieve their worries and improve their enthusiasm for work and sense of belonging.
- 公司建立了規範化、市場化、人性化的福利保障體系，為全體員工提供完善的保障福利，包括養老保險、醫療保險、生育保險、工傷保險、失業保險、住房公積金、商業醫療保險等，為員工減少後顧之憂，增加員工們的工作積極性和歸屬感。

Employee care
員工關懷

- Each bottling plant of the Company is equipped with entertainment room, cultural and sports facilities for employees. Cultural and sports activities or family day activities are carried out regularly. The labor union regularly organizes employees to watch movies and participate in parent-child activities.
- 公司各裝瓶廠內均設有員工活動室、文體設施，且定期開展員工文體活動或家庭日活動，工會則定期為員工組織週末看電影、員工親子活動等。
- In terms of caring for female employees, there is nursing room, maternity leave, and special welfare on Women's Day for female employees. Each bottling plant also organized diverse and considerate activities for women. Meanwhile, the Company pays great attention to the career development of female employees. In 2023, the Company launched a series of training programs for female leadership and self-improvement of female employees.
- 在女性員工關懷方面，公司開設哺乳室、落實育兒假，在婦女節為女性員工提供專屬福利，各裝瓶廠還組織了豐富多彩、體貼入微的關愛女性活動。同時公司十分關注女性員工職業發展，2023 年推出發展女性領導力、女性員工自我提升等系列培訓活動。

Case
案例

The Company Organized Special Training for Female Employees to Further Improve Their Professional Skills
公司為女性員工開展專項培訓，致力於提升女性員工專業能力

In 2023, the Company's human resources department and the labor union organized a "She-Power" event to select outstanding female employees. The winners could participate in the special training on female leadership and communicate with senior management on the "President Reception Day". Ultimately, 41 winners participated in the training and attended the online courses of "Emotion-empowering Leadership", which is of great help to improve leadership of female managers. In addition, the Company provided training sessions on self-improvement to all female employees, involving three courses: "Flexible Management", "The Power of Storytelling in Critical Moments of Life", and "Manual to Act on Your Dream", engaging a total of 1,078 employees.

2023 年，公司人力資源部聯合工會組織開展“她力量”優秀女性員工評選，獲獎女員工將參加女性領導力專場培訓，參加專場“總裁接待日”與高層領導對話。最終的 41 位“優秀女員工”獲獎者參與專項培訓，例如《情緒賦能領導力》在線課程，提升女性管理人員的女性領導力。此外，公司還面向全體女性員工開設自我提升課堂，包括《柔性管理》《決勝人生時刻的故事力》《夢想行動教練實踐手冊》三門課程，學習人次達 1,078 人次。

The Company conducts satisfaction surveys among all employees on a yearly basis. In 2023, the Company's **overall engagement rate was 94.1%** and the **overall satisfaction rate was 94.7%**.

公司每年面向全體員工開展員工滿意度調查，2023 年度公司**整體敬業度為 94.1%，整體滿意度 94.7%**。

Occupational Health and Safety

In accordance with the national laws, regulations and norms, including the *Opinions of the CPC Central Committee and the State Council on Promoting the Reform and Development in Work Safety*, the *Work Safety Law of the People's Republic of China*, the *Regulations on the Reporting, Investigation and Disposition of Work Safety Accidents*, the *Administrative Regulations on the Work Safety of Construction Projects*, and the *Interim Provisions on the Supervision and Management of Work Safety at Central Enterprises*, the Company has formulated the *Regulations on Responsibilities for Work Safety, Quality and Environmental Protection*, *Regulations on Safety Training, Measures for Classified Management and Control of Safety Risks*, *Regulations on Safety Supervision and Inspection*, *Regulations on the Hidden Hazards Investigation and Response*, *Regulations on the Safety of Dangerous Operations*, *Regulations on the Safety of Changed Operations*, *Regulations on Contractor Safety*, and *Regulations on Work Safety Accidents*, among others. The Company has kept benchmarking the safety standardization, and occupational health and safety management system, and the COFCO institutional framework, in a bid to continuously improve its safety management system.

In accordance with the requirements of laws and regulations on occupational disease prevention and control, COFCO Coca-Cola's 20 bottling plants have organized its employees engaged in work with occupational disease hazards to undergo pre-job, on-the-job, and off-the-job check-ups, so as to keep informed about the employees' occupational health status and ensure their occupational health and safety. In 2023, the Company has safeguarded the occupational health and safety of employees by distributing protective equipment, organizing publicity activities on occupational disease prevention and control, and establishing an occupational health and safety management system.

職業健康與安全

中國食品貫徹落實《中共中央國務院關於推進安全生產領域改革發展的意見》《中華人民共和國安全生產法》《生產安全事故報告和調查處理條例》《建設工程安全生產管理條例》《中央企業安全生產監督管理暫行辦法》等法律法規、標準規範，並制定了《安全質量環保責任制管理辦法》《安全培訓管理辦法》《安全風險分級管控管理辦法》《安全監督檢查管理辦法》《隱患排查治理管理辦法》《危險作業安全管理辦法》《變更作業安全管理辦法》《承包商安全管理辦法》《生產安全事故管理辦法》等制度，持續對標安全標準化與職業健康安全管理体系以及中糧集團制度框架，不斷健全和完善安全管理制度體系。

中糧可口可樂 20 家裝瓶廠嚴格按照職業病防治法律法規要求，組織從事職業病危害崗位的員工接受崗前、崗中、離崗體檢，全過程掌握員工職業健康狀況，保障員工職業健康安全。2023 年，公司通過配發防護用品、組織職業病防治宣傳、建立職業健康安全管理体系三方面保障員工職業健康與安全。

China Foods' Measures for Occupational Health and Safety 中國食品職業健康與安全保障措施

Issue the protective equipment 配發防護用品

In accordance with relevant regulations, the Company has formulated standards for the provision of personal protective equipment regularly, provided training on the use of personal protective equipment, and supervised the correct and normative use of them by employees, in a bid to ensure the health and safety of employees during work.

公司根據法規要求制定個體防護用品配備標準並定期發放，組織個體防護用品使用培訓，督促員工正確、規範使用，保障員工作業期間健康安全。

In addition, facilities for occupational disease protection have been incorporated in the maintenance plan, coupled with regular inspections and maintenance, so as to ensure the effective operation of the facilities.

此外，將職業病防護設施納入維護保養計劃並實施檢維修，確保設施有效運行。

Organize the publicity activities on occupational disease prevention and control 組織職業病防治宣傳

The Company has launched the publicity campaign of "Occupational Disease Awareness Week" and organized employees to watch videos on occupational disease and study relevant cases, so as to improve the bottling plants' awareness of responsibility for occupational disease prevention and control, and promote better fulfillment of prevention and control responsibilities and implementation of specific work. In 2023, the Company organized 44 publicity campaigns on occupational disease prevention and control and 73 warning education sessions, engaging 2,329 employees.

公司積極組織開展職業病防治宣傳周活動，組織員工觀看職業病視頻、學習職業病案例，提高裝瓶廠對於職業病防治的責任意識，促進防治責任的更好履行與具體工作的良好執行。2023 年，公司共組織職業病防治宣傳 44 次，警示教育 73 次，累計 2,329 人參加。

Establish an occupational health and safety management system 建立職業健康安全管理体系

To strengthen the Company's occupational health and safety management, the Company has required each subsidiary company and plant to establish and implement an occupational health and safety management system. By the end of 2023, all 20 production units of the Company have been accredited by the OHSAS18001 occupational health and safety management system.

為加強公司的職業健康與安全管理水平，公司要求各下屬公司及工廠建立並運行職業健康安全管理体系。截至 2023 年底，公司範圍內 20 家生產單位全部通過 OHSAS18001 職業健康安全管理体系的認證。

Regarding work safety, the Company thoroughly puts into practice General Secretary Xi Jinping's important instructions on work safety, and fully implements the plans of the CPC Central Committee and the State Council. In accordance with relevant national laws and regulations on work safety, the Company takes the initiative to fulfill its principal corporate responsibilities and strives for "zero harm" in terms of work safety.

With the Party Committee in charge of the work safety, the Company has set up a work safety committee led by the Company's Party Secretary and CEO as directors. Each of the 20 bottling plants has established its own work safety committee, with its principal leader in full charge. In addition, each plant has set up the new position of chief safety officer. Under the leadership of the ESG Committee, the Company has set up the "1510" (1 goal, 5 pillars, 10 measures) safety management model, contributing to more mature management system, more focused work and more targeted measures. The safety performance has significantly improved.

安全生產方面，公司深入貫徹習近平總書記關於安全生產的重要指示批示精神，全面落實黨中央、國務院部署，依照國家安全生產相關法律法規，主動履行企業主體責任，致力打造安全生產“零傷害”企業。

公司堅持黨管安全，設立安全生產委員會，由黨委書記、CEO 擔任主任。20 家裝瓶廠均成立相應的安全生產委員會，由主要負責人全面負責，並設立廠務安全總監職務。在 ESG 委員會引領下，公司構建了“1510”（1 個目標 5 條支柱 10 項措施）安全管理模型，讓管理體系更加成熟、工作更加聚焦、措施更加精準，安全績效得到明顯提升。

China Foods' "1510" Safety Management Model
中國食品“1510”安全管理模型



The Company aims to develop into a “zero-harm” enterprise in terms of work safety by adopting 10 measures of elevating political stance, fulfilling responsibilities at all levels, strengthening organizational support, improving the institutional system, reinforcing training and education, conducting comprehensive investigation of hidden danger, improving emergency response capabilities, tightening supervision and inspection, developing a safety culture, and promoting the parallel development of urbanization, industrialization, informatization, and agricultural modernization. The Company has actively advanced the implementation of safety management. The Company has optimized and enhanced the scientific, systematic, and comprehensive “1510” safety management model to improve its safety performance. In 2023, there was neither safety accident at level 3 or above, nor workplace fatalities for which it bears primary responsibility in the Company. The major risks were under good management and control, with no significant hazards identified.

公司以安全生產“零傷害”企業為目標，提高政治站位、層層壓實責任、加強組織保障、健全制度體系、強化培訓教育、全面隱患排查、提升應急能力、嚴格監督檢查、建設安全文化、推進四化並進等 10 項舉措，積極推進落實安全管理工作。公司通過優化和提升“1510”安全管理模型的科學性、系統性、完整性，提升安全績效表現。2023 年，未發生三級及以上安全責任事故；未發生承擔主體責任的安全生產死亡事故；重大風險管控處於良好狀態，未發現重大隱患。

China Foods' Work Safety Measures in 2023
中國食品 2023 年安全生產舉措

1 Elevate political stance; Develop a safety culture 提高政治站位、建設安全文化

- The Company has conducted in-depth study of General Secretary Xi Jinping's important expositions on quality and safety through the group study of COFCO-Coca Cola Party Committee and the theoretical center. The bottling plants organized employees to watch the documentary “Life is of Paramount Importance”, in a bid to build a solid awareness of safety and make preparations for worst-case scenarios. In 2023, the Company organized a total of 132 study sessions, engaging more than 8,000 employees.
- The Company has always regarded “top leaders” as the enablers and leaders for the development of safety culture, responsible for the commitment, publicity and implementation of work safety. In 2023, the headquarters and 20 bottling plants organized a total of 91 safety lectures given by “top leaders”, engaging 11,480 employees.
- In 2023, 65 activities of various types themed on safety culture were held, with more than 5,800 participants. Employees and their family members were encouraged to participate in these activities, in a bid to jointly develop a safety culture by the employees' families and the Company.
- 公司通過中糧可樂黨委會、理論中心組學習等形式，深入學習貫徹習近平總書記關於質量安全重要論述。裝瓶廠通過組織集中觀看《生命重於泰山》電視專題片等方式，樹牢安全紅線意識和底線思維。2023 年，公司組織學習累計 132 次，覆蓋 8,000 多人次。
- 公司始終將“一把手”作為安全文化建設驅動與引領，堅持“一把手”承諾安全、宣講安全、踐行安全，總部、20 家裝瓶廠共組織“一把手”講安全 91 次，11,480 人次參與。
- 2023 年舉辦各類安全文化活動 65 場次，5,800 多人次參與，提升員工及家屬參與積極性，形成家、企共建的安全文化氛圍。

2 Strengthen organizational support; Fulfill responsibilities at all levels 加強組織保障、層層壓實責任

- The Company formulated the *Regulations on Organizational Structure and Responsibilities for Work Safety at Grassroots Enterprises*, specifying the establishment and staffing standards for the work safety management body that's required to be fully equipped with a strong professional management team. Each bottling plant is equipped with 4 full-time safety management personnel and the headquarters with 3, all of whom have obtained certification for registered safety engineer.
- The Company encourages employees to continuously improve their professional and management capabilities and obtain national registered safety engineer certification. In 2023, the share of registered safety engineers in the Company reached 44.2% of the total staff engaged in work safety management, registering a trend of continuous growth.
- The Company has improved the *List of Job Safety Responsibilities* which covers 51 posts, defining and highlighting the responsibilities of defense lines at all levels. Regarding the annual assessment, over 17,000 Agreements on the *Responsibility for Safety, Quality and Environmental Protection* have been signed by various levels of 20 bottling plants, covering all departments, positions and personnel.
- 建立公司《基層企業安全生產組織機構和責任管理辦法》，明確安全生產管理機構設置和人員配備標準，配齊配強專業管理團隊。各裝瓶廠均配備 4 名專職安全管理人員，總部配備 3 名專職安全管理人員且全部取得註冊安全工程師執業資格。
- 公司鼓勵員工不斷提升自身專業和管理能力，考取國家註冊安全工程師資質，2023 年公司註冊安全工程師人數占安全生產管理總人數 44.2%，並保持連續增長。
- 完善《崗位安全責任清單》，共覆蓋 51 個崗位，明確並突出安全各級防線職責，同時以年度《安全質量環保責任書》為考核工具，20 家裝瓶廠逐級簽訂安全質量環保責任書 17,000 多份，覆蓋所有部門、所有崗位、所有人員。

3 Improve the institutional system; Promote the parallel development of urbanization, industrialization, informatization, and agricultural modernization 健全制度體系、推進四化並進

- In 2023, the Company introduced two additional sets of operation standards for work safety, namely *Ammonia-Adding Operation Standards and Blind Plate Plugging Operation Standard*. The Company also revised and improved the *Safety Supervision and Inspection Methods, Contractor Safety Management Methods* and other management systems. The established safety system is divided into three levels—regulations, methods, and norms/standards, with a total of 53 items that cover the whole process such as source control, process monitoring, and terminal treatment, as well as all elements of human, machine, material, environment, and management.
- The Company is committed to promoting the continuous improvement of occupational health and safety management through system construction, operation and maintenance. To this end, the Company has regularly invited professional agencies to review whether the system is compliant, comprehensive and effective. By the end of 2023, all 20 production units under the Company had been accredited by OHSAS18001 occupational health and safety management system.
- All the 20 bottling plants have set up and effectively applied the Zhianda system, which provides 24-hour dynamic monitoring and early warning for "three violations". It enables alarms, corrections and rectifications, and warning education immediately after finding any problem. The occurrence of "three violations" has dropped by 99.8%. Moreover, all of the 20 bottling plants have been equipped with online hazardous operation information system for whole-process online management of application, approval, process control, and record tracking, thereby lowering the risk of hazardous operations.
- 2023 年，公司新增《加放氨作業標準》《盲板抽堵作業標準》兩項安全生產作業標準，修訂完善《安全監督檢查辦法》《承包商安全管理辦法》等管理制度。已建立的安全制度體系包括規定、辦法、規範 / 標準三級，共 53 項，覆蓋經營業務源頭管理、過程監控、末端治理全過程，以及人、機、物、環、管全要素。
- 公司致力於通過體系建設、運行與維護，推動職業健康與安全管理水平持續提升，定期邀請專業機構對體系合規性、全面性、有效性進行評審。截至 2023 年底，公司範圍內 20 家生產單位全部通過 OHSAS18001 職業健康安全體系認證。
- 20 家裝瓶廠全面建成並有效應用智安達系統，對“三違”行為 24 小時動態監測、預警，發現問題立即報警、立即糾正整改、立即警示教育，“三違”行為數量下降 99.8%。同時，20 家裝瓶廠 100% 上線危險作業信息化系統，實現申請、審批、過程管控、記錄倒查全程線上管理，降低危險作業風險。

