

中国平安保险(集团)股份有限公司

Ping An Insurance (Group) Company of China, Ltd.

(A joint stock limited company incorporated in the People's Republic of China with limited liability)

Stock Code: 2318 (HKD counter) and 82318 (RMB counter)

29 April 2024

Dear registered shareholder(s),

Notice of Publication 2023 Annual Report, Circular of Annual General Meeting, Notice of Annual General Meeting and Proxy Form for the Annual General Meeting (collectively the "Current Corporate Communication") and Arrangement of Electronic Dissemination of Corporate Communications

Notice of Publication of the Current Corporate Communication

The English and Chinese versions of the Current Corporate Communication of Ping An Insurance (Group) Company of China, Ltd. (the "Company") are available on the Company's website at www.pingan.cn and HKEXnews's website at www.hkexnews.hk. If you would like to receive a printed version of the Current Corporate Communication, please notify the Company's H Share Registrar (the "H Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong, in writing or send an email to pingan@computershare.com.hk, and the Company will promptly upon your request send the Current Corporate Communication in printed form to you free of charge.

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07A of the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31 December 2023, the Company is writing to inform you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which mean any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the annual report; (b) the interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at www.pingan.cn and the HKEXnews website at www.pingan.cn and the world website at www.pingan.cn

Solicitation of electronic contact details

To ensure timely receipt of the latest Corporate Communications, the Company recommends you provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "Reply Form"). Alternatively, you may sign and return the Reply Form to the H Share Registrar, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

Until such time that the functional email address is provided to the H Share Registrar, you will (i) be unable to receive any notifications regarding the publication of Corporate Communications; (ii) need to proactively check the Company's website and the HKEXnews website to keep up with the publication of Corporate Communications; and (iii) receive the future Actionable Corporate Communications^(Note) in printed form.

If you want to receive the future Corporate Communications in printed form, please complete the enclosed Reply Form and send it to the H Share Registrar or send an email to pingan@computershare.com.hk specifying your name, address and request to receive the future Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter. Even if you have previously received a letter from the Company seeking your election regarding the means of receipt of certain Corporate Communications and have made an election, you are hereby requested to make an election again. PLEASE NOTE THAT YOUR PREVIOUS ELECTION (IF APPLICABLE) WILL BE DISREGARDED.

Should you have any queries relating to this letter, please contact the H Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

For and on behalf of **Ping An Insurance (Group) Company of China, Ltd.**

Note: Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder.

各位登記股東:

二零二三年年度報告、股東周年大會通函、股東周年大會通告及股東周年大會適用的代表委任表格(「本次公司通訊」)之發佈通知 及以電子方式發佈公司通訊之安排

本次公司通訊之發佈通知

中國平安保險(集團)股份有限公司(「**公司**」)本次公司通訊的中、英文版本已登載於公司網站 www.pingan.cn 及香港交易所披露易網站 www.hkexnews.hk。如 閣下欲收取本次公司通訊的印刷本 閣下可以書面方式通知公司的 H 股股份過戶登記處(「**H 股股份過戶登記處**」)香港中央證券登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓,或電郵至 pingan@computershare.com.hk,公司將於接到 閣下通知後,盡快向 閣下免費發送有關本次公司通訊文件的印刷本。

以電子方式發佈公司通訊之安排

根據自 2023 年 12 月 31 日起生效的擴大無紙化制度及以電子方式發佈公司通訊規定下香港聯合交易所有限公司證券上市規則第 2.07A 條 公司謹此通知 閣下,公司已採用以電子方式發佈公司通訊(「**公司通訊**」)之安排,該公司通訊是指公司為向其任何證券持有人提供資訊或提醒其採取行動而發佈或將要發佈的任何文件,包括但不限於(a)年度報告; (b)中期報告; (c)會議通知; (d)上市文件; (e)通函和(f)代表委任表格。

請注意,所有未來公司通訊的英文版和中文版將在公司網站 <u>www.pingan.cn</u>和披露易網站 <u>www.hkexnews.hk</u> 上提供,以代替印刷本(可供採取行動的公司通訊 ^{(網} ^(走) 除外)。

徵集電子聯絡資料

為確保及時收到最新的公司通訊,公司建議 閣下透過掃描本函隨附之回條(「回條」)上列印的 閣下專屬二維碼來提供 閣下的電子郵件地址。 或者, 閣下也可以簽署回條並交回 H 股股份過戶登記處,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。

直至 H 股股份過戶登記處收到 関下有效的電子郵件地址前, 関下將(i)無法收到任何有關發佈公司通訊的通知;(ii)需要主動查看公司網站和披露易網站以留意公司通訊的發佈;及(iii)收取日後可供採取行動的公司通訊之印刷本 ^(##)。