4 Reinforce training and education; Improve emergency response capabilities 強化培訓教育、提升應急能力

- Develop an annual safety training plan based on the *Graded and Classified Safety Training Plan*, covering eight categories of personnel like the core teams, grassroots managers, safety managers, hazardous operation workers. More than 280,000 employees attended training in the form of offline level-by-level training, CBL cloud classroom, and online training programs of COFCO and Coca-Cola China. In addition, the Company has continued to strengthen accident warning education and organized more than 1,036 cascade warning education sessions, engaging more than 72,000 people.
- The Company constantly improves the comprehensive emergency response capability, constructs accident scenarios for the vulnerability assessment of emergency response capability, and observes current emergency management situations for analysis and discovery of shortcomings. Each of the 20 bottling plants has made an annual targeted drill plan, involving eight major risks like mechanical injury, fire, falling accident, and poisoning and suffocation. In 2023, a total of 569 comprehensive and special drills, and on-site emergency response drills were organized, engaging more than 11,115 employees.
- 依據《分級分類安全培訓方案》制定年度安全培訓計劃，培訓對象覆蓋核心團隊、基層管理人員、安全管理人員、危險作業人員等八類人員。利用線下逐級培訓、CBL 雲課堂、參加中糧集團以及可口可樂中國在線培訓，組織 280,000 多人次學習。同時，不斷強化事故警示教育，累計組織瀑布式警示教育 1,036 餘次，覆蓋 72,000 多人次。
- 不斷提升綜合應急處突能力，開展事故情景構建和應急能力脆弱性評估，識別應急管理現狀，分析並查找不足。公司 20 家裝瓶廠均制定了年度應急演練計劃，覆蓋包括機械傷害、火災、高處墜落、中毒窒息等 8 類重大風險。2023 年，累計組織綜合演練、專項演練、現場應急處置演練 569 次，11,115 多人參與。

5 Conduct comprehensive investigation of hidden danger; Tighten supervision and inspection 全面隱患排查、嚴格監督檢查

- Revised the *Regulations on Safety Supervision and Inspection*, unified the evaluation standards, carried out classified and hierarchical management of 20 bottling plants, and increased support and guidance for underperforming plants in terms of work safety.
- Based on the comprehensive mechanism that comprises on-site supervision and inspection, review of online videos, intelligent monitoring system, and mutual inspection among bottling plants, the Company has inspected the on-site management and risk management and control of the bottling plants. In 2023, the Company revised and improved the *Standards for the Investigation of Hidden Dangers in Industrial Chain* to include 38 tables. The scope of inspection has expanded from routine operations to maintenance operations. The inspection instruments have been more comprehensive and applicable. In addition, the grid mechanism for hidden danger inspections ensures the full coverage of all sites, equipment, operations and personnel in the plant.
- 修訂《監督檢查管理辦法》，統一考評標準，對 20 家裝瓶廠實施分類、分級管理，加大對安全績效表現相對落後工廠的幫扶指導。
- 運用現場“四不兩直”監督檢查、線上視頻倒查、智能化監控系統抓拍、裝瓶廠互查的綜合機制，對裝瓶廠現場管理、風險管控情況進行檢查。2023 年，修訂、完善《產業鏈隱患排查標準》，增加至 38 張表，排查內容由常規作業擴展至檢維修作業，提升排查工具的全面性和適用性，並通過網格化全覆蓋隱患排查機制，對廠內所有場所、所有設備、所有作業、所有人員進行全面隱患排查。

Training and Development

With a great emphasis on talent development, China Foods has been committed to providing employees with an equal and fair working environment and development platform, while advancing the market-oriented reform of personnel selection and recruitment in an all-round manner. Towards the aim of developing into a world-class food and beverage group, the Company has selected personnel accordingly and helped them improve rapidly and increase their value, thereby building a community of shared interests between employees and the Company. Pursuant to the *Internal Training Management System* and other regulations, the Company has established a sound system for career development and training of employees. In addition, dedicated personnel and posts have been set up in each bottling plant to promote the implementation of employee training programs.

The Company has set up a training system consisting of four sections, namely new employee training, general skill training, professional skill training and leadership training. An online learning platform has been established to continuously provide diversified and multi-dimensional training to help employees at all levels quickly improve their professional qualities. In addition, the Company also carries out various types of training programs for employees at different levels, continues to invest in talent development, and builds three talent teams for strategic management, compound management and specialized business. In 2023, the Company successively conducted more than 8 talent training programs of various types.

培訓與發展

中國食品始終高度重視人才培養，努力為員工提供平等公正的工作環境和發展平臺，全面推進選人用人市場化改革。公司以成為世界一流的食品飲料集團為人才需求目標，助力員工快速成長，提升員工的自身價值，使員工與公司成為最佳利益共同體。公司根據內部《培訓管理制度》等管理規定，建立完善的職業發展通道和員工培訓體系，並在各裝瓶廠設有專人專崗推進落實員工培訓項目的實施。

公司構建新員工培訓、通用技能培訓、專業技能培訓、領導力培訓四大培訓模塊，搭建線上公司網絡學習平臺，為員工持續開展多元立體化培訓，幫助各層級員工快速提升職業素養。此外，公司還分層分級開展各類型員工培訓項目，持續投資人才建設工程，開展“戰略經營人才隊伍”“複合管理人才隊伍”“業務專精人才隊伍”建設。2023 年度，公司陸續開展各類人才培訓項目 8 個以上。

China Foods' Employee Training System 中國食品員工培訓體系

Internal/External training 按照內外部劃分

- Internal training: Training organized internally by the superior unit COFCO and the Company.
- 內訓：上級領導單位中糧和本公司內部組織的培訓。
- External training: The Company hires external trainers to train employees and the training sessions attended by employees outside the Company.
- 外訓：公司聘請外部培訓師為員工提供的培訓以及員工參加的外部公開課學習。

Specialized training 按照培訓內容劃分

- New employee training: Orientation training, including centralized training organized by the Company and professional training organized by various departments.
- 新員工培訓：為新入職員工提供的入職培訓，包括公司統一組織的集中培訓和各部門安排的專業培訓。
- General skill training: Training to improve the work efficiency and occupational skills of employees
- 通用技能培訓：為提升員工工作效率和職業化技能開展的培訓。
- Professional skill training: Training to enhance professional skills of employees
- 專業技能培訓：為提升員工專業工作能力開展的培訓。
- Leadership training: Training to enhance the leadership ability of the Company's management staff
- 領導力培訓：為提升公司管理人員領導能力而組織的培訓。

Training for employees at different levels 按照級別劃分

- Training for senior managers: The training program of "Knowledge and Action" Sunshine Class, comprising core courses, action transformation courses, and targeted development courses.
- 面向高級管理者：實施“知行”陽光班、核心課程模塊、行動轉化模塊、定向發展模塊等培訓。
- Training for young and promising employees: The "Potential Development Program" was implemented to cultivate young and promising employees through job rotation within the Company.
- 面向青年高潛力員工：實施開展“潛翔計劃”，在公司範圍輪崗發展青年高潛力員工。

Regarding employee development, the Company upholds the principle of "excellence-based promotion" and has established a sound career development path in line with the Company's strategy and business development needs. In 2023, the Company revised and improved the *Regulations on Job Level* to further clarify the employee selection and promotion system in terms of job specifications, responsibilities, change of job levels, so as to help employees better understand the channels and requirements for a promotion and stimulate employees' enthusiasm for work. In addition, the Company has improved its job level system, established three major job sequences—management sequence, professional sequence, and operational sequence. It has also set up a capability assessment system closely linked to the Company's business development, in a bid to facilitate career development of employees.

在員工發展方面，公司根據自身戰略和業務發展需求，樹立了“有為才有位”的人才導向，建立了完善的職業發展通道。2023 年，公司修訂完善《職級管理規定》，從職位規範、職責描述、職級變動等方面進一步明確了員工選拔及晉升體系，使員工更清晰地瞭解晉升途徑和要求，激發員工工作熱情。此外，公司完善了職級體系，建立了管理序列、專業序列、操作序列三大序列崗位，建立了與公司業務發展緊密相關的能力評估體系，幫助員工更好地實現職業發展。

In the principle of “leaning towards the front-line and young employees”, the Company encourages ordinary employees to enhance their value through hard work and thereby achieve promotion. It also places significant emphasis on the training and development of young talent. In 2023, the Company reviewed the design of job levels and expanded the scope of E-level employees who meet the threshold criteria based on the two dimensions of hire date and performance, thereby promoting the career development of more front-line and young employees.

本著“向一線傾斜、向年輕員工傾斜”的原則，公司鼓勵普通員工通過努力提升自身價值得以晉升，同時重點關注年輕人才的培養與發展。2023年，公司通過職級回顧，按入職時間和績效標準兩個維度，擴大了符合門檻條件的E級員工範圍，促進了更多一線員工、年輕員工的晉升發展。

SUPPLIER 供應商

China Foods’ suppliers mainly involve the supply of raw materials, packaging materials, cold drink equipment, and main ingredients. As of the end of 2023, the Company had 118 suppliers, including 35 for food supply, 68 for the supply of packaging materials, 4 for the equipment supply, and 11 for the supply of food additives.

中國食品供應商主要涉及原材料、包裝材料、冷飲設備、主劑。截至2023年末，公司供應商總數為118個，其中食品類35個、包裝類68個、設備類4個、食品添加劑類11個。

The Company has integrated ESG management philosophy and goals with the supply chain management and co-development processes. By virtue of its leading position in the industry chain, the Company aims to encourage a wider range of stakeholders to engage in the ESG management and jointly promote the sustainable development of the industry. The Company promotes full-life-cycle management of suppliers by establishing a complete supplier review process, conducting online management through the China Foods Procurement Management Platform (CPMS), and promoting green procurement, so as to reinforce the effective selection, evaluation and review of suppliers. The Company has also incorporated ESG factors into supplier management to improve response to and management of environmental and social risks of suppliers.

公司將ESG管理理念和目標納入供應鏈管理與共建流程，憑藉中國食品在產業鏈中的行業龍頭地位，影響更廣泛的利益相關方加強ESG管理，共同推動行業可持續發展。公司從設立完善的供應商審核流程、利用中國食品採購管理平臺（CPMS）開展線上管理、推動綠色採購三個方面推進供應商全生命週期管理，加強對供應商有效選擇、評估和審核，將ESG要素納入供應商管理，提升對供應商環境及社會風險應對管理。

China Foods’ Supplier Management Goals and Progress in 2023 中國食品供應商管理目標及2023年完成情況

Goals 目標	Completion in 2023 2023年完成情況
<ul style="list-style-type: none"> By 2030, establish a sound supplier management system, incorporating business audit, technical quality audit, and social responsibility audit. 到2030年，建立完善的供應商管理體系，將商務、技術質量、社會責任審核用於供應商管理 Strengthen ESG management, incorporate ESG factors into supplier management, and continue to promote programs for supplier sustainable development. 加強ESG管理，將ESG要素納入供應商管理因素，持續推進供應商可持續發展項目。 	<ul style="list-style-type: none"> Incorporate ESG management factors into the social responsibility audit and continue to promote relevant sustainable development projects of suppliers. 在社會責任審核中包含ESG管理要素，持續推進相關供應商可持續發展項目。

Supplier Audit Procedures

In accordance with the *Bidding Law of the People’s Republic of China*, the *Measures for the Administration of Bidding* and the Coca-Cola Company’s 7-Step Sourcing Process, the Company conducts supplier audit procedures and ensures just, fair and open procurement procedures. To guarantee the quality of its raw materials, the Company has developed various evaluation tools and established a sound supplier evaluation mechanism together with the Coca-Cola Company. Audits on three levels are carried out for supplier access. Specifically, the business audit involves the Demand Department and the Procurement Department; the technical audit involves the Technology Department of Coca-Cola; the social responsibility audit involves the SGP Department. After the three-level audits and evaluation, suppliers were graded from A to D. The Company conducts regular supplier assessment to remove unqualified suppliers and update the list of qualified suppliers. All affiliated units are required to procure materials in line with the list of approved suppliers, so as to ensure the supply of qualified raw materials.

供應商審核流程

中國食品依據《中華人民共和國招標投標法》《招標管理辦法》及可口可樂公司採購七步法開展供應商審核工作，確保採購流程的公平公正公開。為保障公司所採購的原材料質量，公司開發各類評估工具，並與可口可樂公司一起建立完善的供應商評估機制。供應商准入採用三級審核，商務審核涉及需求部門、採購部門，技術審核涉及可口可樂技術部，社會責任審核涉及SGP（供應商指導原則）部門。經三個環節審核評估後，供應商被分為A級 - D級四個級別，公司定期對供應商進行考核評價，清退不合格供應商，明確合格供應商清單，要求所屬各單位按照供應商清單進行採購工作，保障合格原材料供應。

Regarding the specialized management of suppliers, the Company introduced the China Foods' Procurement Management System (CPMS) in 2020 for the online management of entire procurement process, incorporating multiple links like supplier access certification, regular audits, performance evaluation, procurement applications, order management, and disclosure.

在供應商具體管理方面，公司自 2020 年上線了中國食品採購管理平臺（CPMS），實現了從供應商准入認證、定期審核、績效評估、採購申請、訂單管理、事項公示等多環節的採購工作全流程線上管理。

China Foods' Supplier Audit Management Procedures 中國食品供應商審核管理流程



China Foods' Supplier Categories 中國食品供應商類別



To prevent corruption in the procurement process, the Company exerts rigorous control on the supplier selection process, strictly observes the *COFCO Coca-Cola Measures for the Administration of Bidding*, and prohibits leaders at all levels from intervening in supplier selection. The Company lays great emphasis on suppliers' ethical behavior and contractual spirit. The Company's supplier contracts contain specific terms obliging both parties to prevent any improper procurement in accordance with the *Coca-Cola Company's Supplier Code of Business Conduct*, so as to prevent any unfair procurement incidents. Regarding the prevention and control of integrity risks in key areas, the Company has formulated anti-corruption risk rectification plans in key areas to strengthen the supervision and management of supply

為預防採購領域腐敗問題產生，公司嚴控供應商選擇環節，嚴格執行《中糧可口可樂飲料有限公司招標管理辦法》的規定，禁止各層級領導人員干預供應商選擇。公司十分重視供應商的商業道德及契約精神，與供應商簽署合約時有明確的條款注明雙方應按照《可口可樂公司供應商商業行為規範》，抵制一切不正當採購事件的發生。針對重點領域廉潔風險防控，公司已制定重點領域廉潔風險整治方案，加強供應鏈廉潔監督管理。同時，公司利用中國食品採購管理平臺（CPMS），將集團採購制度內嵌其中，保證了採購

chain integrity. Meanwhile, the Company has incorporated the procurement system into the CPMS to ensure the fairness, impartiality and compliance of the procurement work, while making the procurement process more systematic, standardized and traceable.

The Company works closely with suppliers, plays an active role in industry collaboration, communicates with suppliers about the Company's sustainable development commitments and progress, and contributes to sustainable development jointly with suppliers.

工作的公平性、公正性及合規性，同時大大提升了採購流程的系統化、標準化以及可追溯性。

公司與供應商密切合作，積極參與行業協作，向供應商傳達公司的可持續發展承諾和進展，攜手供應商共同為可持續發展做出貢獻。

China Foods' Main Measures to Cooperate with Suppliers and Participate in Industry Cooperation 中國食品與供應商合作、參與行業合作的主要措施

Establish procurement center 成立採購中心

The Company established a procurement center to create a resource and knowledge platform for bottling plants, increase training opportunities and programs and improve procurement management.

公司成立採購中心，為裝瓶廠打造一個資源與知識的彙集平臺，增加培訓機會和內容，提高採購管理水平。

Participate in the formulation of standards 參與制定標準

In 2023, as a core member of the China Bottlers Purchasing Consortium (CBPC), the Company participated in the formulation of the industry standards for recycled aluminum and containers issued by China National Light Industry Council, namely *Recycled Aluminum Alloy Sheets and Containers for Food Contact*. The standard will support the future use of recycled aluminum in food containers across the industry.

2023 年，公司作為中國裝瓶廠採購委員會（CBPC）的核心成員，參與中國輕工業聯合會下發的關於再生鋁容器的行業標準，即《食品接觸用再生鋁合金薄板及容器》的制定，對未來全行業再生鋁在食品容器中的利用有標準支持作用。

Promote Green Procurement

In accordance with relevant laws and regulation, China Foods has formulated the *Green Procurement Management System*, specifying to promote green and low-carbon philosophy in procurement, take into full account the environmental protection, resource conservation, safety and health, low-carbon recycling and recovery, and give priority to purchasing and using energy-efficient, water-saving, material-saving and other environment-friendly raw materials, products and services. Meanwhile, the Company has integrated the concept of green procurement into its business strategy and the entire process of purchasing raw materials, products and services. It takes into full account the energy conservation and environmental protection in multiple links such as product design, procurement, production, packaging, logistics, sales, service, recycling and reuse. It works with upstream and downstream enterprises to jointly fulfill social responsibilities for environmental protection, energy conservation and emission reduction, taking the initiative to build a green supply chain. In accordance with the *Green Procurement Management System*, the Company identifies environmental and social risks in each link of the supply chain, continues to increase the procurement ratio of green and environment-friendly products, cooperates with suppliers to promote carbon emission reduction in products and production links, and make unremitting efforts to promote the development of a resource-conserving and environment-friendly society.

As a CBPC member, the Company is committed to building an "end-to-end" green and low-carbon supply chain. In 2023, the Company and its suppliers jointly held four quarterly hybrid meetings on sustainable development, engaging an average of about 150 suppliers for each quarterly meeting. Through dialogue and knowledge sharing, the Company demonstrates its carbon emission reduction strategies and measures, so as to help suppliers better understand the Company's strategic deployment and determination in sustainable development.

From 2022 to 2023, the Company has developed cold drink equipment jointly with suppliers, reducing power consumption

推動綠色採購

根據國家法律法規及相關規定，中國食品制定了《綠色採購管理制度》，明確指出在採購活動中，推廣綠色低碳理念，充分考慮環境保護、資源節約、安全健康、循環低碳和回收促進，優先採購和使用節能、節水、節材等有利於環境保護的原材料、產品和服務。同時，公司將綠色採購理念融入經營戰略，貫穿原材料、產品和服務採購的全過程，綜合考慮產品設計、採購、生產、包裝、物流、銷售、服務、回收和再利用等多個環節的節能環保因素，與上下游企業共同踐行環境保護、節能減排等社會責任，積極打造綠色供應鏈。公司依照《綠色採購管理制度》規定，積極識別供應鏈每個環節的環境及社會風險，持續提高綠色環保產品採購比率，與供應商合作推動產品及生產各環節碳減排，為推進建設資源節約型、環境友好型社會不斷努力。

公司作為中國裝瓶廠採購委員會（CBPC）的成員，致力於構建“端到端”的綠色低碳供應鏈。2023 年，公司與供應商採用線上線下相結合的形式合作召開 4 個季度的可持續發展會議，平均每個季度參與供應商近 150 家。通過對話與知識分享，公司展示自身碳減排戰略及舉措，有利於供應商進一步瞭解公司在可持續發展領域的戰略部署與決心。

公司從 2022 年開始到 2023 年，與供應商共同開發了耗電量可降低 50% 的

by 50%. The equipment has been applied to all the suppliers' planting bases, cutting the scope 3 emissions by 400,000 tons. In addition, the Company has continued to push freezer suppliers to optimize refrigeration units such as compressors, fans, and drink coolers. The power consumption of freezers is down by 50%.

冷飲設備，並全部應用到供應商的種植基地，該措施的實施使得範圍三排放量減少了 40 萬噸。同時，公司還持續推動冰櫃供應商對壓縮機、風機、冷飲器等製冷單元進行優化，冰櫃耗電量下降 50%。

Environmentally Friendly and Sustainable Agricultural Project 環保可持續農業項目

Case 案例

The Company, together with Coca-Cola China's Sustainable Development Department and the third-party assessment agencies, promotes agricultural sustainability certification for sugar and fructose suppliers on the farmland, covering the following four aspects:

1. Human and Workplace Right
2. Environment and Ecosystems
3. Animal Health and Welfare
4. Farm Management Systems

In 2023, 159,000 mu of corn field, 50,000 mu of sugar beet field, and 4,245 mu of sugarcane field passed the Company's agricultural sustainability assessment, contributing to 10.9% of Coca-Cola China's sugar and fructose output.

公司與可口可樂中國區可持續發展部及第三方評估機構一起對糖和果糖供應商在農田端推進農業可持續認證，具體內容包括四大板塊：

- 1、人權和工作場所權利
- 2、環境與生態系統
- 3、動物健康與福利
- 4、農場管理系統

2023 年，通過公司農業可持續評估的玉米地面積達到 15.9 萬畝，甜菜地面積達到 5 萬畝，甘蔗地面積達到 4,245 畝，對應的糖和果糖產量占到可口可樂中國區糖和果糖產量比例的 10.9%。

CUSTOMER 客戶

Food Quality and Safety

Dedicated to the corporate mission of "passing on the traditions of revolution, offering healthy food, and creating long-lasting value", China Foods has always given top priority to product quality in its daily work, striving to provide consumers with consistently satisfying, safe and quality products. The Company ensures compliance management in terms of food health and safety, observing relevant national, regional and industrial laws and regulations, including the *Food Safety Law of the People's Republic of China*, the *Product Quality Law of the People's Republic of China*, the *Measures for the Administration of Food Production Licenses*, the *Provisions on the Supervision and Administration of the Implementation of Main Responsibility for Food Safety by Enterprises*, and the *Law of the People's Republic of China on Protection of Consumer Rights and Interests*, as well as international standards for quality management. In addition, it has also established a sound internal management system to engage in safe production, exert effective control on quality, and protect the rights and interests of customer.

食品質量與安全

為踐行“賡續紅色基因，奉獻健康食品，共創永恆價值”的企業使命，中國食品一直將保證產品質量作為日常工作的重中之重，努力為消費者提供滿意放心的優質產品。公司在食品健康與安全方面合法合規管理，嚴格遵守包括《中華人民共和國食品安全法》《中華人民共和國產品質量法》《食品生產許可管理辦法》《企業落實食品安全主體責任監督管理規定》《中華人民共和國消費者權益保護法》等相關的國家、地區及行業法律法規和國際質量管理標準，並制定了完善的公司內部管理制度，切實做到安全生產、把控產品質量、保護客戶權益。

China Foods' Quality and Food Safety Management System 中國食品質量與食品安全管理目標及 2023 年進展

	Target (by 2030) 目標 (到 2030 年)	Progress in 2023 2023 年進展
Annual number of food safety accidents at level 3 or above 保持每年三級及以上食品安全事故	0 件	Number of food safety accidents at level 3 or above in 2023 2023 年三級及以上食品安全事故 0 件
Qualification rate in sample testing of products 產品被抽檢合格率	100%	Qualification rate in sample testing of products in 2023 2023 年產品被抽檢合格率 100%
Audit pass rate 審核通過率	100%	Audit pass rate in 2023 2023 年審核通過率 100%
Success rate of retrospective drills 追溯演練成功率	100%	Success rate of retrospective drills in 2023 2023 年追溯演練成功率 100%
Product recall rate 公司產品召回率	0%	Product recall rate in 2023 2023 年公司產品召回率 0%

China Foods' Quality and Food Safety Management System 中國食品質量及食品安全管理體系

Quality and food safety control of raw materials 原材料質量及食品安全管控方面

- Establish an access and exit mechanism for raw material suppliers, conduct regular supplier evaluation, and clarify the list of qualified suppliers to ensure the supply of qualified raw materials.
- Establish a management system for incoming raw materials, and conduct supervision and sample testing of all incoming raw materials. Only materials that pass the inspection can be put in storage for use. The use of expired edible raw materials is prohibited.
- Formulate regulations on the storage, transportation and anti-theft of raw materials to ensure compliance with the quality and food safety requirements for raw materials during storage and transportation.
- Establish a raw material sample retention system to retain main raw material samples and manage the sample storage area to prevent contact by unauthorized personnel.
- 建立原材料供應商准入退出機制，同時定期對供應商進行考核評價，明確合格供應商清單保障合格原材料的供應；
- 建立進廠原材料管理制度，對所有進廠原物料進行監督抽檢，檢驗合格方可入庫使用，禁止使用一切過期食用原材料；
- 建立原材料儲存、運輸及防盜要求管理，保障原材料在儲運環節的質量及食品安全要求；
- 建立原材料留樣制度，保留主要原材料並對留樣存放區域進行管控，防止無關人員接觸。

Quality and food safety control in the production process 生產過程質量及食品安全管控方面

- The Company's plants are required to establish GMP (Good Manufacturing Practices) system.
- Develop systems and procedures to ensure that storage, distribution and sales processes will not adversely affect product quality and food safety.
- Establish a risk management system to identify, analyze, evaluate and make appropriate response to risks during operations.
- Establish a production and operation quality control system.
- Establish a calibration and measurement system to conduct regular calibration and maintenance of measuring instruments related to production and operation.
- Establish a process inspection and testing system to ensure that all categories of products are tested according to standards.
- 公司的工廠建立 GMP 制度（良好作業規範，Good Manufacturing Practices）要求；
- 制定制度程序，確保倉儲、分銷和售賣過程不會對產品質量、食品安全造成不利的影響。
- 建立風險管理制度，識別、分析、評估並採取適當措施控制運作過程中的風險；
- 建立生產運作質量管控制度；
- 建立校正計量制度，對生產運作相關的計量器具進行定期的校驗和維護；
- 建立過程檢驗檢測制度，所有品類產品按照標準進行檢測

Product quality inspection 產品質量檢驗方面

- Each of the production units under the Company conducts inspections of outgoing raw materials, semi-finished products and finished products on a daily basis.
- Hire an external qualified third-party agency to conduct regular inspections on the indicators required by the state.
- Establish a preventive early warning mechanism based on the industrial chain quality and food safety risk control system. Through the identification and assessment of industrial chain risks, develop risk control plans, risk monitoring requirements and rectification plans to incorporate the measures to control significant risks into the normal dynamic control process.
- 公司下屬各生產單位進行原材料、半成品及成品出廠前等日常生產檢驗監督；
- 定期聘請外部有資質的第三方機構對國家要求的指標進行定期檢驗。
- 通過產業鏈質量及食品安全風險控制體系，建立起預防和預警機制，通過產業鏈風險識別和評估，制定風險控制方案、風險監控要求以及糾偏計劃，將重大隱患的管控措施固化在日常動態管理過程中。

Product recall 潛在可能發生的產品召回方面

- Establish a sound risk response mechanism and a food safety emergency plan system both at the level of the Company and its plants, conduct regular drills, and evaluate the effect of such drills to ensure the implementation of relevant processes and mechanisms and the ability of the tracing system to trace 100% of the products within 24 hours up to raw materials and direct suppliers and down to the first-layer customers.
- 建立完善的風險應對機制、建立從公司到工廠的食品安全應急預案體系，並定期組織演練，對演練效果進行評估，以確保相關流程機制的落實，保障追溯體系能在 24 小時內追溯到 100% 的產品，即向上追溯到原料及直接供應商，向下追溯到第一層客戶。

China Foods' Quality and Food Safety Control Measures in 2023 中國食品 2023 年度質量與食品安全管控舉措

1 System building 制度建設

- The Company has formulated 26 documents on management and 180 operational documents, including the *Measures for the Management of Safety, Quality and Environmental Protection Responsibility of COFCO Coca-Cola Beverages Limited*, the *Regulations on Food Safety of COFCO Coca-Cola Beverages Limited*, the *Comprehensive Emergency Plan for Food Safety Accidents of COFCO Coca-Cola Beverages Limited*, the *COFCO Coca-Cola Guidelines on Quality Risk Control*, the *Management Measures for Principal Responsibility for Food Safety of COFCO Coca-Cola Beverages Limited*, the *Supplier Quality and Safety Management Measures of COFCO Coca-Cola Beverages Limited*, and the *Quality Risk Management Measures of COFCO Coca-Cola Beverages Limited*.
- The Company conducted monthly monitoring of regulations and standards, including national and local policies and regulations, draft policies and regulations and national standards; interpreted relevant important laws, regulations and standards; conducted business compliance evaluations based on the monitoring results; and updated the relevant SOP, corporate standards, process documents, etc.
- In 2023, the Company updated and revised the *COFCO Coca-Cola Quality Risk Control Outline* (respectively for Carbonated Beverage Industry Chain, Packaged Drinking Water Industry Chain) in line with the national standards and the requirements of Coca-Cola.
- In 2023, COFCO Coca-Cola expanded its business to include aseptic production line and formulated the *Quality Risk Control Outline for the Non-Carbonated Beverage Industry Chain*.
- 制定了《中糧可口可樂飲料有限公司安全質量環保責任制管理辦法》《中糧可口可樂飲料有限公司食品安全管理規定》《中糧可口可樂飲料有限公司食品安全事故綜合應急預案》《中糧可口可樂質量風險控制大綱》《中糧可口可樂飲料有限公司食品安全主體責任管理辦法》《中糧可口可樂飲料有限公司供應商質量安全管理辦法》《中糧可口可樂飲料有限公司質量風險管理辦法》等管理制度 26 份，操作執行文件 180 份。
- 每月開展法規標準監測識別，包括國家政策法規、地方政策法規、政策法規草案 / 徵求意見、國家標準等，解讀相關重要法律法規標準；根據監測信息，針對業務進行合規性評價，更新受影響的 SOP、企標、流程文件等。
- 2023 年結合國家標準、可口可樂要求更新，修訂《中糧可口可樂質量風險控制大綱（碳酸飲料產業鏈分冊、包裝飲用水產業鏈分冊）》。
- 2023 年中糧可口可樂新增無菌線業務，制定了《非碳酸飲料產業鏈的質量風險控制大綱》。

2 Process management and control 過程管控

- The Company has developed a three-level supervision and sample testing system and evaluated the industrial chain inspection and testing system.
- The Company introduced PQCC (Process Quality Control Chart) for its production process nodes.
- The Company formulated a bottle blowing quality control checklist in line with the bottle blowing quality control standards and the parameter requirements on preforming, bottling blowing and filling process, for the purpose of problem solving and prevention.
- Given the high temperature in summer 2023, the Company formulated requirements on high-temperature-resistant products in summer.
- 制定三級監督抽檢體系，開展本年度產業鏈檢驗檢測體系評估工作。
- 針對生產過程節點建立質量過程控制圖表 PQCC（過程質量控制圖，Process Quality Control Chart）。
- 結合吹瓶質量控制標準、注胚吹瓶灌注工藝參數控制要求，制定吹瓶質量控制排查表，用於問題解決和預防的排查。
- 結合 2023 年夏季高溫特點，制定了夏季高溫產品防護要求。

3 Capacity building 能力培養

- The Company organized the study of *Outline to Improve Quality of Development* and a contest of essays on the theme, as well as the study of General Secretary Xi's important statements on quality and food safety.
- The Company carried out training and publicity activities on principal responsibilities for food safety, thoroughly implemented the principal responsibilities of a food company, and set up the positions of chief officer and managers for food safety. The Company organized 46 training sessions, engaging 2,125 participants.
- The Company organized quality management personnel from all plants to learn the Jiu An Engineering food safety training courses on the COFCO Online Food Safety Education Platform.
- 開展《質量強國建設綱要》學習及心得徵文活動，組織學習習總書記關於質量及食品安全重要論述。
- 開展食品安全主體責任培訓宣貫，扎實落實食品企業主體責任，深化落實食品企業食品安全總監、食品安全管理人員配置，共組織培訓 46 次，2,125 人參加。
- 組織各工廠質量管理人員在中糧集團食品安全在線學習教育平臺學習了久安工程食品安全培訓課程。

4 Investigation of hidden danger 隱患排查

- **Special campaign for odor prevention:** Organized engineering, production, and quality control personnel to conduct a special investigation of odors based on sensory maps, focusing on the effectiveness of cleaning and disinfection, sensory evaluation, and the implementation of mixing procedures.
- **Special campaign for ready-to-use products:** Carried out a special campaign on the quality of ready-to-use products, verified the effect of CIP (Clean in Place), conducted regular maintenance and operation of CIP machines for customers of ready-to-use products, and conducted special investigations on the gas cylinders circulating in the market and in the warehouse in terms of the integrity of accessories and annual inspections, in a bid to help ensure the safety of ready-to-use products in summer.
- **Special campaign on AM (Autonomous Maintenance), PM (Planned Maintenance) and compliance:** The special campaign has been carried out to promote the implementation of AM and PM in plants, improve employees' awareness in this regard, and integrate the operation and maintenance to ensure stable operation of equipment, lower maintenance cost, and reduce the risk of quality and food safety accidents.
- **異味預防專項行動:** 組織工程、生產、品控進行結合感官地圖異味預防專項排查，重點排查清洗消毒、感官品評及混比規程執行的有效性。
- **現調專項行動:** 開展現調質量專項活動，對現場 CIP (原位清洗, Clean In Place) 清洗效果進行驗證，對現調客戶進行現調機日常維護保養宣貫，對市場流通氣瓶和庫存氣瓶以配件完整性和年檢情況進行專項排查，助力夏季現調產品安全。
- **AM (自主維護, Autonomous Maintenance)、PM (預防性維護, Planned Maintenance) 合規性專項行動:** 通過專項行動，推動工廠自主維護和預防性維護的實行，提高員工的意識，實現“操檢合一”，保證設備運行穩定，實現維修成本降低，降低質量及食品安全事故風險。

5 Supervision and inspection 監督檢查

- China Foods and Coca-Cola China's technical department conducted unannounced on-site supervision and inspections of bottling plants in a down-to-earth, in-depth and detailed manner, so as to reduce quality and food safety risks and establish a more systematic, sound and effective long-term mechanism for quality and food safety supervision and inspection.
- In 2023, 40 supervision and inspections were carried out, involving 20 plants (covering aseptic production lines) and 7 foundries.
- 中國食品聯合可口可樂中國區技術部重點對裝瓶廠實施“四不兩直”的不通知監督檢查，通過真實、深入、細緻的監督檢查開展，以降低質量及食品安全風險，並建立更加系統、完善、有效的質量及食品安全監督檢查长效机制。
- 2023 年全年開展監督檢查 40 次，覆蓋 20 家工廠（含無菌線）及 7 個代工廠。

6 Quality and food safety culture 質量及食品安全文化建設

- On the World Food Safety Day in 2023, COFCO Coca-Cola plants followed relevant guidance and held activities to promote quality and food safety culture, including speech by general manager, food safety training, contest of job skills, process inspection competitions, among others.
- In June 2023, the Company organized the third "Quality and Safety Month" activity to further enhance employees' quality and safety awareness and their capabilities to avoid and escape from risks. Centering on the *Outline to Improve Quality of Development*, the Company has followed the requirement of constantly strengthening special work on food safety to organize various events, including warning education, training, special inspection, essay contest, and government-enterprise cooperation.
- 2023 世界食品安全日，中糧可口可樂各工廠按照指引開展了相關質量及食品安全文化宣傳活動，包括總經理發言講話、食品安全培訓、崗位技能競賽、過程點檢競賽等。
- 2023 年 6 月，公司開展第 3 屆“質量安全月”活動，以進一步提升全員質量安全意識和避險逃生能力。公司圍繞《質量強國建設綱要》為中心，按照集團持續強化食品安全專項工作的要求，組織各項警示宣貫、培訓、專項排查、競賽徵文、政企共建等活動。

Customer Service and Communication

The Company has established the “consumer-oriented and customer-centered” value as the foundation of its operations. It has put the value into daily practice, dedicated to providing consumers with satisfactory high-quality products and multiple-channel customer services, and set up a customer service system composed of headquarters customer service and customer services at each bottling plant.