若 閣下希望收取日後公司通訊之印刷本,請填妥隨附之回條並交予 H 股股份過戶登記處或發送電子郵件至 pingan@computershare.com.hk, 並註明 閣下的姓名、地址以及收取公司通訊印刷版的要求。 請注意,收取日後公司通訊印刷本之指示由收悉 閣下指示當日起計一年內有效,此後將過期。即使 閣下曾經收到公司就收取某類公司通訊的方式提供選擇之函件並已作出選擇,仍請 閣下再次作出選擇。請注意 **閣下以往所作出的選擇(如有)將失效**。

如 閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電 H股股份過戶登記處 (852) 2862 8688 查詢。

中國平安保險(集團)股份有限公司

謹啟

REPLY FORM				
To:	Computershare Hong Kong Investor Services Limit (The "Share Registrar") 17M Floor, Hopewell Centre 183 Queen's Road East, Wanchai, Hong Kong	致:	香港中央證券登記有限公司 (「H股股份過戶登記處」) 香港灣仔皇后大道東 183 號 合和中心 17M 樓	
	se <u>choose ONLY ONE of the options below</u>) 於以下選項中 只選擇其中一項)			
			Personalized QR (專屬二維碼	Code
O	ption 1: Provide your email address for r	eceipt of future Corporate Co		
廷	the Company via electronic disse <u>單項1:</u> 掃瞄 <u>閣下專屬二維碼</u> 提供 閣 發佈的未來公司通訊*	e <mark>mination by</mark> scanning <u>your p</u> 下之電子郵件地址・以接收公		
	You are NOT required to retu 如選擇了選項 1 · 閣下 無須	rn this Reply Form if you ch 交回本回條。	oose Option 1.	
	"Company") via electronic dissemination	•	te Communications* of the following listed company (th	ie
Na	me of Securities holder(s) 證券持有人姓名:	Name of the listed comp	any 上市公司名稱:	
		Ping An Insurance 中國平安保險(集	e (Group) Company of China, Ltd. 團)股份有限公司	
Em	nail address 電郵地址: ^(Notes 3 / 附註 3)			
fro	om the receipt date of instruction. (Note 5) (Please mark "	in the below box if applicable)	orm and noted that this instruction is valid only for one 一年内有效。 ^(附註 5) (如適用・請在以下方格內劃上「	
	English Version 英文版本	Chinese Version 中文版本	English and Chinese Version 英文及	,
Sign 簽名	ature(s): (Notes 1) . (附註 1)	Contact number: 聯絡電話號碼:	Date: 日期:	

- Notes 附註: 1. Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid. 讀清楚填妥 圖下之所有資料。如屢聯名般東,則本回條須由所有聯名般東聯合簽署,方為有效。
- Any Reply Form with no signature or otherwise incorrectly completed will be void. 任何回條若未有簽署或在其他方面填寫不正確,則本回條將會作廢。
- If the H Share Registrar does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications*. 如日般般份過戶登記處沒有收到 閣下的有效電子郵件地址, 閣下將無法收到有關發佈公司鏈訊*的通知。

- 6. For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form. 為免存疑·在本回條上的任何額外指示·公司將不予處理。
- Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form. 除茅另有证明,公司通讯分指公司已被迅速将予数记以供复任句證券的持有人参照或採取行動的任何文件,其中包括但不限於年報、中期報告、會議通告、通函及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
 本營即中所指的「個人資料」與香港法例第 486 章 (個人資料 (私藤) 條例)(「《私藤條例》」)中「個人資料」的遊養相同。
 Your Personal Data provided in this Reply Form will be used in connection with, including but not intied to, the Company's electronic dissemination of Corporate Communications* and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or requirest as stated in this Reply Form.
 関下於本回條所提供的個人資料新用於(包括但不限於)有觸公司以電子方式發布公司通訊*及就 閣下持有的公司證券有關的其他事宜上與 閣下聯絡。閣下是自願向本公司提供個人資料。若 閣下未能提供足夠資料。本公司可能無法處理 關下在本回條上所述的指示及或要求。
 Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the H Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record numbers.
- rour revisional Data may be disclosed of transferred by the Company to its substitutions, the H share registrar, analor other companies of bodies for any of the stated purposes, of when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
 公司可就任何所說明的用達或在法例規定的情况下,將 屬下的個人資料按實或轉移給公司的附屬公司、H 股股份過戶登記處、及/或其他公司或團體,並將在海魯期間保留該等個人資料作核實及紀錄用途。
 You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the H Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email at PrivacyOfficer@computershare.com.hk.
 圖 下有權限權《私廳條例》的核文意閱及或條款 圖 Flop 個人資料、任何該等查閱及或修改個人資料的要求均須以書面方式郵寄至 H股股份過戶登記處(地址為香港灣日屋市大題東 183 號合和中心 17M 樓)向香港縣私主任提出,或發送電郵至 PrivacyOfficer@computershare.com.hk。

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.

No postage is necessary if posted in Hong Kong.

當 閣下寄回此回條時・請將郵寄標籤剪貼於信封上 如在本港投寄・ 閣下無需支付郵費或貼上郵票。