In 2023, the customer service center received over 180,000 inquiries and made 870,000 manual calls that were professionally handled by all customer service staff of China Foods. In 2023, the Company expanded the application of intelligent voice robots that made a total of 7.4 million homogeneous outbound calls throughout the year, which significantly increased the number of callbacks for customer service. In addition, the Company has expanded the application of online intelligent customer service to support the e-commerce development. The Company has integrated the “Coke GO” platforms, Joy Club, Zhishang vending machines, and corporate WeChat system to respond to online inquiries and complaints from customers, consumers, and internal employees. In this way, the Company has supported the business development across the board through multiple channels, thereby improving customer experience and customer service quality.

In the meanwhile, the Company also continued to optimize the functions of the Coke GO platform (an Internet software for ordering, delivery, and settlement for the Company's terminal customers) and promoted it to more customer groups of the Company, enabling customers to place and complete orders independently. It strengthened the two-way connection between customers and the Company, while expanding the scope and improving the quality of customer services. Furthermore, the Company has been exploring the development and launch of more functions to improve customer experience.

客戶服務與溝通

公司確立“以消費者為目標、以客戶為中心”的企業宗旨作為經營之本，在日常工作中始終踐行這一企業宗旨，堅持為消費者提供滿意放心的優質產品、為客戶提供多渠道的服務，並建立了以總部客服和各裝瓶廠客服共同組成的客戶服務系統。

2023 年，客戶服務中心總計受理 18 萬餘起諮詢，人工呼出 87 萬通電話，由分佈在中國食品全區域的客服坐席人員進行專業回應和處理。2023 年全年，公司加大了對智能語音機器人的應用，大量的同質化外呼任務通過智能機器人來實現，全年共呼出 740 萬通，極大地拓展了客戶服務的回訪數量，並且拓展應用線上智能客服，支持電商業務發展，打通可樂 GO、快樂會、智尚自販機、企業微信系統，在線受理客戶、消費者、內部員工等反饋的諮詢投訴，多角度多渠道支持了全區域的業務發展，從而提升客戶體驗，保障客戶服務質量。

同時，公司也持續優化可樂 GO 平臺（為公司終端客戶提供訂貨、送貨、結算的互聯網終端軟件）的功能，推廣到全集團更多的客戶群進行安裝，已實現客戶自主下單和自主完成任務，加強了客戶與公司的雙向聯繫，拓展了客戶服務的廣度和深度。同時公司也在探索更多提升客戶體驗的功能的開發及上線。

In 2023, the customer service center has continued to work on effective follow-up of customer complaints, with a focus on timely response. The customer service center followed up the progress of such response with each sales region through emails, corporate WeChat, WeChat groups and other means. The Company recorded a 100% settlement rate of consumer complaints, coupled with steady improvements in timely response. Through the above effective follow-up and callback, the customer satisfaction also continued to improve.

Responsible Marketing

The Company strictly abides by laws and regulations such as the *Advertising Law of the People's Republic of China*, the *Law of the People's Republic of China on the Protection of Rights and Interests of Consumers*, the *Interim Provisions for Regulating Promotional Activities*, the *Regulations on the Online Livestreamed Marketing*. In line with the Coca-Cola Company's *Global Responsible Marketing Policy*, *Global School Beverage Policy*, and *Global Responsible Alcohol Marketing Policy*, the Company formulated rules and regulations on responsible marketing, including the *Market Business Compliance Guidelines* and *Sales Business Compliance Guidelines*.

In 2023, COFCO Coca-Cola improved, revised and released a series of regulations, such as the *COFCO Coca-Cola Information Reporting Management Measures*, *COFCO Coca-Cola Guidelines for the Reporting of Incident Management and Crisis Resolution (IMCR)*, *COFCO Coca-Cola Measures for Response to Breaking News*, *COFCO Coca-Cola Spokesperson System*, *COFCO Coca-Cola Regulations on News Release (Additional Items)*, *COFCO Coca-Cola Guidelines for Compliance Review Process of Information for Publicity*, in a bid to standardize and upgrade the review and management of marketing information.

In 2023, the Company organized training program for

2023 年，客戶服務中心繼續加大對客戶投訴處理的有效跟進，並重點關注客訴處理的時效性。客服中心與全區域各銷售大區通過郵件、企業微信、微信群等多種方式保持進度跟進，全年客訴結案率達到近 100%，時效性更是在穩步提升。通過上述有效跟進及回訪，客戶滿意度也持續提升。

負責任營銷

公司嚴格遵守《中華人民共和國廣告法》《中華人民共和國消費者權益保護法》《規範促銷行為暫行規定》《網絡直播營銷管理辦法》等法律法規，並根據可口可樂公司《全球負責任營銷政策》《全球校園飲品政策》及《全球負責任酒精營銷政策》，制定了《市場業務合規指南》《銷售業務合規指南》等關於負責任營銷的規章制度。

2023 年，中糧可口可樂完善、修訂、發佈了《中糧可口可樂信息報送工作管理辦法》《中糧可口可樂重大突發事件 (IMCR) 彙報指引》《中糧可口可樂突發事件新聞應急辦法》《中糧可口可樂新聞發言人制度》《中糧可口可樂對新聞信息發佈的規定 (增項)》《中糧可口可樂宣傳發佈內容合規審核流程指南》等管理規定，規範升級營銷內容的審核及管理。

2023 年，公司針對營銷傳播工作人員

marketing and communication staff to improve their professional qualification and consolidated the internal sharing mechanism, thereby ensuring the high-standard operation of responsible marketing work. In 2023, the Company organized 5 professional training sessions, engaging 161 staff members, which helped improve the professional qualification of the employees engaged in public relations and communication at bottling plants. In 2023, the Company and Coca-Cola China jointly launched a systematic training session and convened the heads of marketing departments for a themed training on "Corporate Citizenship and Sustainable Communication", featuring lectures by professors from Tsinghua University, Renmin University of China and Communication University of China, engaging 40 core staff members of the Company.

Development of New Low-sugar and Healthy Products

In response to consumers' anti-sugar needs and growing health awareness, the Company has made active efforts to provide healthy drinks to consumers in need of less caloric intake. According to the *Healthy China Action Plan (2019-2030)* released by the National Health Commission in 2019, the daily intake of added sugar for one person is recommended to be less than 25 grams, and consumers are advised to replace sucrose-containing foods and beverages with sweeteners. The market of sugar-free beverages have been growing rapidly in recent years as consumers become more cautious about sugar intake. In response to the *Healthy China Action Plan (2019-2030)*, the Company made use of its advantage in its multiple categories of products to promote sugar-free sparkling drinks, ready-to-drink tea, coffee, among others. In 2023, more than a quarter of the Company's products on sale was sugar-free or low-sugar, and over two-thirds of sparkling drinks contain less than 100 kilocalories.

開展專業力提升培訓，加強內部分享機制，以高標準保障負責任營銷工作運行。2023 年公司共組織完成 5 次專業課題培訓，累計 161 人次參與，提升各廠公關傳播工作人員的專業水平。2023 年，公司與可口可樂中國開展了系統培訓會議，針對營銷部門負責人組織“企業公民和可持續傳播”專題培訓，由來自於清華大學、人民大學及中國傳媒大學的教授主講，40 名團隊業務骨幹參與其中。

低糖、健康新產品開發

公司一直積極地為需要減少熱量攝入的消費者提供健康飲品，以滿足消費者“抗糖”的需求和不斷提升的健康意識，國家衛健委於 2019 年發佈的《健康中國行動計劃 (2019-2030 年)》提倡人們每日添加糖攝入量不高於 25 克，同時提倡消費者甜味劑代替蔗糖生產的食品和飲料。隨著消費者對糖分攝入更為謹慎，無糖飲料市場近年來一直保持高速增長。為響應《健康中國行動計劃 (2019-2030 年)》的倡議，公司進一步擴大多品類優勢，在汽水、即飲茶、咖啡等多品類中推廣無糖產品。2023 年，在公司的在售產品中有超四分之一是無糖或低糖產品，而且有超過三分之二的氣泡飲料的熱量都在 100 千卡以下。

COMMUNITY 社區

Rural Revitalization

China Foods has released a series of regulations and plans, including the *2023 Rural Revitalization Work Plan of COFCO Coca-Cola Beverages Limited*, the *Assistance Fund Project Plan on Rural Revitalization of COFCO Coca-Cola Beverages Limited in 2023*, the *COFCO Coca-Cola's 14th Five-Year Action Plan on Rural Revitalization*, under the guidance of China's No. 1 central document for 2023, entitled *Opinions of the Central Committee of the Communist Party of China and the State Council on Comprehensively Promoting the Key Tasks of Rural Revitalization in 2023*, the *National Rural Industry Development Plan (2020-2025)* issued by the Ministry of Agriculture and Rural Affairs, as well as the *COFCO Corporation's 2023 Rural Revitalization Work Plan*, *Assistance Fund Project Plan on Rural Revitalization of COFCO Corporation in 2023*, and *Rural Revitalization Assistance Fund Management Measures of COFCO Corporation*. The Company has made unremitting efforts on rural development, rural construction, and rural governance to comprehensively promote rural revitalization.

The Company upholds the Party Committee's overall leadership of rural revitalization tasks. A rural revitalization leading group led by the Party Secretary and CEO has been set up, responsible for coordinating resources and guiding, supervising and advancing the implementation of rural revitalization tasks. The Company also set the overall goals of rural revitalization work. Specifically, by 2025, rural revitalization will hit a major milestone, the region paired up for the Company's assistance will achieve breakthrough development, and the Company's business regions will help develop high-quality and efficient local industry, build a livable rural area with better working conditions, and help local farmers to get rich.

In line with the requirements of the *Rural Revitalization Assistance Fund Management Measures of COFCO Corporation* and *Assistance Fund Project Plan on Rural Revitalization of COFCO Corporation in 2023*, the Company provided an assistance fund

鄉村振興

中國食品以 2023 年中央一號文件《中共中央國務院關於做好 2023 年全面推進鄉村振興重點工作的意見》和農業農村部印發的《全國鄉村產業發展規劃（2020-2025 年）》等文件為指導，根據《中糧集團 2023 年助力鄉村振興幫扶資金項目計劃》《中糧集團助力鄉村振興幫扶資金管理辦法》要求，制定了《中糧可口可樂飲料有限公司 2023 年助力鄉村振興工作計劃》《中糧可口可樂飲料有限公司 2023 年助力鄉村振興幫扶資金項目計劃》《中糧可口可樂助力鄉村振興“十四五”行動方案》等制度和規劃，在推動鄉村發展、鄉村建設、鄉村治理等領域持續用力，全面推進鄉村振興。

公司堅持黨委對鄉村振興工作的全面領導，成立以黨委書記、CEO 為第一責任人的鄉村振興領導小組，統一協調資源，針對鄉村振興相關工作進行指導監督、推進落實。公司制定了鄉村振興工作總體目標，即到 2025 年，鄉村振興取得重要階段性成果，對口幫扶地區發展取得突破性進展，業務經營地區幫扶產業高質高效、幫扶鄉村宜居宜業、幫扶農民富裕富足。

2023 年，公司依據《中糧集團助力鄉村振興幫扶資金管理辦法》和《中糧集團 2023 年助力鄉村振興幫扶資金項目計劃》要求，向國家確定的鄉村振興重點幫扶縣

of 6 million yuan to Shiqu County, Ganzi Tibetan Autonomous Prefecture, Sichuan Province, which is also the paired assistance county of the Company, that's among the national list of key counties for receiving assistance for rural revitalization. In addition, the Company designated cadres on temporary duty to Shiqu County to help promote local development. This gave full play to the supporting role of such cadres in the assistance work and strengthened guidance on rural revitalization in the assisted county. The Company has made arrangements for rural revitalization tasks and provided various training programs to deepen exchanges with various ethnic groups.

暨公司對口幫扶縣——四川省甘孜藏族自治州石渠縣投入幫扶資金總計 600 萬元，並選派前往掛職的幹部，推進援助地區發展，充分發揮掛職幹部在定點幫扶縣工作中的支撐作用，加強對定點幫扶縣鄉村振興工作的指導，落實鄉村振興工作部署，開展各類培訓、深化各民族交往交流交融。

Rural revitalization tasks in 2023 2023 年助力鄉村振興工作內容

Establish a long-term mechanism to consolidate and expand the achievements of poverty alleviation 建立鞏固拓展脫貧攻堅成果的長效機制

- Ensure that people do not fall back into poverty in large numbers.
- Continue to overcome shortcomings and weaknesses.
- Focus on key counties for assistance.
- Continue to expand the assistance by boosting consumption.
- Implement public welfare assistance projects.
- 守牢不發生規模性返貧底線。
- 持續提升短板弱項。
- 向重點幫扶縣傾斜。
- 持續開展消費幫扶。
- 實施公益幫扶工程

Enhance the endogenous momentum for development in poverty-stricken areas and among people who have been lifted out of poverty 增強脫貧地區和脫貧群眾內生發展動力

- Cultivate and promote characteristic industries.
- Expand assistance through employment.
- Support the new rural collective economy.
- Develop and expand the county economy.
- Improve the skills of people lifted out of poverty.
- 培育提升特色產業。
- 深化就業幫扶。
- 支持新型農村集體經濟。
- 發展壯大縣域經濟。
- 提升脫貧群眾技能。

Lay a solid foundation for building a livable, industrial and beautiful countryside 為建設宜居宜業和美鄉村奠定堅實基礎

- Promote industrial revitalization.
- Promote talent-based revitalization.
- Promote cultural revitalization.
- Promote ecological revitalization.
- Promote organizational revitalization.
- 推動產業振興。
- 推動人才振興。
- 推動文化振興。
- 推進生態振興。
- 推進組織振興。

Promote high-quality development of rural revitalization based on fine tradition 以優良作風助推鄉村振興高質量發展

- Strengthen organizational leadership.
- Strengthen research and guidance.
- Increase resource investment.
- Strengthen supervision and inspection.
- Reinforce publicity.
- 強化組織領導。
- 強化調研指導。
- 加大資源投入。
- 加強監督檢查。
- 加強總結宣傳。

COFCO Coca-Cola Provides Targeted Assistance to Shiqu County in Ganzi Prefecture 中糧可口可樂對口甘孜州石渠縣定點幫扶

Case 案例

In line with COFCO's rural revitalization work plan, the Company has provided targeted assistance to Shiqu County. By perfecting the assistance mechanism that covers overall coordination, talent exchange, and financial support, the Company has supported the county to develop characteristic industries based on local conditions, while promoting the development of sustainable and agriculture-related industrial assistance projects. With a focus on the key tasks of the COFCO Coca-Cola, the Company has integrated its business advantages with the local needs to promote comprehensive revitalization of rural industries, talents, culture, ecology, and organizations in its business areas, thereby establishing a matrix of measures to revitalize Shiqu County in an all-round manner.

公司按照中糧集團鄉村振興工作部署開展石渠縣對口幫扶工作，完善統籌協調、人才交流、資金支持等幫扶工作機制，支持幫扶縣因地制宜發展特色產業，推動建設可持續、聯農帶農機制好的產業幫扶項目。公司緊緊圍繞中糧可口可樂中心工作，利用業務優勢融合區域需求，推進在業務經營地區內的鄉村產業、人才、文化、生態、組織等全面振興，打開甘孜州石渠縣“多點開花”的振興矩陣。



Promote industrial revitalization 助力產業振興

- Introduce leading enterprises to develop competitive and characteristic industries.
- Develop industrial chain for local high-end specialty products jointly with leading enterprises based on COFCO's brand advantage.
- Accelerate the construction of characteristic bases of traditional Chinese medicines and expand sales channels.
- Build a development platform for "COFCO Products of Rural Revitalization" to expand the scope of local industries.
- Establish the "COFCO Yak Industry Development Fund" to use project profits to feed back the development of local industries.
- 引入龍頭企業發展石渠優勢特色產業。
- 攜手龍頭企業結合中糧品牌能力打造石渠高端特色產品產業鏈。
- 加快特色中藥材基地建設拓寬銷售渠道。
- 搭建“中糧集團鄉村振興幫扶產品”開發平臺擴展石渠產業品類。
- 設立“中糧犛牛產業發展基金”用項目投資收益反哺當地產業發展。



Promote talent-based revitalization 助力人才振興

- Send cadres to promote the development of the assisted areas and organize training for grassroots cadres, rural revitalization leaders and technical personnel in the assisted county.
- Set up the "COFCO Scholarship" program, providing a total of 1.22 million yuan to 272 young students in 2023.
- Set up the "COFCO Relief Fund" to help needy families.
- Organize systematic training for entrepreneurs in agri-business, young volunteers, and handicraft inheritors, engaging 2,274 people.
- 選派掛職幹部推進援助地區發展，對幫扶縣鄉村基層幹部、鄉村振興帶頭人和專業技術人員有計劃地組織開展培訓。
- 引設立“中糧獎學金”，2023年共計272名青年學子獲得122萬元獎學金。
- 設立“中糧愛心救助基金”幫扶困難家庭。
- 組織致富帶頭人、青年志願者、手工技藝傳承人進行系統的培訓，累計培訓2,274人次。



Promote cultural revitalization 助力文化振興

- Support the assisted county to improve the cultural facilities to enrich the cultural life of the local people.
- Donate 2,150 sets of "three-in-one" school uniforms to seven schools in Shiqu County.
- Promote the second-phase construction of COFCO LDC.
- Carry out COFCO summer camp activities.
- Provide Tibetan clothing for volunteers in Shiqu County to promote the local traditional clothing culture.
- Promote the inheritance of Shiqu's intangible cultural heritage and focus on cultivating cultural industries such as Tangka, Tibetan costumes, and Guozhuang dance.
- 支持幫扶縣完善文化設施建設，豐富群眾文化生活。
- 向石渠縣七所學校捐贈“三合一”衝鋒衣校服2,150套。
- 推進中糧書院的二期建設。
- 開展中糧夏令營活動。
- 為石渠縣志願者配置藏裝，展示石渠傳統服飾文化。
- 推動石渠非物質文化遺產的傳承重點培育唐卡、藏裝、直達鍋莊等文化產業。



Promote ecological revitalization 助力生態振興

- Vigorously promote the development of green and recycling agriculture and help improve the rural living environment.
- Carry out public welfare and environmental protection projects for water and soil protection along the Jinsha River.
- Develop a renewable resource recycling project for Xiayi Township.
- 大力推動發展綠色循環農業，幫助改善農村人居環境。
- 開展金沙江岸水土保護的公益環保項目。
- 為呷依鄉建設再生資源回收項目。



Promote organizational revitalization 助力組織振興

- Continuously promote the Party-building alliances and Party-building programs to make the grassroots Party organizations in the assisted county more standardized, structured and effective.
- Implement programs for grassroots Party organization building and Party member training.
- The party branches of the Supply Chain of COFCO Coca-Cola Sichuan Plant, of the Ebana Village in Luoxu Township, of the Sales Department of COFCO Coca-Cola Sichuan Plant, and of Dengke Middle School in Shiqu County formed two pairs of Party-building alliances.
- Build an activity room for Party members in Dengke Middle School.
- 持續推進黨建聯盟、黨建項目制等做法，持續推進定點幫扶村基層黨組織標準化、有形化、有效化。
- 實施基層黨組織建設工程、黨員培訓。
- 中糧可口可樂四川廠供應鏈黨支部與洛須鎮俄巴納村黨支部、中糧可口可樂四川廠銷售黨支部與石渠縣鄧柯中學黨支部結成兩對黨支部共建聯盟。☑
- 打造鄧柯中學黨員活動室項目。



Support Community Development and Public Welfare and Charity

參與社區發展與公益慈善

Public welfare and charity constitute an integral part of building socialism with Chinese characteristics. The CPC Central Committee attaches great importance to the development of public welfare and charity. China Foods has been committed to fulfilling the COFCO's social responsibility of "loyalty to national policies and making people's lives better" and the Coca-Cola China's "We Care" strategy for sustainable development and public welfare. In the meanwhile, it has stayed true to its original aspiration of engaging in "Responsible, Fulfilling and Loving" public welfare and its value of "We Care", actively responded to the national call to learn about community needs, continuously invest in volunteer services, education, community, environmental protection, sports and disaster relief, and encourage employees to participate in various public welfare activities, in a bid to promote the common development and progress of the Company and the society.

公益慈善事業是中國特色社會主義事業的重要組成部分，黨中央高度重視公益慈善工作和慈善事業發展。中國食品傳承中糧集團“忠於國計、良於民生”的社會責任理念，以及可口可樂中國系統“我們在乎”的可持續發展與公益策略，秉持著中國食品“有擔當 有作為 有愛心”的公益初心及“在這裡，在乎這裡”的公益價值主張，積極響應國家號召、瞭解社區需求，在志願服務、教育、社區、環保、體育及救災救助等領域持續投入，並鼓勵員工參與各種公益活動，推動企業與社會的共同發展與進步。

In 2023, the Company carried out a series of public welfare activities in various forms, engaging **90,023 people** for approximately **45,137 hours**, with an investment of approximately **RMB 2,035,200**.

2023 年度，公司開展了一系列多形式的社會公益活動，累計參與 **90,023 人次**，累計投入人工時數約 **45,137 小時**，投入資金約人民幣 **203.52 萬元**。

China Foods' Main Measures for Public Welfare and Charity in 2023 中國食品 2023 年公益慈善主要舉措

Volunteer service 志願服務

- In 2023, the Company carried out 246 events themed on creating a harmonious society in cities where it operates, engaging a total of 8,833 employees and community volunteers and registering about 20,131 hours.
- 2023 年，公司在轄區內城市累計開展 246 場和諧社會創建活動，組織員工及社區志願者共同參與其中，參與員工及志願者人數累計 8,833 人次，投入工時 20,131 小時。

Education 教育

- The Company launched the public welfare projects to aid college students. In 2023, the Company organized 13 charity activities for students and donated more than 20,000 sets of stationery, books, clothing, water purification equipment and other supplies, and conducted online courses to 7,000-plus students in eight provinces/regions of Hunan, Liaoning, Xinjiang, Shanxi, Sichuan, Heilongjiang, Jilin, and Guizhou.
- 公司面向高校大學生開展愛心助學公益項目，2023 年公司累計開展 13 場愛心助學活動，向湖南、遼寧、新疆、山西、四川、黑龍江、吉林、貴州八地 7,000 余名學生捐贈兩萬餘件文具用品、書籍、衣物、淨水設備等物資，並開展線上課程。
- To help boost the high-quality development of public welfare and charity in the new era, the Company will launch the COFCO Coca-Cola student aid project "Sunshine Youth" to help economically struggling excellent young people both in character and learning in 2024.
- 為助力推動新時代公益慈善事業高質量發展，公司將於 2024 年以家庭經濟困難、品學兼優的青少年為主要對象，開展中糧可口可樂品牌公益“陽光少年”助學項目。

Community 社區

- The Company has carried out summer activities for 6 consecutive years to convey love to workers suffering from high temperatures. From June to September 2023, the Company held 64 such activities, delivering more than 170,000 bottles of drinks and heatstroke prevention supplies to sanitation workers, couriers, delivery men, community workers, urban volunteers, firefighters and other outdoor working groups.
- 公司連續 6 年開展夏日送清涼活動，向高溫工作者傳遞愛心。2023 年 6 月至 9 月，公司累計開展 64 場夏日送清涼活動，為環衛工人、快遞員、外賣員、社區工作者、城市志願者、消防員等戶外工作群體累計送出 17 萬餘瓶飲品和防暑用品。

Environmental protection 環保

- In line with Coca-Cola's vision of "World Without Waste", the Company organized public welfare project "Green Development to Win the Future" for environmental protection. It also explored the public education on environmental protection by virtue of themed exhibition on water resource conservation, RPET recycling derivatives exhibitions, waste classification education, bottle recycling activities, among others.
- 結合可口可樂“天下無廢”願景，公司在經營區域開展“綠動贏未來”環保主題活動。以水資源保護主題展、rPET 回收衍生品展、垃圾分類教育、舊瓶回收環保活動等公眾教育展的形式，探索環境保護公眾教育領域。
- In 2023, the Company carried out 92 activities on environmental protection in various operating areas, including 17 activities for the "World Earth Day on April 22", 15 activities for the "World Environment Day on June 5", and 13 activities to plant a total of 3,197 trees, engaging a total of 16,321 people and potentially benefiting over 1.33 billion people.
- 2023 年，公司在各經營區域開展環保項目主題活動 92 場，其中“422 世界地球日”舉辦活動 17 場；“65 世界環境日”舉辦活動 15 場；植樹活動 13 場，共植樹 3,197 棵，累計 16,321 人次參與，影響輻射 13.3 億+人次。

Sports 體育

- In active response to the government's call for building a "Healthy China", the Company organized a series of activities such as charity runs, hiking, football games, and basketball games in 2023, in a bid to promote healthy exercise habits and a positive and optimistic lifestyle. In 2023, the Company held 79 sports activities across the country, engaging a total of 65,730 people.
- 為積極響應政府部門“健康中國”戰略的號召，公司在 2023 年組織並開展了公益跑、徒步走、足球賽、籃球賽等一系列活動，旨在推廣健康的運動習慣和積極樂觀的生活方式。2023 年，公司的各類體育活動達到了 79 場，活動遍及全國各地，累計參與人數達 65,730 人次。

Disaster relief 災害援助

- The Company's 20 bottling plants cover 81% of China's geographical area and 46.8% of mainland China's population. Thanks to its huge marketing network and logistics resources, the Company has delivered drinking water to the hardest-hit areas in a timely manner to help resolve the water shortage among victims in need. In 2023, the Company responded to the "Clean Water in 24 Hours" rescue mechanism on 20 occasions, providing more than 675,800 bottles of water in a timely manner to victims and rescue workers in disaster-stricken areas.
- 公司 20 家裝瓶廠覆蓋了 81% 的國土面積和 46.8% 的中國大陸人口。基於強大的營銷網絡和物流資源，在同胞有難之時，及時將飲用水運抵重災區，幫助災民緩解無水困境。2023 年，共響應“淨水 24 小時”救援機制 20 次，第一時間為災區同胞和救援人員支援 675,800 瓶飲用水。



GOVERNANCE RESPONSIBILITY 管治責任

LEGAL COMPLIANCE AND ETHICAL OPERATION 依法合規與誠信經營

Compliance Management

China Foods has always attached importance to risk prevention and compliance operations for itself and its value chain. It has put in place a compliance system and developed the corporate culture for “compliance of every person and every matter”. The Company strictly observes the *Company Law of the People’s Republic of China*, the *Anti-monopoly Law of the People’s Republic of China*, the *Compliance Management Measures for Central Enterprises*, the *Anti-monopoly Compliance Guidelines for Operators*, and other laws and regulations. In accordance with the *COFCO General Rules for Compliance Management (Trial)*, the Company revised the *COFCO Coca-Cola Compliance Management Regulations* and published the *COFCO Coca-Cola Compliance Management Interim Measures* and *COFCO Coca-Cola Anti-monopoly Compliance Guidelines in 2023*. In addition, the Company established a mechanism for compliance risk identification and reporting, in an effort to standardize and guide the practices of the Company and employees in daily business activities, cultivate a compliance culture of fair competition, and ensure the sustainable and sound development of China Foods.

To ensure the smooth implementation of the compliance operation mechanism and step up efforts to prevent and resolve compliance risks, the Company set up the Compliance Committee to make overall plans, coordinate the work for compliance management, study and identify key and difficult issues in compliance management. The Company also appointed a chief compliance officer to lead the compliance management department and related work. Each business and functional department assumes the

合規管理

中國食品始終關注自身及價值鏈的風險防控與合規運營，搭建合規體系，樹立“人人合規、事事合規”的企業文化。公司嚴格遵循《中華人民共和國公司法》《中華人民共和國反壟斷法》《中央企業合規管理辦法》《經營者反壟斷合規指南》等法律法規及管理規定，依照《中糧集團有限公司法律合規管理通則（試行）》，於 2023 年修訂《中糧可口可樂合規管理規定》，發佈《中糧可口可樂合規管理員暫行辦法》《中糧可口可樂反壟斷合規指南》，建立合規風險識別和舉報機制，規範指引公司及員工在日常經營活動中的行為，培育公平競爭的合規文化，保障中國食品持續健康發展。

為暢通合規運行機制，加大合規風險的防範化解力度，公司組建合規委員會，統籌協調合規管理工作，研究決定合規管理重點難點問題，並設立首席合規官，領導合規管理部門牽頭開展合規管理具體工作。各業務及職能部門承擔合規管理主體責任，並設置合規管理員，對本部門所涉經營管理行為進行合規審查，

principal responsibility for compliance management and appoints a compliance manager to review the compliance of the department’s business and management activities, report compliance risks in a timely manner, and organize or support response to risks.

The Company attaches great importance to the development of a compliance culture. The headquarters and affiliated COFCO Coca-Cola bottling plants carried out more than 20 virtual and physical compliance management training sessions in 2023, including themed training on the Constitution Day and warning education and training activities, so as to promote the compliance culture. For example, external legal consultants were hired to train nearly 100 employees on compliance issues relating to data compliance and personal information protection, which reinforced the employees’ compliance awareness to effectively prevent compliance risks and improve work efficiency.

The Company’s Internal Audit Department formulates China Foods’ annual internal audit plan and submits it to the Company’s management and COFCO’s audit department for examination and approval. It identifies, sorts out, and evaluates compliance risks in daily operations and management activities, as well as the rationality and effectiveness of implementing the measures to avoid these risks. In addition, it takes appropriate countermeasures in a timely manner to reduce the impact of major compliance incidents on the Company. The Internal Audit Department audits the Company’s subordinate bottling plants and business units at least once every two years. In 2023, the Internal Audit Department carried out audit projects for 11 bottling plants and three business units of COFCO Yuehuo, COFCO Yuexiang Club, and COFCO Zhishang. The projects covered economic responsibility audits and internal control evaluations. The audit scope covered credit and accounts receivable management, financial and accounting management, asset security management, inspection of performance and benefits delivery, and compliance management of bidding and procurement, among others.

及時報告合規風險，組織或者配合開展應對處置。

公司重視合規文化建設，總部及下屬各中糧可口可樂裝瓶廠 2023 年通過線上、線下等方式，開展合規管理培訓活動 20 餘場次，包括憲法日主題培訓、警示教育培訓等活動，推動合規文化培育。例如，聘請外部法律顧問就數據合規及個人信息保護領域的合規性問題，對公司近百名員工進行了培訓，加強了員工的合規意識，以便切實防範合規風險，有效提升工作效能。

公司內審部制定中國食品內部審計年度計劃，並報公司管理層和中糧集團審計部審批，識別、梳理、評估日常經營管理活動中的合規風險，以及規避這些風險所採取措施的合理性以及執行的有效性，適時採取適當的應對措施，降低重大合規事件對公司造成的影響。針對公司下屬裝瓶廠及事業部，內審部每兩年至少進行一次審計。2023 年，內審部對 11 家可口可樂裝瓶廠及中糧悅活、中糧悅享會、中糧智尚等 3 家事業部開展了審計項目，項目類型包括經濟責任審計、專項審計和內部控制審計，審計範圍包括銷售結算管理、信用和應收賬款管理、財務與會計管理、銷售市場費用及折扣管理、資產安全管理、履職待遇執行情況檢查、招標採購合規性管理等方面。

Intellectual Property Protection

China Food respects the intellectual property rights of others and attaches great importance to the protection of its own intellectual property rights. The Company strictly abides by the *Patent Law of the People's Republic of China*, *Trademark Law of the People's Republic of China*, *Copyright Law of the People's Republic of China* and other laws and regulations, formulates the *Regulations on the Management of Intellectual Property Rights of COFCO Coca-Cola Beverages Co., Ltd.*, standardizes the management of patents, trademarks and copyrights of the three pillars of intellectual property rights, protects scientific and technological innovation, inventions and creations, maintains the reputation of trademarks and the Company's business interests, strengthens the protection of intellectual property rights, enhances employees' awareness of intellectual property protection, and enhances the core competitiveness of Chinese food. In 2023, the Company did not violate laws and regulations in the protection of trade secrets, including intellectual property rights.

The legal and compliance department is mainly responsible for the management and protection of intellectual property rights of the Company, and other relevant departments are jointly responsible for or participate. Among them, the legal compliance department and the production technology department are jointly responsible for the management of patents, the legal compliance department takes the lead in trademark management, with the participation of the marketing department and the finance department, and the legal compliance department is responsible for copyright management.

知識產權保護

中國食品尊重他人知識產權，且重視自身的知識產權保護。公司嚴格遵守《中華人民共和國專利法》《中華人民共和國商標法》《中華人民共和國著作權法》等法律法規，制定《中糧可口可樂飲料有限公司知識產權管理規定》，對知識產權三大支柱專利、商標、著作權進行規範管理，保護科技創新、發明創造，維護商標信譽和公司經營利益，加強知識產權保護力度，增強員工知識產權保護意識，提升中國食品核心競爭力。2023年，公司未在商業秘密保護包括知識產權保護方面發生違法違規事件。

公司知識產權管理及保護職責主要由法律合規部負責，其他相關部門共同負責或參與。其中，專利的管理工作由法律合規部和生產技術部共同負責；商標管理工作由法律合規部牽頭，市場部和財務部共同參與；著作權管理工作由法律合規部負責。

Intellectual Property Protection Measures of China Foods 中國食品知識產權保護措施

Types of Intellectual Property 知識產權類型

Patents 專利

Trademarks 商標

Copyright 著作權

Intellectual Property Protection Measures 知識產權保護措施

- Clarify the ownership of patent rights;
- In the process of scientific R&D, design, production, technological transformation, construction, manufacturing and application, track and analyze the patents of technical opponents, apply for patents in a timely manner for innovative technologies that are qualified for patent application and protection, before being published through public use, sale, etc.;
- Before applying or partially applying the technologies developed at home and abroad, the technology provider should provide a patent evaluation report issued by the patent administration of the State Council as a foundation for project establishment, contract signing and market sales.
- 明確專利權歸屬；
- 在科研開發、設計、生產、技改、建設、製造和應用等活動中，始終跟蹤、分析技術對手的專利，對已具備專利條件並適於專利保護的創新技術，及時申請專利，然後方可以公開使用、銷售產品等形式進行公開；
- 使用或部分使用國內、國外開發技術之前，需由技術提供方提供國務院專利行政部門出具的專利評價報告，作為立項、簽約及市場銷售的依據。
- Standardize the principles and procedures for trademark registration and applications. Regarding trademark registration, attach importance to the design and registration of joint trademarks and defensive trademarks. Regularly record the Company's registered trademarks one by one. Stipulate employees' obligations to keep undisclosed trademark information confidential;
- Standardize the use of trademarks authorized by COFCO and Coca-Cola Company;
- Standardize the use of "COFCO";
- In case of infringements of trademark rights, adopt criminal, administrative or civil measures based on the severity of the infringement, and actively assist relevant departments to crack down on counterfeit infringements and safeguard the Company's legitimate rights and interests.
- 規範商標註冊申請的原則和程序，註冊商標時重視聯合商標、防禦性商標的設計與註冊，定期對持有的註冊商標進行摸底登記，規定員工對未披露商標信息的保密義務；
- 規範使用中糧集團、可口可樂公司授權使用的商標；
- 規範“中糧”字號的使用；
- 商標權受到侵犯時，通過對情節的嚴重程度的分類，採取刑事、行政或民事等方式處理，並積極協助相關部門打擊假冒侵權行為，維護公司的合法權益。
- In case of disputes over copyright, copyright contract or copyright ownership, take prompt measures;
- After discovering any case of infringement of the Company's copyright, employees should promptly report it and assist in evidence collection;
- Claim copyright protection for works such as advertising, packaging, decoration, trademarks, copywriting and their constituent elements that meet the requirements stipulated in the *Copyright Law of the People's Republic of China*;
- Employees are required to respect the copyrights of others and not infringe on the legitimate rights and interests of others.
- 發生著作權糾紛、著作權合同糾紛或者著作權權屬糾紛時，及時採取措施；
- 員工發現侵犯公司著作權的行為時，及時報告，並協助做好取證工作；
- 對廣告、包裝、裝潢、商標、文案及其組成要素中符合《中華人民共和國著作權法》規定要件的作品，主張著作權保護；
- 要求員工尊重他人著作權，不得侵犯他人合法權益。

ANTI-CORRUPTION AND ANTI MONEY LAUNDERING MANAGEMENT MECHANISMS

反貪污、反洗錢管理機制

The Company adopts a policy of “zero tolerance stance” for professional and business ethics violations. The Company strictly observes laws and regulations in the jurisdiction where the Company operates, including the *Anti-money Laundering Law of the People's Republic of China*, the *Supervision Law of the People's Republic of China*, the *Law of the People's Republic of China against Unfair Competition*, and others. In 2023, there were no incidents of corruption, bribery, extortion, fraud or money laundering in China Foods, nor were there any lawsuits arising from the above matters.

The Company strictly abides by the COFCO's 14 Provisions on COFCO Manager Professional Conduct. In addition, the Company formulated the *Implementing Rules on Forbidding Non-compliance Business Operation of Group Cadres' Spouses, Their Children and Their Children's Spouses and Other Specific Related Parties, Administrative Measures on Prevention of and Punishment on Falsification of Business Results, Anti-corruption and bribery Policy of China Foods, Whistle-blowing Policy of China Foods*, and Regulations on Disciplinary Management of COFCO Coca-Cola Beverages Limited, in a bid to standardize the Company's management requirements for anti-corruption and bribery and other improper behaviors and violations, specify the consequences of violations and whistle-blowing responsibilities, and make it clear that the regulations apply to all directors, employees and consultants of the Company.

The Company has established the reporting channels, including mailing and email, to encourage employees and stakeholders to report any misconduct, malpractice, or violation. The Company is committed to keeping the whistle-blowers' identity information confidential. If anyone retaliates against or threatens the whistle-blower, the Company reserves the right to take appropriate action against them. If the person who retaliates or threatens is an employee of the Company, he may be subject to disciplinary punishment of immediate dismissal. After the final results of the investigation are confirmed, the relevant violations and corrective actions will be saved and recorded in full.

中國食品對違反職業操守和商業道德的行為採取“零容忍”的態度，嚴格遵守《中華人民共和國反洗錢法》《中華人民共和國監察法》《中華人民共和國反不正當競爭法》等公司經營所在管轄區域適用的法律法規。2023 年，中國食品未發生貪污、賄賂、勒索及洗黑錢的事件，也未有上述事項引起的訴訟案件發生。

公司嚴格執行中糧集團《中糧經理人職業操守十四條》，制定《關於禁止領導幹部配偶、子女及其配偶和其他特定關係人違規經商辦企業的實施細則》《關於防範懲治業務業績造假的管理辦法》《中國食品有限公司反貪污及賄賂政策》《中國食品有限公司舉報政策》《中糧可口可樂飲料有限公司紀律管理規定》等制度，規範公司反貪污及賄賂等不當行為、違規情況的管理要求，說明違反後果以及舉報責任，並明確相關規定適用於公司所有董事、員工及顧問。

公司建立書面郵寄、郵件形式的舉報渠道，鼓勵員工及利益相關方對相關不當行為、舞弊、違規情況進行舉報，並將致力確保舉報者身份信息得到保密，若有任何人士對舉報者進行報復或威脅，公司保留對其採取適當行動的權力，如實施報復或威脅的為公司員工，則可能受到即時解雇的紀律處分。在調查最終結果確認後，相關違規情況及修正行動將被完整保存和記錄。

Anti-corruption Supervision, Whistle-blowing and Handling Procedures of China Foods 中國食品反貪污監督舉報及處理程序



The Company annually conducts an integrity talk for new managers to build a line of integrity and self-discipline; carries out warning education of employees with typical cases to enhance their ability to resist corruption. In 2023, the Company organized a supervision and discipline enforcement training with the theme of “improving duty performance skills and promoting high-quality development of discipline inspection work”, engaging more than 40 staff members. The Company hosted 16 warning education sessions on the theme of “compliance and disciplined work for a happy life”.

公司每年開展新任經理人廉政談話，築牢廉潔自律防線；每年召開警示教育大會，通過典型案例進行警示教育，增強員工防腐拒變的能力。2023 年，公司組織開展“提高履職本領，推進紀檢工作高質量發展”為主題的監督執紀業務培訓，合計 40 餘人參加。公司全年以“合規守紀工作 美滿可樂生活”為主題，共開展 16 期警示教育培訓。

DIGITAL TRANSFORMATION AND INFORMATION SAFETY PROTECTION

數字化轉型與信息安全保護

Digital Transformation and Reform

China Foods has steadily promoted the integrated development of the digital economy and the real economy, continuously deepened its understanding of the arduous, long-term and systematic mission of digital transformation, and further reinforced the concepts of digital transformation, such as data-driven development, integrated innovation, and win-win cooperation. China Foods abides by the policy documents issued by the Standardization Administration of the country, including *GB/T 34960.1-2017: Information Technology Service—Governance—Part 1: General Principles* and *GB/T 34960.5-2018: Information Technology Service—Governance—Part 5: Specification of Data Governance*. The Company strictly observes the *COFCO Data Compliance Guidelines (Trial)* and formulates the *Data Governance Guidelines of COFCO Coca-Cola Beverages Limited*, in an effort to keep strengthening information technology management and data governance.

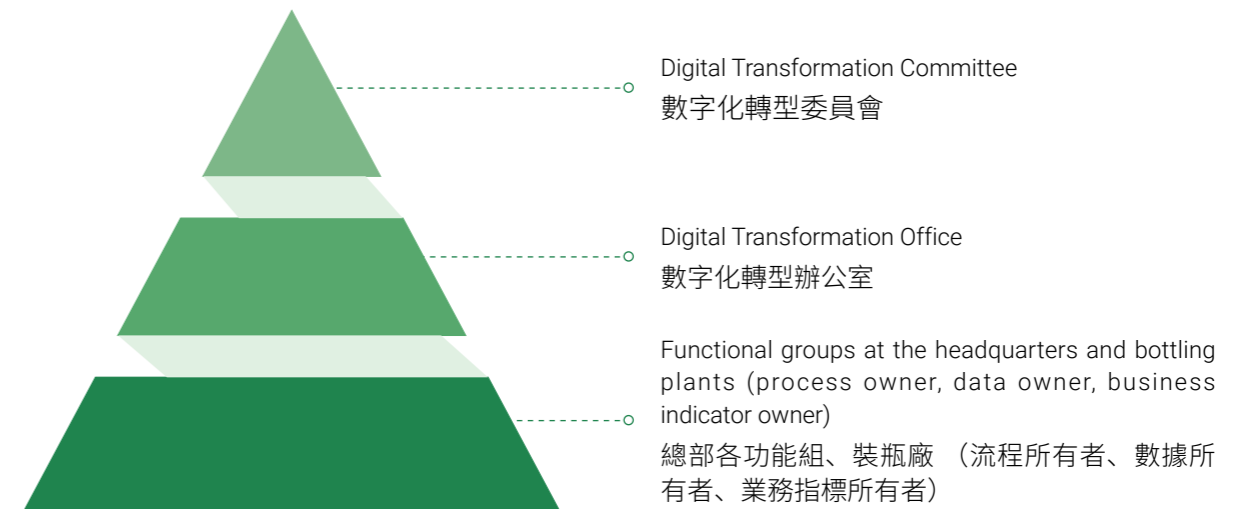
The Company has established the organizational structure for digital transformation management to accelerate digital transformation, realize self-circulation and self-optimization of digital operations, and set up a “three-owner mechanism” for the digital operation. The Digital Transformation Committee bears the responsibility of and the Digital Transformation Office assists in guiding business departments and bottling plants to put in place three owners (process owners, data owners, and business indicator owners), so as to promote digital transformation of business in a three-pronged approach and achieve the management of reform values. The three-owner mechanism is put into practice to achieve self-circulation and automation. The instrumental platform for the development of three owners is provided, so as to store and revitalize the Company’s data, processes, business indicator assets, and support the scenario-based data operations.

數字化轉型與變革

中國食品持續推動數字經濟和實體經濟的融合發展，不斷深化對數字化轉型艱巨性、長期性和系統性的認識，進一步強化數據驅動、集成創新、合作共贏等數字化轉型理念。中國食品遵循國家標準化管理委員會出臺的《GB/T 34960.1-2017 信息技術服務 治理 第 1 部分：通用要求》《GB/T 34960.5-2018 信息技術服務 治理 第 5 部分：數據治理規範》等政策文件，嚴格執行《中糧集團數據合規指南（試行）》，制定《中糧可口可樂飲料有限公司數據治理指南》，持續加強信息科技管理與數據治理。

公司設立數字化轉型管理組織架構，加速數字化轉型，實現數字化運營的自循環和自優化，設置數字化運營組織機制“三個所有者機制”。數字化轉型委員會負責、數字化轉型辦公室協助引導業務部門及裝瓶廠設立三個所有者（流程所有者、數據所有者、業務指標所有者），三位一體推進業務數字化轉型，實現變革價值管理；驅動三個所有者組織運作落地，實現自循環、自動化；提供三個所有者建設所需的工具平臺，沉澱並盘活公司的數據、流程、業務指標資產、支撐場景化數據運營。

China Foods’ Organizational Structure for Digital Transformation Management 中國食品數字化轉型管理組織架構



In response to the national need to develop a digital society, China Foods has continued to explore the orientation of digital transformation, formulated and improved its digital transformation strategies, increased its capabilities for B2B and B2C business operations and services, opened up upstream and downstream supply chains, and achieved the “production + supply + sales” integration. The Company has established a digital management and control system to ensure intelligent management, controllable risks and efficient resources of functional departments. A digital operation system has been set up to empower all links to improve quality and efficiency. The Company has developed a digital organizational culture to enhance the overall capabilities. The middle platform and cloud platform base have been utilized to support business sharing and innovation, so as to advance the Company’s digital transformation.

在順應國家數字化社會發展的需求下，中國食品不斷探索數字化轉型方向，制定完善數字化轉型戰略，加強 2B、2C 業務運營及服務能力，打通上下游供應鏈，實現“產 + 供 + 銷”協同；建立數字化智能管控系統，保證職能部門管理智能、風險可控、資源高效；打造數字化運營體系，賦能各環節提質提效；建立數字化組織文化，提升團隊整體能力；通過中台及雲平臺底座，支持業務共享與創新，以推動公司數字化轉型進程。

China Foods' Master Plan for Digitalization
中國食品數字化總體規劃

Digital Transformation Strategy 數字化轉型戰略

Link millions of sale points and hundreds of millions of members to create a data-driven and inter-connected platform within the food and beverage industry for high-quality development.

鏈接數百萬級售電和億級會員，打造數據驅動的食品飲料產業互聯平臺，實現高質量發展

Business Model 業務模式	Operations and services 運營與服務	Organizational guarantee 組織保障	Platform Support 平臺支撐
<ul style="list-style-type: none"> Digital marketing: target at consumers and centre on customers, including B2B and B2C business; Digital supply chain: coordinated upgrade of manufacturing intelligence, security, and supply and demand 數字化營銷：以消費者為目標，以客戶為中心，包括 2B、2C 業務； 數字化供應鏈：製造端智能、安全和供需協同升級 	<ul style="list-style-type: none"> Establish an efficient and low-risk digital management and control system; Driven by data and algorithms, create a standardized, automated and digital operation system. 建立高效、低風險的數字化智能管控系統； 以數據和算法為驅動，打造標準化、自動化、智能化的數字化運營體系 	<ul style="list-style-type: none"> Establish a digital governance committee and office to develop a "data-respecting, learning, and enterprising" organizational culture. 成立數字化治理委員會和辦公室，建立“尊重數據、學習型、進化型”的組織文化 	<ul style="list-style-type: none"> Establish four major middle platforms respectively for data, business, AI and technology Establish a stable, secure and efficient hybrid cloud platform base 建立四大中台：數據中台、業務中台、AI 中台、技術中台； 建立穩定、安全、高效的混合雲平臺底座

China Foods' Key Digital Projects in 2023
中國食品 2023 年數字化重點項目

Project Name 項目名稱	Link 所處工作環節	Project Introduction and Results 項目簡介及成效
Smart Freezer Project 智能冰櫃項目	Sales operation 銷售運營端	<ul style="list-style-type: none"> Reflect the real-time information on assets and management of cold drink equipment, ranging from asset management to revenue management. It's capable of lowering the loss rate and identifying high-quality customers, highly penetrated competitors, and out-of-stock situations, thereby enabling lean execution and replacing similar products to boost revenue at sale points. 實時反映冷飲設備資產情況及管理情況，從資產管理到收益管理，減少丟失率，識別高質量客戶、高滲透競品、缺貨情況，從而精益執行、替換同類產品提高收入、帶動售點收入增長。

Project Title 項目名稱	Work link 所處工作環節	Project Introduction and Results 項目簡介及成效
MDS (digital system for the production line) MDS (產線數字化系統)	Production 生產端	<ul style="list-style-type: none"> This system can provide real-time performance data, collect data of equipment failure and shutdown and set off alarm, and improve the efficiency of production equipment and the utilization of production lines of the bottling plant. 該系統可實時反饋績效數據，採集設備故障停機數據並報警，提升裝瓶廠生產設備效率與生產線利用率。 By the end of 2023, it has covered 64 production lines in 20 bottling plants of COFCO Coca-Cola, increasing the mechanical efficiency by 1.4%. 截至 2023 年底，已覆蓋中糧可口可樂 20 個瓶裝廠的 64 條產線。對比產線數字化系統上線前，機械效率提升 1.4%。
HaloDrive System 鴻途系統	Production 生產端	<ul style="list-style-type: none"> This system is conducive to maintaining historical records and traceability of data, and formulating preventive maintenance plans and various maintenance processes. It's suitable for maintenance engineers of beverage production lines. 該系統有助於維護數據的歷史記錄與追溯，有助於制定預防性維護計劃和各類維護流程，適應於飲料生產線的維護工程師所使用的數字化工具。 By the end of 2023, it had covered 95 production lines in 20 bottling plants of COFCO Coca-Cola. Compared with 2021, the completion rate of maintenance orders increased by 5.6% in 2023. 截至 2023 年底，覆蓋中糧可口可樂 20 個瓶裝廠的 95 條產線。相比 2021 年，2023 年維修工單完成率提升 5.6%。
MES (Manufacturing Execution System) Management System Project MES (製造執行系統) 管理系統項目	Operation management 運營管理端	<ul style="list-style-type: none"> It serves as the management platform for equipment repair and maintenance, and spares parts' sales and inventory of COFCO Coca-Cola. In 2023, the old cold drink equipment management system was re-started, optimized and upgraded, improving the capabilities of systematic collaboration, and ensuring a failure rate at below 0.1%. 作為中糧可口可樂的設備維修、保養、備品備件銷售服務管理平臺。2023 年啟用舊冷飲設備管理系統，優化和升級功能，提高系統協作能力，確保故障率低於 0.1%。
Treasury Project 司庫項目	Operation management 運營管理端	<ul style="list-style-type: none"> Guided by the requirements of the Company's treasury project management team, the Company unified the model for asset management and control, automated integration across multiple systems, and conducted continuous tracking and evaluation. 以集團司庫項目管理組要求為指導，統一管控資管模式，跨多系統自動化集成，持續跟蹤與評價。 In October 2023, all subsidiaries had docked with the treasury system. As of the end of the reporting period, more than 23,000 payment applications (including active and passive payments) had been submitted. 2023 年 10 月，全部子公司已切換為司庫系統對接。截止報告期末，已經提交 23,000 多條付款申請（包含主動和被動付款）。

Project Title 項目名稱	Work link 所處工作環節	Project Introduction and Results 項目簡介及成效
Data middle platform project—phase II 數據中台二期項目	Operation management 運營管理端	<ul style="list-style-type: none"> This project aims to link data flow with business flow and build a data governance model of "scenario-demand-product" to meet the Company's needs for data application. 該項目以鏈接數據流與業務流為目標，構建“場景 - 需求 - 產品”的數據治理模式，滿足公司各類數據應用需求。 By 2023, nearly 3,000 data sheets had been connected with the data lake, 300-plus data asset models had been designed, and 700-plus indicator data had been processed. 2023 年完成近 3,000 張表數據接入湖倉，300+ 個數據資產模型設計，700+ 個指標數據加工。
Order middle office construction (SaaS version) 訂單中台建設 (SaaS 版本)	Logistics management 物流管理端	<ul style="list-style-type: none"> System upgrade: adopt intelligent and flexible strategies for warehouse selection to reduce logistics costs, optimize order strategies, and improve inventory accuracy; 系統提升：採用智能、靈活選倉策略，降低物流成本，優化訂單策略，提升庫存準確度； Management upgrade: realize unified channel operation, accurately allocate feedback channels, meet market supply needs, improve inventory turnover, and start docking and selling third-party products. 管理提升：實現渠道統一運營，精準調配反饋渠道，滿足市場供應需求，提升庫存周轉水平，並開始對接、售賣第三方產品

In 2023, China Foods established a well-developed training system for digital transformation capability building, covering 4 capability items, 13 subdivided capability items, and 24 corresponding training directions. The Company also set up a platform to train employees' digital capability, so as to comprehensively improve their capabilities for digital innovation, systemic solution, reform and governance, and business innovation, thereby accelerating the Company's capacity building for digital transformation.

2023 年，中國食品建立完善的數字化轉型能力建設培訓體系，包括 4 個能力項，13 個細分能力項，以及對應的 24 個培養方向，搭建員工數字化能力培養平臺，全面提升員工的數據創新能力、系統性解決方案能力、變革及治理能力、業務創新能力，加快企業數字化轉型能力建設。

Information Safety and Privacy Protection

China Foods strictly abides by the *National Security Law of the People's Republic of China*, the *Data Security Law of the People's Republic of China*, the *Cybersecurity Law of the People's Republic of China*, the *Personal Information Protection Law of the People's Republic of China*, the *Cybersecurity Review Measures*, and other laws and regulations. Based on the Company's actual situation, the Company formulated the *Data Governance Guidelines of COFCO Coca-Cola Beverages Limited* and the *Data Compliance Guidelines of COFCO Coca-Cola Beverages Limited*, established a classification and grading system of data safety, clarified the principal responsibilities of data compliance, standardized cross-border data management, in a bid to ensure the security of personal information and data in the Company's management and business operations.

The Company attaches great importance to cybersecurity and regards it as a vital part of the Company's ESG strategy. In line with the data compliance management and control regulations of the COFCO, each department has appointed a data compliance manager to regularly convene data compliance management meetings and formulate compliance work reports. The Company has registered "zero fault and no deduction of points" for three consecutive years in the cyber protection campaigns organized by the Ministry of Public Security. In 2023, the Company had no lawsuits caused by infringement of customer privacy or loss of customer data.

To ensure the security of data and personal information, the Company has adopted various measures, such as setting up the classification and grading system and the emergency response mechanism, to strengthen the security of data and customers' personal information and effectively protect the Company and customers' rights and interests in terms of the information and data.

信息安全與隱私保護

中國食品嚴格遵守《中華人民共和國國家安全法》《中華人民共和國數據安全法》《中華人民共和國網絡安全法》《中華人民共和國個人信息保護法》《網絡安全審查辦法》等法律法規，並根據相關要求結合公司實際情況，制定《中糧可口可樂飲料有限公司數據治理指南》《中糧可口可樂飲料有限公司數據合規指南》等制度，建立數據安全分類分級體系，明確數據合規主體責任，規範數據跨境管理，保障公司經營管理及業務運作中的個人信息和數據安全。

公司高度重視網絡安全，將其作為公司 ESG 戰略的重要組成部分，並依照中糧集團要求建立的數據合規管控制度，各部門設立數據合規管控員，定期開展數據合規管理例會和合規工作報告。公司連續三年在公安部組織的護網行動中取得了“零失陷，零扣分”的好成績。2023 年，公司未發生因侵犯客戶隱私和丟失客戶數據導致的訴訟案件。

公司為保障數據及個人信息安全，採取了分類分級、建立安全應急處置機制等措施，加強數據及客戶個人信息安全，切實保障公司及客戶個人的信息和數據權益。

China Foods' Measures for Information Safety and Privacy Protection
中國食品信息安全與隱私保護管理舉措

Category 類別	Specific Measures 具體舉措
Data classification and grading 數據分類分級	<ul style="list-style-type: none"> The Company classifies data security in line with the four principles of "being systematic, standardized, stable and scalable". With reference to the security classification and grading system issued by the Standardization Administration and the Provisions on the Protection of Trade Secrets of Central Enterprises, data security is classified into levels from 1 to 5, with level 1 at the bottom rank. The final data security level is determined by two factors, namely the affected subject and the degree of impact. 公司數據安全分類遵循“系統性、規範性、穩定性、擴展性”四大原則，參照國家標準委員會發佈的安全分類分級制度及中央商業秘密保護規定，將數據安全從低到高劃分為 1-5 級，並通過影響對象與影響程度兩個要素確定最終的數據安全級別。
Sensitive data protection 敏感數據保護	<ul style="list-style-type: none"> For sensitive data that cannot achieve benefits by independent classification and grading methods, the Company introduced rules for classification and grading of sensitive data. The Company made an inventory of data assets by the tools-based approach supported by manual work, built a sensitive data directory, and selected appropriate methods for data masking, so as to effectively prevent the leakage of sensitive information. 針對使用獨立分類分級方式無法達到效益的敏感數據，公司建立敏感數據分類分級規則，以“工具為主、人工為輔”的方式對數據資產進行盤點，構建敏感數據目錄，並選擇適當的數據脫敏方式，有效防止敏感信息洩露。☑ Implement strict access control and authentication mechanisms to ensure that only authorized personnel can access sensitive information. 實施嚴格的訪問控制和身份驗證機制，確保只有授權人員才能訪問敏感信息
Data security monitoring and emergency mechanism 數據安全監控於 應急機製	<ul style="list-style-type: none"> Identify potential security threats through regular risk assessments and vulnerability scanning. 通過定期的風險評估和漏洞掃描來識別潛在的安全威脅。 Establish a data security emergency response mechanism. When it is discovered that the network products and services in use or to be provided have security flaws or vulnerabilities, when important data or personal information is leaked, damaged, lost, or in other data security incidents, the response mechanism can be activated in a timely manner to adopt emergency or remedial measures, in a bid to prevent the expansion of harm and eliminate safety hazards. 建立數據安全應急處置機制，在發現使用或提供的網絡產品和服務存在安全缺陷或漏洞，在發生重要數據或個人信息洩露、毀損、丟失等數據安全事件時，可及時啟動響應機制，採取應急處置或補救措施，防止危害擴大，消除安全隱患。 Continue to invest in the latest security technologies and tools to ensure the stability and security of network systems. 持續投資於最新的安全技術和工具，以保障網絡系統的穩定性和安全性。 Attach importance to the employees' cybersecurity awareness training to improve overall security awareness and response capabilities. 注重員工的網絡安全意識培訓，以提高整體的安全意識和應對能力。
Cross-border data management 數據跨境管理	<ul style="list-style-type: none"> In terms of cross-border data management, the Company adheres to the principle of prior assessment and process supervision, and combines risk assessment and security assessment to prevent security risks of data export, and only provides data overseas after obtaining assessment, certification and approval from the national cybersecurity management department. 在數據跨境管理方面，公司堅持事前評估和過程監督，風險評估與安全評估相結合，防範數據出境安全風險，在獲得國家網絡安全管理部門的評估、認證和審批後，方才向境外提供數據。

Category 類別	Specific Measures 具體舉措
Protection of personal information rights and interests 個人信息權益保護	<ul style="list-style-type: none"> In the principle of obtaining consent from the owner of personal information and the principles of legality, legitimacy and necessity, the personal information is processed to ensure that it's stored in the local territory with specified scope of use and authorization. The system for the destruction or anonymization of personal information is set up. The Company fulfill the obligation of notifying the owner of personal information and disclosed third parties. The classified and secure management is implemented for personal information data, so as to strengthen the protection of customers' personal information. 遵循個人信息主體同意原則和合法、正當、必要原則，對個人信息進行處理，確保個人信息在當地境內儲存，並確定使用範圍和個人信息主體授權範圍，設置對個人信息數據的銷毀或匿名化處理系統，對個人信息主體和已披露的第三方履行告知義務，對個人信息數據進行分類安全管理，以加強客戶個人信息的保護。

ESG PERFORMANCE DATASHEETS ESG 數據績效表

ENVIRONMENTAL PERFORMANCE 環境績效

Environmental Performance ^{1,2}

環境管理績效表 ^{1, 2}

Indicator 指標名稱	Unit 單位	2023	2022	2021
Total water consumption 公司耗水總量	Tonnes 噸	11,788,846.37 ³	9,730,410.17	10,444,628.93
Water consumption per unit of product 單位產品耗水總量	Litre/Litre 升/升	1.631 ³	1.496	1.494
Total amount of purchased electricity 公司外購用電總量	MWh 兆瓦時	441,937.40 ⁴	317,891.36	339,391.16
Consumption of natural gas 天然氣消耗量	Cubic meters 立方米	7,689,758.24 ⁴	4,888,661.62	4,123,100.00
Diesel consumption 柴油使用量	Tonnes 噸	1,548.50 ⁵	1,784.25	1,874.58
Gasoline consumption 汽油消耗量	Tonnes 噸	157.00	141.68	140.39
Total purchased heat 外購熱力總量	MkJ 百萬千焦	431,513.22 ⁴	210,053.34	264,848.38
Total comprehensive energy consumption 綜合能源消費總量	Tonnes of standard coal 噸標煤	81,743.41 ⁴	55,570.17	59,194.38
Total comprehensive energy consumption per product 單位產品的綜合能源消費總量	Tonnes of standard coal/Tonnes 噸標煤/噸	0.01131 ⁴	0.00854	0.00847
SO ₂ emissions SO ₂ 排放量	Tonnes 噸	1.86	1.90	1.91
NO _x emissions NO _x 排放量	Tonnes 噸	9.13 ⁶	8.45	9.49
Particulate matter (PM) emissions 顆粒物 (PM) 排放量	Tonnes 噸	1.23 ⁶	0.83	1.02
Total direct CO ₂ emissions CO ₂ 直接排放總量	Tonnes 噸	11,223.47 ⁶	10,644.53	11,533.25
Total direct CH ₄ emissions CH ₄ 直接排放總量	Tonnes 噸	832 ⁶	566.55	537.06

Indicator 指標名稱	Unit 單位	2023	2022	2021
Total direct GHG emissions ⁷ 公司溫室氣體直接排放總量 ⁷	Tonnes of CO ₂ e 噸二氧化碳當量	53,925.87 ⁶	42,313.30	40,172.70
Total indirect GHG emissions ⁸ 公司溫室氣體間接排放總量 ⁸	Tonnes of CO ₂ e 噸二氧化碳當量	317,092.46 ⁶	217,051.38	236,195.85
Total GHG emissions 公司溫室氣體排放總量	Tonnes of CO ₂ e 噸二氧化碳當量	371,018.33 ⁶	259,364.68	276,368.55
GHG emission intensity produced per million yuan of revenue 百萬元產值所產生的溫室氣體排放密度	Tonnes of CO ₂ e/ million yuan 噸二氧化碳當量/百萬元	17.85	16.05	17.85
Total hazardous waste produced 公司所產生的有害廢棄物總量	Tonnes 噸	148.88	171.25	198
Hazardous waste produced per million yuan of revenue 百萬元產值所產生的有害廢棄物量	Tonnes/Million yuan 噸/百萬元	0.0072	0.0106	0.0124
Total non-hazardous waste produced 公司所產生的無害廢棄物總量	Tonnes 噸	10,083 ⁶	7,978	6,029
Non-hazardous waste produced per million yuan of revenue 百萬元產值所產生的無害廢棄物量	Tonnes/Million yuan 噸/百萬元	0.485	0.494	0.378
Total amount of packaging materials used in finished products 製成品所用包裝材料的總量	Tonnes 噸	294,000	274,000	267,000
Amount of packaging materials used in finished products per production unit 製成品所用包裝材料每生產單位占量	Gram/Litre 克/升	45.278 ⁹	42.130	38.185
Non-financial penalties related to environment 涉及到環境方面非經濟處罰的次數	Time 次	0	0	0
Total fines imposed for violations of environmental protection laws and regulations 因違反環境保護法律法規而受到的罰款總額	10,000 yuan 萬元人民幣	0	0	0

Note 1: Environmental performance data (including water resource performance, energy performance, emissions performance, and legal compliance data in the environmental field) cover the offices of Beijing headquarters of China Foods in COFCO Tower and 20 plants (including production lines of sparkling drink and packaged water, aseptic production lines and all other production lines) across China. The aseptic production line is newly included, as compared with the coverage in 2022. Data on raw materials and packaging covers the offices of Beijing headquarters of China Foods in COFCO Tower and 20 plants (including production lines for sparkling drink and packaged water, not including aseptic production lines).

注 1: 環境績效數據 (包括水資源績效、能源績效、排放物績效、環境領域合法合規數據) 涵蓋中國食品北京總部中糧廣場辦公場所及全國 20 家工廠 (含汽水生產線、包裝水生產線、無菌生產線等所有生產線), 較 2022 年新納入無菌生產線。原材料及包裝物數據涵蓋中國食品北京總部中糧廣場辦公場所及全國 20 家工廠 (含汽水和水的生產線, 不含無菌生產線)。

Note 2: The calculation of various environmental emissions is based on the "COFCO Technical Guidelines for Accounting of Carbon Emissions", the "Guidelines for Accounting and Reporting Greenhouse Gas Emissions from China Food, Tobacco, Alcohol, Beverage and Purified Tea Manufacturing Enterprises (Trial)" issued by the National Development and Reform Commission, and the "Technical Guidelines for Compilation of the List of Air Pollutant Emissions from Road Motor Vehicles" issued by the Ministry of Ecology and Environment. The calculation of GHG emissions refers to the relevant requirements under technical documents such as "IPCC Guidelines for National Greenhouse Gas Inventories in 2006", "Provincial Greenhouse Gas Inventories", and "Calculation Method and Reporting Guidance on Greenhouse Gas Emission by Enterprises for Power Generation Facilities". The total energy consumption is calculated according to the relevant conversion factors provided in the National Standard of the People's Republic of China—General Principles for the Calculation of Comprehensive Energy Consumption (GB/T2589-2020). The calculation method is consistent with the prevailing international and domestic greenhouse gas accounting methodology and working procedures, with adjustment based on the actual operation and production of the Company.

注 2: 各類排放物環境排放計算方法依據《中糧集團碳排放核算技術指南》、國家發改委發佈的《食品、煙草及酒、飲料和精製茶企業溫室氣體排放核算方法與報告指南 (試行)》以及生態環境部《道路機動車大氣污染物排放列表編制技術指南》。溫室排放因子方面重點參考《2006 年 IPCC 國家溫室氣體清單指南》《省級溫室氣體清單》《企業溫室氣體排放核算方法與報告指南 發電設施》等技術文件的相關要求。能源消耗總量根據中華人民共和國國家標準《綜合能耗計算通則 (GB/T2589-2020)》中提供的有關換算因子計算得出。公司實際計算方法保持與現行國際、國內溫室氣體核算方法學及工作程序的協調一致, 並結合公司實際經營生產進行調整。

Note 3: The Company's water consumption and water consumption intensity per unit of product increased in 2023, mainly because the environmental statistics in 2023 incorporated the water consumption of the aseptic production lines that feature a higher water consumption per unit of product than the production lines of sparkling drink.

注 3: 公司 2023 年用水量及單位產品耗水密度增加, 主要因為自 2023 年環境數據統計新納入了無菌生產線的用水量, 且無菌線的單位產品耗水量高於汽水產量的耗水量, 所以兩項指標 2023 年均增加。

Note 4: The Company's total electricity consumption, natural gas consumption, total purchased heat, total comprehensive energy consumption, and total comprehensive energy consumption per product increased in 2023, mainly because the environmental statistics in 2023 incorporated the energy consumption of the aseptic production lines. Since the high-temperature sterilization and relatively strict disinfection procedures are required in the production process of aseptic production line, the energy consumption per unit of product increased in 2023.

注 4: 公司 2023 年用電量總量、天然氣消耗量、外購熱力總量、綜合能源消費總量、單位產品綜合能源消費總量增加, 主要因為自 2023 年環境數據統計新納入了無菌線生產的能源消耗量。因其生產過程中需要進行高溫殺菌以及較為嚴格的消毒程序, 所以 2023 年單位產品能耗數據也上升。

Note 5: The diesel consumption decreased in 2023 since the plants reduced the number of its own delivery vehicles.

注 5: 2023 年因工廠減少自有配送車輛數量, 柴油用量下降。

Note 6: Due to the use of low-nitrogen natural gas boilers in all plants of China Foods, the Company's NO_x emissions, PM emissions, GHG emissions, total direct CH₄ emissions, and non-hazardous waste have all increased. Since 2023, emissions from aseptic production lines had been incorporated into the environmental statistics in 2023.

注 6: 中國食品所有工廠均採用低氮天然氣鍋爐, 2023 年 NO_x 排放量、顆粒物 (PM) 排放量、溫室氣體排放、CH₄ 直接排放總量、無害廢棄物總量數據增加, 主要因為自 2023 年新納入了無菌生產線的排放量。

Note 7: The Company's total direct GHG emissions include GHG emissions from the consumption of natural gas, vehicle diesel, and gasoline in the production processes and GHG emissions from natural gas consumption in aseptic production lines.

注 7: 公司溫室氣體直接排放總量包括生產過程中使用天然氣、車輛柴油、汽油產生的溫室氣體排放量及無菌生產線使用天然氣產生的溫室氣體排放量。

Note 8: The Company's total indirect GHG emissions mainly include all GHG emissions generated by electricity and heat consumption during the production processes (including aseptic production lines).

注 8: 公司溫室氣體間接排放總量主要包括生產過程中 (包含無菌生產線) 的電力消耗和熱力消耗所有產生的溫室氣體排放量。

Note 9: Due to the Company's product restructuring, the proportion of small packaging products increased, thereby increasing the amount of packaging materials used in finished products per production unit.

注 9: 因公司轉換產品結構, 小包裝產品占比上升, 所以單位產品包材用量增加。

SOCIAL PERFORMANCE 社會績效

Performance in Employment Compliance and Anti-discrimination 員工合規僱傭與反歧視績效表

Indicator 指標名稱	Unit 單位	2023	2022	2021
Total number of employees 員工總數	Person 人	18,889	19,243	19,189
By gender 按性別劃分				
Number of male employees 男性員工人數	Person 人	13,278	13,579	13,600
Number of female employees 女性員工人數	Person 人	5,611	5,664	5,589
By Age 按年齡劃分				
Aged 29 or below 29歲及以下	Person 人	3,666	3,971	4,219
Aged 30-39 30-39歲	Person 人	8,761	9,097	9,276
Aged 40-49 40-49歲	Person 人	5,006	4,769	4,405
Aged 50-54 50-54歲	Person 人	1,018	972	846
Aged 55 or above 55歲及以上	Person 人	438	434	443
By Region 按地區劃分				
Number of employees in North China 華北地區員工人數	Person 人	5,105	5,210	5,227
Number of employees in East China 華東地區員工人數	Person 人	2,513	2,588	2,543
Number of employees in West China 華西地區員工人數	Person 人	4,825	4,898	4,929
Number of employees in Central China 華中地區員工人數	Person 人	1,996	1,943	1,785
Number of employees in South China 華南地區員工人數	Person 人	57	30	6
Number of employees in Northeast China 東北地區員工人數	Person 人	4,393	4,574	4,699

Indicator 指標名稱	Unit 單位	2023	2022	2021
Employee turnover 員工流失情況¹				
Employee turnover rate for the year 員工年度流失率	%	20.6	17.9	16.4
By gender 按性別劃分				
Turnover rate of male employees 男性員工流失率	%	16.4	14.2	12.9
Turnover rate of female employees 女性員工流失率	%	4.2	3.7	3.5
By age 按年齡劃分				
Turnover rate of employees aged 29 or below 29歲及以下員工流失率	%	9.21	8.40	8.0
Turnover rate of employees aged 30-39 30-39歲員工流失率	%	9.58	8.25	7.5
Turnover rate of employees aged 40-49 40-49歲員工流失率	%	1.64	1.18	0.9
Turnover rate of employees aged 50-54 50-54歲員工流失率	%	0.14	0.06	0.04
Turnover rate of employees aged 55 or above 55歲及以上員工流失率	%	0.04	0.01	0.01
By region 按地區劃分				
Turnover rate of employees in North China 華北地區員工流失率	%	5.01	4.42	4.4
Turnover rate of employees in East China 華東地區員工流失率	%	4.00	2.78	2.6
Turnover rate of employees in West China 華西地區員工流失率	%	5.78	5.44	4.3
Turnover rate of employees in Central China 華中地區員工流失率	%	1.95	1.93	1.5
Turnover rate of employees in South China 華南地區員工流失率	%	0.07	0.02	0
Turnover rate of employees in Northeast China 東北地區員工流失率	%	3.79	3.30	3.6

Note 1: Turnover rate = Number of employees turnover in specific category/Total number of employees*100

注 1: 流失率 = 該類別員工的離職人數 / 員工總數 *100

Performance in Employees' Occupational Health and Safety
員工職業健康與安全績效表

Indicator 指標名稱	Unit 單位	2023年	2022年	2021年
Number of deaths due to work in the past three years 過去三年因工亡故人數	Person 人	0	0	1
Proportion of deaths due to work in the past three years 過去三年因工亡故人數占比	%	0	0	0.005
Number of days lost due to work-related injuries during the year 本年度因工傷導致損失的工作日數	Day 日	339	0	163
Coverage rate of physical examination 員工體檢覆蓋率	%	100	100	100

Performance in Employee Training and Development
員工培訓與發展績效表

Indicator 指標名稱	Unit 單位	2023年	2022年	2021年
Total number of training hours for the year 本年度公司培訓總學時數	Hour 小時	1,589,013	1,529,642	1,131,824.1
Average training hours per employee participating in training for the year 本年度公司參與培訓的每位員工人均受訓時長	Hour 小時	84.10	79.49	59.1
Amount of expenses invested in training for the year 本年度培訓所投入的經費	10,000 yuan 萬元	7,400	7,200	938.63
Total number of training hours by class content 按課程內容劃分的培訓時數				
Professional skill training 專業力培訓	Hour 小時	1,109,584	1,002,418	675,997.5
Leadership training 領導力培訓	Hour 小時	29,940	36,959	50,166.5
New employee training 新員工培訓	Hour 小時	55,936	41,418	71,216.2
General skill training and other training 通用技能及其他培訓	Hour 小時	323,377	351,007	271,664.5
Strengthening Enterprise by Learning 學習強企	Hour 小時	70,176	97,840	62,779.2

Indicator 指標名稱	Unit 單位	2023年	2022年	2021年
Percentage of employees trained by gender and employee category 按性別、雇員類別劃分的受訓雇員百分比				
Percentage of male employees trained 男性受訓雇員百分比	%	70.91	70.93	70.92
Percentage of female employees trained 女性受訓雇員百分比	%	29.09	29.07	29.08
Percentage of management staff trained 管理人員受訓雇員百分比	%	1.06	1.00	1.06
Percentage of professional technicians trained 專業技術人員受訓雇員百分比	%	91.02	91.35	91.20
Percentage of administrative staff trained 行政崗人員受訓雇員百分比	%	7.92	7.65	7.74
Average training hours per employee by gender and employee category 按性別、雇員類型劃分的每名雇員完成受訓的平均時數				
Average training hours of male employees 男性員工人均受訓時數	Hour 小時	84.2	81.13	58.93
Average training hours of female employees 女性員工人均受訓時數	Hour 小時	83.9	79.31	59.5
Average training hours of management staff 管理人員人均受訓時數	Hour 小時	86.86	81.78	64.89
Average training hours of professional technicians 專業技術人員人均受訓時數	Hour 小時	83.5	80.54	59.14
Average training hours of administrative staff 行政崗人員人均受訓時數	Hour 小時	85.9	81.17	57.78

Performance in Supplier Management
供應商管理績效表

Indicator 指標名稱	Unit 單位	2023年	2022年	2021年
Total number of suppliers 供應商總數量	Number 個	118	118	117
Total number of suppliers by domestic region 按國內地區劃分的供應商總數量				
North China 華北地區	Number 個	30	30	29
East China 華東地區	Number 個	22	22	22
Central China 華中地區	Number 個	4	4	4
South China 華南地區	Number 個	28	28	28
Northeast China 東北地區	Number 個	11	11	11
Northwest China 西北地區	Number 個	8	8	8
Southwest China 西南地區	Number 個	15	15	15
Total number of suppliers in and outside China 按境內外劃分的供應商總數量				
Domestic 境內	Number 個	118	118	117
Overseas 境外	Number 個	0	0	0
Total Number Of Suppliers By Category Of Supplies 按供應商類型劃分的供應商總數量				
Food 食品類	Number 個	35	35	35
Packaging 包裝類	Number 個	68	68	67
Equipment 設備類	Number 個	4	4	4
Food Additives 食品添加劑	Number 個	11	11	11

Performance in Product and Service Quality Management
產品及服務質量管理績效表

Indicator 指標名稱	Unit 單位	2023年	2022年
Number of customer complaints during the reporting period 報告期內客戶投訴數量	Number 項	4,650	4,246
Complaint settlement rate for the year 全年投訴結案率	%	100	100
Customer satisfaction 客戶滿意度	%	92	90

Performance in Public Welfare Activities and Volunteer Services
公益慈善與志願服務績效表

Indicator 指標名稱	Unit 單位	2023年	2022年	2021年
Investment in public welfare activities and community volunteer services 參與公益慈善、社區志願者服務投入資金	10,000 yuan 萬元	203.52 ¹	157	433
Total number of participants in public welfare activities and community volunteer services 參與公益慈善、社區志願者總人次	Person 人次	90,023 ¹	10,612	45,856
Total hours devoted to public welfare activities and community volunteer services 參與公益慈善、社區志願者服務總時長	Hour 小時	45,137	29,666	64,597
Total amount of social donation raised for targeted poverty alleviation, rural revitalization and earthquake relief 在精準扶貧、鄉村振興、抗疫保供及抗震救災的社會捐贈總額	10,000 yuan 萬元	666.42 ²	3,000	871.75

Note 1: In 2023, the pandemic lockdown was lifted, that's why the number of participants in public welfare activities and community volunteer services and total investment surged.

注 1: 2023 年疫情封控解除, 公益慈善及社區志願活動參與人次與總投入大幅提升。

Note 2: A large share of donations in 2022 were raised for the fight against the pandemic that concluded in 2023. The donations raised in 2023 were mainly for earthquake relief and targeted poverty alleviation, which explains the decreased donations compared with 2022.

注 2: 2022 年捐贈中較大一部分為抗疫相關的捐贈, 2023 年抗疫結束。2023 年捐贈金額主要為抗震救災及定點扶貧相關的捐贈, 因此較 2022 年有所下降。

GOVERNANCE PERFORMANCE 管治績效

Performance in Anti-corruption and Anti-money Laundering 反貪污與反洗錢績效表

Indicator 指標名稱	Unit 單位	2023	2022	2021
Number of anti-corruption training sessions for employees 員工反腐倡廉培訓次數	Time 次	47	48	40
Number of professional ethics training sessions for supervisors and staff at higher levels 主管以上職業道德培訓次數	Time 次	1	1	1
Number of participants in professional ethics training sessions for supervisors and staff at higher levels 主管以上職業道德培訓人次	Person 人次	44	39	42
Number of anti-corruption training sessions for the Board 董事會反腐倡廉培訓次數	Time 次	1	1	1
Number of participants in anti-corruption training sessions for the Board 董事會反腐倡廉培訓覆蓋人次	Person 人次	7	7	8
Number of anti-corruption cases proceeded to litigation 進入訴訟程序的貪污腐敗事件	Number 件	0	0	0
Anti-fraud and anti-money laundering incidents proceeded to litigation 進入訴訟程序的反欺詐、反洗錢事件	Number 件	0	0	0

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	302-3	Resources & Energy Management 資源與能源管理 ESG Performance Datasheets ESG 數據績效表
	302-4	Resources & Energy Management 資源與能源管理
GRI 303: Water Resources and Sewerage 2018 GRI 303: 水資源和污水 2018	303-3	Resources & Energy Management 資源與能源管理 ESG Performance Datasheets ESG 數據績效表
	303-5	Resources & Energy Management 資源與能源管理 ESG Performance Datasheets ESG 數據績效表
GRI 305: emission 2016 GRI 305: 排放 2016	305-1	Emissions and Waste Management 排放物及廢棄物管理 ESG Performance Datasheets ESG 數據績效表
	305-2	Emissions and Waste Management 排放物及廢棄物管理 ESG Performance Datasheets ESG 數據績效表
	305-4	Emissions and Waste Management 排放物及廢棄物管理

GRI Standards GRI標準	Disclosures 披露項	Chapter 報告章節
GRI 306: Waste 2020 GRI 306: 廢棄物 2020	306-1	Emissions and Waste Management 排放物及廢棄物管理 ESG Performance Datasheets ESG 數據績效表
	306-2	Emissions and Waste Management 排放物及廢棄物管理
	306-3	Emissions and Waste Management 排放物及廢棄物管理 ESG Performance Datasheets ESG 數據績效表
GRI 308: Supplier Environmental Assessment 2016 GRI 308: 供應商環境評估 2016	308-1	Supplier 供應商
	308-2	Supplier 供應商
GRI 401: Hire 2016 GRI 401: 僱傭 2016	401-1	Employee 員工 ESG Performance Datasheets ESG 數據績效表
	401-2	Employee 員工
GRI 403: Occupational Health and Safety 2018 GRI 403: 職業健康與安全 2018	403-1	Employee 員工
	403-3	Employee 員工
	403-4	Employee 員工
	403-5	Employee 員工
	403-6	Employee 員工
	403-7	Employee 員工
	403-8	Employee 員工
	403-9	Employee 員工 ESG Performance Datasheets ESG 數據績效表
GRI 404: Training and Education 2016 GRI 404: 培訓與教育 2016	404-1	Employee 員工
	404-2	Employee 員工
	404-3	Employee 員工
GRI 405: Diversity and Equal Opportunity 2016 GRI 405: 多元性與平等機會 2016	405-1	Employee 員工
GRI 406: Anti-Discrimination 2016 GRI 406: 反歧視 2016	406-1	Employee 員工
GRI 408: Child Labor 2016 GRI 408: 童工 2016	408-1	Employee 員工

GRI Standards GRI標準	Disclosures 披露項	Chapter 報告章節
GRI 409: Forced or compulsory labor 2016 GRI 409: 強迫或強制勞動 2016	409-1	Employee 員工
GRI 413: Local Communities 2016 GRI 413: 當地社區 2016	413-1	Community 社區
	413-2	Community 社區
GRI 414: Supplier Social Assessment 2016 GRI 414: 供應商社會評估 2016	414-1	Supplier 供應商
	414-2	Supplier 供應商
GRI 417: Marketing & Identity 2016 GRI 417: 營銷與標識 2016	417-1	Customer 客戶
	417-2	Customer 客戶
	417-3	Customer 客戶
GRI 418: Customer Privacy 2016 GRI 418: 客戶隱私 2016	418-1	Digital Transformation and Information Safety Protection 數字化轉型與信息安全保護



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